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Tender

Broadcast Content Recording Managed Service

OFCOM

F02: Contract notice

Notice identifier: 2022/S 000-034117

Procurement identifier (OCID): ocds-h6vhtk-0389fd

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Section I: Contracting authority

I.1) Name and addresses

OFCOM

Riverside House, 2a Southwark Bridge Road,

London

SE1 9HA

Email

victoria.hastings@ofcom.org.uk

Telephone

+44 2079813000

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.ofcom.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://ofcom.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://ofcom.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

UK Communications Regulator

I.5) Main activity

Other activity

UK Communications Regulator

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Broadcast Content Recording Managed Service

Reference number

C20221302

II.1.2) Main CPV code

- 64228000 - Television and radio broadcast transmission services

II.1.3) Type of contract

Services

II.1.4) Short description

Ofcom is running a procurement process under the Open procedure to identify a suitably qualified supplier for the provision of Broadcast Content Recording Managed Service.

The contract is expected to commence on Sunday 1 April 2023. The duration of the Contract is three (3) years, subject to the right of Ofcom (at its sole discretion) to exercise its right to extend the Contract by up to two (2) years. The maximum length of the Contract is therefore five (5) years. The value of the contract is estimated to be between £800,000 - £1,250,000 over the life of the contract.

Interested suppliers are invited to respond to Ofcom's ITT in accordance with the rules set out in the procurement documents.

For further details about Ofcom's requirements, please see the procurement documents made available via [www.https://ofcom.bravosolution.co.uk](https://ofcom.bravosolution.co.uk).

II.1.5) Estimated total value

Value excluding VAT: £1,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32210000 - Broadcasting equipment
- 64200000 - Telecommunications services
- 64228100 - Television broadcast transmission services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

For further detail on the contract make up – please see additional information in this notice.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 January 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This tendering exercise is being undertaken using BravoSolutions electronic tendering system at <https://ofcom.bravosolutions.co.uk/web/login.shtml>

Suppliers will need to register an interest on the system to participate and registration is free.

The estimated value given at II.2.6) is for the full duration of the contract including maximum possible extensions.

Ofcom are looking to procure a fully managed cloud service for Broadcast Content Recording. The Broadcast Content Recording Managed Service (BCRMS) will ensure that the specified channels are received, stored, and deleted according to requirements. The service will be a highly available cloud-based service offering internet accessible web-front end, with the ability to swap channels if required. All components required to receive, store, and present the content will be supported, maintained, and updated by the supplier.

Ofcom require the BCRMS to live stream and continuously record up to 54 TV and radio channels and retain the content for 90 days to be able to handle and resolve complaints about broadcast content.

A new Service will ensure that Ofcom can continue to:

- Rapidly assess content which has been complained about
- Monitor content live and on request
- Access content receivable via a range of methods/platforms
- Support hybrid working
- Change which channels are recorded at any one time in a timely way.
- Export, save and share content

The managed service must have the ability to receive the broadcast SD, HD and UHD feeds for all the pre-defined Free to Air, Satellite TV and Radio channels. The Service is expected to support recording of audio / video content in DVB-S and DVB-T formats. The channels are typically broadcast on the Freeview EPG, Sky platform EPG and occasionally via other satellite services receivable in the UK such as Hotbird and Eutelsat.

The managed service will include all costs for the broadcast equipment required to deliver the managed service. This will include but is not limited to: Satellite Receivers, Free to Air Boxes, Sky Set-Top Boxes, Decryption equipment, Band 2 FM antennas, DAB antennas, and associated receivers/modules.

The managed service must be capable of recording broadcast content at 1/4HD as a minimum, but Ofcom may decide to record the content to record content at 1/2HD.

The contract will be put in place for an initial term of 36 month with the option to extend for a further 24 months giving a maximum term of 60 months

VI.4) Procedures for review

VI.4.1) Review body

The High Court, The Royal Courts of Justice

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Ofcom will incorporate a standstill period of 10 calendar days at the point information on the award of the contract is communicated to tenderers. That notification will provide information on the award decision. Further information is set out in the Public Contracts Regulations 2015.