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Termination

## **Payment Exception Service - Preliminary Market Engagement Notice**

Department for Work and Pensions

UK12: Procurement termination notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034103

Procurement identifier (OCID): ocds-h6vhtk-04f71a ([view related notices](#))

Published 20 June 2025, 2:48pm

### **Unawarded contract**

This contract will not be signed.

### **Lots**

- Lot 2. Supporting Financial Inclusion
- Lot 1. Cash Disbursement Service

### **Date of decision not to sign contract**

20 June 2025

### **Reason for not signing contract**

Following legal and policy advice, DWP have made the decision to abandon the current procurement project on Jaggaer due to a change in direction from a multi-Lot provision to

a single service. As there are technical changes to the procurement, including the removal of the “Lot 2” services, DWP considers that a new and replacement project will ensure DWP are being fully transparent in their change of direction.

DWP remains committed to procurement of a Payment Exception Service (broadly aligned with the Lot 1 Services under this Procurement) under a new procurement. Publication of all details of the new procurement will be made today (20 June)

The Tender Notice date remains unchanged (31 July)

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## **Contracting authority**

### **Department for Work and Pensions**

- Public Procurement Organisation Number: PJCP-7274-TLRQ

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Organisation type: Public authority - central government