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Contract

GP Out of Hours Home Visiting Service - City & Hackney area

NHS North East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-034133

Procurement identifier (OCID): ocids-h6vhtk-04b016

Published 22 October 2024, 12:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor, Unex Tower, Station Street

LONDON

E15 1DA

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Out of Hours Home Visiting Service - City & Hackney area

Reference number

Y04- NKB-HYB-22-01

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

GP out of hours home visiting service, a statutory service.

The overarching aim is to provide a safe, quality and cost effective out-of-hours home visiting service for the registered, resident, commuter and visitor population to City and Hackney.

The service will provide out-of-hours primary care medical assessment, advice and treatment through Home visits to the registered, resident, commuter and visitor population in City and Hackney area, including nursing and residential homes.

The service will be operational from 6.30 p.m. (18.30) to 8 a.m. each weekday (Monday-Thursday), from 6.30 p.m. on a Friday to 8 a.m. on a Monday and 24 hours on a bank holiday. Hereafter called the OOH period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,095,294

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

GP out of hours home visiting service - this is a statutory service.

The overarching aim is to provide a safe, quality and cost effective out-of-hours home visiting service for the registered, resident, commuter and visitor population to City and Hackney.

The service will provide out-of-hours primary care medical assessment, advice and treatment through Home visits to the registered, resident, commuter and visitor population in City and Hackney area, including nursing and residential homes.

The service will be operational from 6.30 p.m. (18.30) to 8 a.m. each weekday (Monday-Thursday), from 6.30 p.m. on a Friday to 8 a.m. on a Monday and 24 hours on a bank holiday. Hereafter called the OOH period.

In order to award this contract we have carried out due diligence to comply with the Provider Selection Regime Regulations and award this contract under Direct Award Process C.

1 year of the contract is £365,098.

If extended for a second year £730,196

If extended for a third year £1,095,294

1st Nov 2024 - 31st Oct 2027

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 20

Quality criterion - Name: Value / Weighting: 20

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 20

Quality criterion - Name: Improving Access, Reducing Health Inequalities and Facilitating Choice / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 1st November 2024 (midnight). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 September 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

London Central West Unscheduled Care Collaborative

St Pancras Hospital, The Bloomsbury Building. 4 St Pancras Way

London

NW1 0PE

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

NHS Organisation Data Service

G6782531

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,048,854

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to: hub.psrrepresentation@nhs.net

Decision date: 13/09/2024. Authority. Procurement Working Group (NEL ICB).

No conflicts of interest were identified.

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard.

key criteria 1 - Quality and Innovation: We ensure the provider meets the waiting times of the contract. This is to ensure the patients are seen as soon as the doctors possibly can - 20

key criteria 2 - Value: This is contract to provide Urgent Care to Patients. We want to ensure the spending is kept below budget and within reasonable value paid by other ICB's across London - 20

key criteria 3 - Integration, collaboration and service sustainability: The service is integrated with 111 UC system and we need to make sure all information for the doctors in Duty can assess the patients and provide best quality of care during their call - 20

key criteria 4. Improving access, reducing health inequalities and facilitating choice: The service is available across NEL to all patients registered with a GP across NEL . Those patients are mainly housebound due to disability and as a commissioner we want to ensure patients directed to the service via 111 can be seen and cared for by our doctors in duty - 30

key criteria 5. Social value: The provider service involves drivers and doctors reaching housebound patients. The contract currently does not have metrics on low emissions or energy efficiency. The plan is to discuss with provider a plan for submission of annual reports to show improvement on their carbon footprint - 10

Total score achieved - 100

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

London

Country

United Kingdom