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Tender

IT Service Management and IT Service Asset & Configuration Management (SACM) Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

United Kingdom Atomic Energy Authority

F02: Contract notice

Notice identifier: 2022/S 000-034134

Procurement identifier (OCID): ocds-h6vhtk-038a0a

Published 1 December 2022, 10:37pm

Section I: Contracting authority

I.1) Name and addresses

United Kingdom Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Contact

Guy Wells

Email

guy.wells@ukaea.uk

Telephone

+44 0123546

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=57775&B=UKAEA

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=57775&B=UKAEA

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Fusion Research

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Service Management and IT Service Asset & Configuration Management (SACM)
Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

Reference number

T/GW/214/22

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The UKAEA require an IT Service Management tool and an IT Service Asset & Configuration Management (SACM) Discovery and Monitoring Tool.

The aim of the procurement is:

To implement an ITSM Asset & Configuration Management Discovery & Dependency tool to enable monitoring of equipment and services on UKAEA networks, in support of the IT Services to our organisation.

The UKAEA does not currently utilise a tool to monitor the assets & services across the site in order to support a Configuration Management Database (CMDB) and support its future Asset & Configuration Management solution.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48600000 - Database and operating software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

IT Service Management and IT Service Asset & Configuration Management (SACM)
Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1+1+1 total of three years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

UKAEA require an ITSM tool to be used across the organisation.

The ITSM tool will be a software solution that will help UKAEA manage the provision of IT services to internal users.

UKAEA also require a SACM tool - Service Asset and Configuration Management

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Refer to Procurement Documents for information.

III.1.2) Economic and financial standing

List and brief description of selection criteria

Refer to Procurement Documents for information.

Minimum level(s) of standards possibly required

Refer to Procurement Documents for information.

III.1.3) Technical and professional ability

List and brief description of selection criteria

Refer to Procurement Documents for information.

Minimum level(s) of standards possibly required

Refer to Procurement Documents for information.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Refer to Procurement Documents for information.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20 April 2023

IV.2.7) Conditions for opening of tenders

Date

20 January 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 72 Months

VI.4) Procedures for review

VI.4.1) Review body

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.2) Body responsible for mediation procedures

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

VI.4.2) Body responsible for mediation procedures

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

The authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers.

This period allows unsuccessful tenderers to seek further debriefing from the authority before a contract is entered into applicants have 2 working days from the notification of the award decision to request. Additional debriefing and that information have to be provided within a minimum of 3 working days before the expiry of the standstill period. Such additional information should be sought from the contact named in this notice.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly.

(generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>