

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034054-2024>

Planning

## **Tender for the Provision of a Hearing Aid User Support Service (HAUSS) to Empower Adult Service Users in the use of Hearing Aids following issue in Northern Ireland**

Business Services Organisation- Procurement and Logistics Service on behalf of The Strategic Planning and Performance Group of the Department of Health Northern Ireland

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-034054

Procurement identifier (OCID): ocds-h6vhtk-04afe7

Published 22 October 2024, 9:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Business Services Organisation- Procurement and Logistics Service on behalf of The Strategic Planning and Performance Group of the Department of Health Northern Ireland

73 Loughgall Road

Armagh

BT61 7PR

#### **Email**

[PaLSSocialcare.Sourcing@hscni.net](mailto:PaLSSocialcare.Sourcing@hscni.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tender for the Provision of a Hearing Aid User Support Service (HAUSS) to Empower Adult Service Users in the use of Hearing Aids following issue in Northern Ireland

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tender for the Provision of a Hearing Aid User Support Service (HAUSS) to Empower Adult Service Users in the use of Hearing Aids following issue in Northern Ireland

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Tender for the Provision of a Hearing Aid User Support Service (HAUSS) to Empower Adult Service Users in the use of Hearing Aids following issue in Northern Ireland

### **II.3) Estimated date of publication of contract notice**

30 November 2024

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

---

## Section VI. Complementary information

### VI.3) Additional information

This Prior Information Notice ("PIN") has been published by the Procurement and Logistics Service (PaLS) Business Services Organisation (BSO) on behalf of the Strategic Planning and Performance Group (SPPG) of the Department of Health Northern Ireland. A previous PIN was issued in respect of this tender for the provision of a Hearing Aid User Support Service (HAUSS) to Empower Adult Service Users in the use of Hearing Aids following issue in Northern Ireland (Notice reference: 2023/S 000-005530) - available on Find.a Tender (<https://www.find-tender.service.gov.uk/Notice/005530-2023>) . A market engagement exercise and an associated Pre-Tender Market Engagement Paper was also conducted to engage with and receive feedback from the market by outlining the SPPG's proposals for the key elements of the service, its procurement plans and requirements (CfT Reference: 4731962 - available on [www.eTendersNI.gov.uk](http://www.eTendersNI.gov.uk)). The purpose of this PIN is to provide an update to the market in respect to the following: (i) It is anticipated that the tender will be advertised late Autumn / early Winter 2024/2025; and (ii) Cyber security - Cyber Essentials Plus certification to be in place by Contract Commencement date. This notice relates to the planned procurement of services classified as 'Social and Other Specific Services' under Schedule 3 of the Public Contracts Regulations 2015 ("the PCR") which will be subject to the provisions of Chapter 3, section 7 of the PCR, otherwise known as the Light Touch Regime ("LTR"). Please note, the 'Estimated date of publication of contract notice' in Section II.3) of this notice is estimated and is subject to change. The procurement exercise will be conducted in accordance with the information contained in any final published tender documentation. There is no guarantee a procurement process will run. Any tender opportunity in respect of this procurement will be advertised on eTendersNI ([www.eTendersNI.gov.uk](http://www.eTendersNI.gov.uk)). PLEASE BE ADVISED IN ORDER TO VIEW ANY TENDER OPPORTUNITY AND TO SUBMIT A RESPONSE TO SAME, PROVIDERS NEED TO BE REGISTERED ON eTendersNI ([eTendersNI.gov.uk](http://eTendersNI.gov.uk)). Go to the 'Suppliers new to eTendersNI' section and follow the registration process. Interested providers are advised to register against the relevant CPV codes as detailed in section II.1.2 to ensure they receive emails alerts regarding this procurement. If already registered, interested providers should review their contact details to ensure the information is up to date. Assistance is available from eTendersNI helpdesk, telephone number: 0800 240 4545. Note - There is no requirement to respond to this PIN.

