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Termination

Payment Exception Service - Preliminary Market Engagement Notice

Department for Work and Pensions

UK12: Procurement termination notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034103

Procurement identifier (OCID): ocds-h6vhtk-04f71a ([view related notices](#))

Published 20 June 2025, 2:48pm

Unawarded contract

This contract will not be signed.

Lots

- Lot 2. Supporting Financial Inclusion
- Lot 1. Cash Disbursement Service

Date of decision not to sign contract

20 June 2025

Reason for not signing contract

Following legal and policy advice, DWP have made the decision to abandon the current procurement project on Jaggaer due to a change in direction from a multi-Lot provision to

a single service. As there are technical changes to the procurement, including the removal of the "Lot 2" services, DWP considers that a new and replacement project will ensure DWP are being fully transparent in their change of direction.

DWP remains committed to procurement of a Payment Exception Service (broadly aligned with the Lot 1 Services under this Procurement) under a new procurement. Publication of all details of the new procurement will be made today (20 June)

The Tender Notice date remains unchanged (31 July)

Contracting authority

Department for Work and Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

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Organisation type: Public authority - central government