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Planning

Market Engagement - The CYP participation and co-production Offer

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-034120

Procurement identifier (OCID): ocds-h6vhtk-041ae5

Published 17 November 2023, 2:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

David.Bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Market Engagement - The CYP participation and co-production Offer

Reference number

NW2023-39

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) is inviting suitably qualified and experienced providers to express their interest in the provision of the CYP participation and co-production Offer

Norfolk & Waveney is committed to ensuring Children, Young People and their families have a voice and inform the development and delivery of the support they receive for their physical and mental health. This offer ('the offer') aims to:

1. Build on and coordinate existing participation and engagement networks across all age groups 0-25 yrs
2. Focus on under 11s and CYP experiencing health inequalities which represent identified participation and engagement gaps existing across our system

The purpose of this advert is to invite the market to engage, provide feedback on the draft specification and register for an online market engagement event, which is scheduled on 28th November, 9.00am-10.00am for the provision of a CYP participation and co-production Offer by testing key themes from the new service model and provide the ICB with valuable information to ensure that the Service Specification is fit for purpose.

The deadline for Soft Market Testing responses is by 17:00 hours on the 28th November 2023. Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in

line with existing contracts and service level agreements. Any future opportunity will be advertised in accordance with the regulations.

It is anticipated that the contract period will be for an initial period of 2 years with the option to extend for up to a further year, commencing 1st April 2024. The indicative contract value is £20,000 per annum, £600,000 over the full 3 years. This is subject to review following the early engagement. The indicative timescales for the tender release date is scheduled for December 2023 but may be subject to change depending on the engagement feedback.

To express your interest in attending the Market Engagement Event please register using the following link - <https://health-family.force.com/s/Welcome>. Project Reference C227106

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk & Waveney is committed to ensuring Children, Young People and their families have a voice and inform the development and delivery of the support they receive for their physical and mental health. This offer ('the offer') aims to:

1. Build on and coordinate existing participation and engagement networks across all age groups 0-25 yrs
2. Focus on under 11s and CYP experiencing health inequalities which represent identified participation and engagement gaps existing across our system

To integrate 'the offer' into existing local participation and coproduction networks and add

value to existing offers

To maintain and embed the Youth Governance Group – continue prioritising YGG members input in all aspects of the Integrated Care Board's CYPMH team's work

To provide CYP participation and coproduction support to the whole range of physical and mental health services e.g. paediatrics, asthma, epilepsy

To give particular focus to engaging CYP who experience health inequalities, these may include, but are not restricted to: SEND, CYP with long term conditions, BAME, EAL (English as an Additional Language) communities, LGBTQ+, Gypsy Roma communities, refugee and immigrant communities, CYP open to social care, and CYP with physical disabilities.

To uphold the CYP Mental Health Charter as a key tool in bringing the voice of children and young people into CYPMH system and service development and improvement

Work with education setting's 'school councils' to involve the broadest range of voices in participation and co-production work support.

Collaborate with the adult/all-age participation and co-production initiatives to support partnership working, shared community access points, and less risk of duplication.

Support health service's staff recruitment processes with CYP participation.

Proactively enable CYP and families to support service improvements by testing and piloting new service tools, processes or forms etc.

Service Specific Outcomes

Increase in numbers of CYP and families 0-25yrs who are supported to be involved in co-production opportunities to shape and improve health services

Increase number of under 11s (including engagement with parent / carers) to be involved in co-production opportunities

Improve numbers of CYP from disadvantaged groups to be proportionately involved in co-production and participation.

Improve numbers of CYP who experience or are more likely to experience health inequalities that are supported to engage with co-production opportunities with local communities and services.

Provide practical guidance and support for organisations to understand and actively use the CYP Mental Health Charter in their service design and developments.

Increase the range of digital and face to face opportunities for CYP engagement

Ensure there is equity of co-production reach across Norfolk and Waveney and across all age groups and disadvantaged groups.

The aim of this Expression of Interest is to;

1. provide the market with visibility of the proposed opportunity;
2. support the ICB decision making to inform the future commissioning of services (as applicable);
3. to help define the future service approach and model;
4. to gauge the level of interest from the market of capable providers with capacity across the region to deliver the services noted above.
5. Invite interested Providers to attend a Market Engagement Event on Tuesday 28th

November 2023..

A further tender advertisement will be issued at the appropriate time. You will not be disadvantaged in any subsequent tender process if you choose not to attend this market engagement event as the market engagement information will form part of any future tendering documentation, but the Commissioners wish to understand your views on the proposed model, activity and financial envelope.

The deadline for completing the Soft Market Testing responses is by 17:00 hours on 28th November 2023. Registration to attend the market engagement event closes 17:00 hours 27th November 2023. Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements. Any future opportunity will be advertised in accordance with the regulations.

II.2.14) Additional information

Further information and the Market Engagement documentation can be found via the 'Live Opportunities' list on the eprocurement system at the following link: To express your interest in attending the Market Engagement Event please register using the following link - <https://health-family.force.com/s/Welcome>. Project Reference C227106

II.3) Estimated date of publication of contract notice

4 December 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes