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Tender

## **Application Maintenance and Support Services**

Defra and ALBs

F02: Contract notice

Notice identifier: 2022/S 000-034120

Procurement identifier (OCID): ocds-h6vhtk-0389ff

Published 1 December 2022, 5:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Defra and ALBs

Smith Square

London

SW1P 3JR

#### **Contact**

Darren Vicary

#### **Email**

[darren.vicary1@defra.gov.uk](mailto:darren.vicary1@defra.gov.uk)

#### **Telephone**

+44 3459335577

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs/about/procurement>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://defra-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://defra-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Environment

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Application Maintenance and Support Services

Reference number

C5310

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The AMS Contract will deliver a new AMS service that will:

- Proactively monitor and provide alerts for Defra's applications / services
- Manage, maintain and support over 250 business critical and non-critical applications that are currently managed by:
  - o IBM under the e-Nabling contract;
  - o Capgemini under the Master Services Agreement for Service Procurement (MSA);
  - o other third-party contracts that will be included in this AMS Contract
- On-board, manage, maintain and support new applications developed by:
  - o internal Defra software development teams;
  - o other third-party suppliers where they do not have an AMS capability
- Manage Software as a Service (SaaS) and Commercial of the Shelf (COTS) Software
- Provide a capability for minor application development work to support enhancements and continuous improvement
- Transition applications from IBM, Capgemini and other third-party contracts to the new supplier
- De-commission / transition applications where required.

#### **II.1.5) Estimated total value**

Value excluding VAT: £290,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Multiple

### **II.2.4) Description of the procurement**

Application Maintenance and Support Services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £290,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

4 December 2023

End date

3 December 2030

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 3

Objective criteria for choosing the limited number of candidates:

See Part 1 - Selection Instructions

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

See Part 1 - Selection Instructions

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

**IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

**IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 January 2023

Local time

11:59pm

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

3 March 2023

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 28 February 2024

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The opportunity will be advertised via <https://defra-family.force.com/s/Welcome> and also through <https://www.gov.uk/contracts-finder> . If and when it is available, suppliers are encouraged to check these sources for further information.

Suppliers registering an interest will be issued with additional information regarding the future Application Maintenance and Support Services. Please register interest in this opportunity via <https://defra-family.force.com/s/Welcome>.

### VI.4) Procedures for review

#### VI.4.1) Review body

Public Procurement Review Body

N/A

N/A

N/A

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>