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Tender

Application Maintenance and Support Services

Defra and ALBs

F02: Contract notice

Notice identifier: 2022/S 000-034120

Procurement identifier (OCID): ocids-h6vhtk-0389ff

Published 1 December 2022, 5:03pm

Section I: Contracting authority

I.1) Name and addresses

Defra and ALBs

Smith Square

London

SW1P 3JR

Contact

Darren Vicary

Email

darren.vicary1@defra.gov.uk

Telephone

+44 3459335577

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs/about/procurement>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://defra-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://defra-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Application Maintenance and Support Services

Reference number

C5310

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The AMS Contract will deliver a new AMS service that will:

- Proactively monitor and provide alerts for Defra's applications / services
- Manage, maintain and support over 250 business critical and non-critical applications that are currently managed by:
 - o IBM under the e-Nabling contract;
 - o Capgemini under the Master Services Agreement for Service Procurement (MSA);
 - o other third-party contracts that will be included in this AMS Contract
- On-board, manage, maintain and support new applications developed by:
 - o internal Defra software development teams;
 - o other third-party suppliers where they do not have an AMS capability
- Manage Software as a Service (SaaS) and Commercial of the Shelf (COTS) Software
- Provide a capability for minor application development work to support enhancements and continuous improvement
- Transition applications from IBM, Capgemini and other third-party contracts to the new supplier
- De-commission / transition applications where required.

II.1.5) Estimated total value

Value excluding VAT: £290,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Multiple

II.2.4) Description of the procurement

Application Maintenance and Support Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £290,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 December 2023

End date

3 December 2030

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 3

Objective criteria for choosing the limited number of candidates:

See Part 1 - Selection Instructions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See Part 1 - Selection Instructions

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 January 2023

Local time

11:59pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

3 March 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 February 2024

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The opportunity will be advertised via <https://defra-family.force.com/s/Welcome> and also through <https://www.gov.uk/contracts-finder> . If and when it is available, suppliers are encouraged to check these sources for further information.

Suppliers registering an interest will be issued with additional information regarding the future Application Maintenance and Support Services. Please register interest in this opportunity via <https://defra-family.force.com/s/Welcome>.

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Body

N/A

N/A

N/A

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>