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Contract

## **Complex Care Devon**

NHS DEVON INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-034072

Procurement identifier (OCID): ocds-h6vhtk-0550ef

Published 20 June 2025, 2:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS DEVON INTEGRATED CARE BOARD

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX25AZ

#### **Email**

[d-icb.contracting@nhs.net](mailto:d-icb.contracting@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKK4 - Devon

**NHS Organisation Data Service**

QJK

**Internet address(es)**

Main address

<https://onedevon.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Complex Care Devon

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Devon sought to procure provision of complex care services for patients in Devon

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £0.01

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

### **II.2.4) Description of the procurement**

NHS Devon sought to recommission complex care services. These provide personal care to support complex individuals in Devon to stay living in their own homes. It is intending to award a contract of 9 months with an up to 3 months extension option, commencing 01/04/2025 to multiple existing providers.

This short term contract has been awarded via a Direct Award to existing providers pending a full planned procurement.

This contract is paid on an activity basis with no minimum or maximum values associated.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend by 3 months.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

NHS Devon sought to recommission complex care services. These provide personal care to support complex individuals in Devon to stay living in their own homes. It is intending to award a contract of 9 months with an up to 3 months extension option, commencing 01/04/2025 to multiple existing providers.

This short term contract has been awarded via a Direct Award to existing providers pending a full planned procurement.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 April 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Staff Management Limited (trading as Active Care)

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01992626

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Ark Nursing and Care Agency

Bideford

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

04511063

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Barclay Specialist Care Ltd

Corby

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

Companies House

10750427

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Yorhealth Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09768852

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Beyond Limits (Plymouth) Ltd

Plymouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

07998863

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Bleep 360 Care Limited

Surrey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

11003834

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Newcross Healthcare Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03184321

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Ocean Healthcare Agency Ltd

Devon

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

14697578

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

One Call 24 Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09732799

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Prestige Nursing Limited

Epsom

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

01006953

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Devoncare Ltd

Exeter

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

10986966

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

River Exe Health Care Ltd

Exmouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

06329354

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eleventh Hour Limited

Wigan

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

14104596

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Greenstaff Medical Limited

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

04814116

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

EnViva Care Limited

Wokingham

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

07644652

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Home Life Carers Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

11993808

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Inspire Together Ltd

Clevedon

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

Companies House

13534064

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Leaf Complex Care Limited

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

11446059

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Catalyst Care Group Ltd

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

07616953

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Purple Balm Limited

Swansea

Country

United Kingdom

NUTS code

- UKL1 - West Wales and the Valleys

Companies House

05687417

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Enviva Complex Care Limited

Wokingham

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

03869350

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Health and Social Care Services Ltd

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

09690062

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Kind Tailored Care Ltd

Chepstow

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

13221000

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

## Breakthrough Case Management

Bath

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

11672369

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Havencare Homes and Support Limited

Plymouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

02198233

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Wayforward Specialist Support Services Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

11908158

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nurse Plus and Carer Plus (UK)

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05512996

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Glassmoon Services Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

12075758

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Acacium Group Limited (Thornbury Community and Nursing)

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

05153089

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Devon ICB

Aperture House, Pynes Hill, Rydon Lane

Exeter

EX2 5AZ

Email

[d-icb.contracting@nhs.net](mailto:d-icb.contracting@nhs.net)

Country

United Kingdom