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Contract

Complex Care Devon

NHS DEVON INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-034072

Procurement identifier (OCID): ocids-h6vhtk-0550ef

Published 20 June 2025, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS DEVON INTEGRATED CARE BOARD

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX25AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

NHS Organisation Data Service

QJK

Internet address(es)

Main address

<https://onedevon.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Complex Care Devon

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon sought to procure provision of complex care services for patients in Devon

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

NHS Devon sought to recommission complex care services. These provide personal care to support complex individuals in Devon to stay living in their own homes. It is intending to award a contract of 9 months with an up to 3 months extension option, commencing 01/04/2025 to multiple existing providers.

This short term contract has been awarded via a Direct Award to existing providers pending a full planned procurement.

This contract is paid on an activity basis with no minimum or maximum values associated.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 3 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

NHS Devon sought to recommission complex care services. These provide personal care to support complex individuals in Devon to stay living in their own homes. It is intending to award a contract of 9 months with an up to 3 months extension option, commencing 01/04/2025 to multiple existing providers.

This short term contract has been awarded via a Direct Award to existing providers pending a full planned procurement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Staff Management Limited (trading as Active Care)

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01992626

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ark Nursing and Care Agency

Bideford

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

04511063

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Barclay Specialist Care Ltd

Corby

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

Companies House

10750427

The contractor is an SME

No

V.2.3) Name and address of the contractor

Yorhealth Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09768852

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Beyond Limits (Plymouth) Ltd

Plymouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

07998863

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bleep 360 Care Limited

Surrey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

11003834

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03184321

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ocean Healthcare Agency Ltd

Devon

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

14697578

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

One Call 24 Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09732799

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prestige Nursing Limited

Epsom

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

01006953

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Devoncare Ltd

Exeter

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

10986966

The contractor is an SME

No

V.2.3) Name and address of the contractor

River Exe Health Care Ltd

Exmouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

06329354

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eleventh Hour Limited

Wigan

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

14104596

The contractor is an SME

No

V.2.3) Name and address of the contractor

Greenstaff Medical Limited

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

04814116

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EnViva Care Limited

Wokingham

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

07644652

The contractor is an SME

No

V.2.3) Name and address of the contractor

Home Life Carers Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

11993808

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inspire Together Ltd

Clevedon

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

Companies House

13534064

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Leaf Complex Care Limited

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

11446059

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Catalyst Care Group Ltd

Bristol

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

07616953

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Purple Balm Limited

Swansea

Country

United Kingdom

NUTS code

- UKL1 - West Wales and the Valleys

Companies House

05687417

The contractor is an SME

No

V.2.3) Name and address of the contractor

Enviva Complex Care Limited

Wokingham

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

03869350

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Health and Social Care Services Ltd

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

09690062

The contractor is an SME

No

V.2.3) Name and address of the contractor

Kind Tailored Care Ltd

Chepstow

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

13221000

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Breakthrough Case Management

Bath

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

11672369

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Havencare Homes and Support Limited

Plymouth

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

02198233

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Wayforward Specialist Support Services Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

11908158

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nurse Plus and Carer Plus (UK)

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05512996

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glassmoon Services Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

12075758

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Acacium Group Limited (Thornbury Community and Nursing)

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

05153089

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Devon ICB

Aperture House, Pynes Hill, Rydon Lane

Exeter

EX2 5AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom