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Tender

ENHT - Trust Improvement Partner

East and North Hertfordshire NHS Trust

F02: Contract notice

Notice identifier: 2022/S 000-034048

Procurement identifier (OCID): ocids-h6vhtk-0389d1

Published 1 December 2022, 12:02pm

Section I: Contracting authority

I.1) Name and addresses

East and North Hertfordshire NHS Trust

Lister Hospital, Coreys Mill Lane

Stevenage

SG1 4AB

Contact

Jessica Jordan

Email

jessica.jordan@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.enherts-tr.nhs.uk>

Buyer's address

<https://www.enherts-tr.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ENHT - Trust Improvement Partner

Reference number

C117391

II.1.2) Main CPV code

- 79400000 - Business and management consultancy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS organisation East and North Hertfordshire NHS Trust is seeking to procure a Single Improvement Methodology partner to support the Boards' commitment to an organisation-wide approach to improvement that provides:

- Deliberate strategic planning, deployment, and delivery of Trust priorities
- A daily focus on continuous improvement of quality for patients and services through a Quality Management System that is accessible to all
- A clear approach to embedding incremental, step-changes to overall quality using improvement science in tandem with delivery of large-scale change programmes

The Supplier shall provide an approach which addresses both the cultural and technical activities to achieve the objectives above, and access to a range of experts from within their own organisation, with relevant experience and a track record of supporting acute NHS organisations to make significant improvements, including an international or national standing in the field of improvement.

II.1.5) Estimated total value

Value excluding VAT: £750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The Contracting Authority is - East and North Hertfordshire NHS Trust

It is expected that the Strategic Partner will support the Trust to:

- i. Develop an organisation-wide approach to improvement that delivers the Trust's strategic ambitions, representing best practice in continuous improvement and quality management systems
- ii. Create the conditions for improvement (including processes and behaviours) through expert advice and coaching of the Board, senior leaders, and staff
- iii. To build and share learning internally and externally with other organisations and stakeholders
- iv. To communicate and engage its staff in co-production and improvement
- v. Build the understanding of the economic case for improvement and provide support to demonstrate return on investment through embedding impact evaluation processes.

This opportunity is being published on the Atamis e-procurement portal, reference number C117391.

Link - <https://health-family.force.com/s/Welcome>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £750,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>