

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034046-2023>

Tender

NHS Dorset ICB - Non-Emergency Patient Transport Service (NEPTS) Discharges, enhanced priority, HDU, and 'on-the-day' activity

NHS Dorset Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-034046

Procurement identifier (OCID): ocds-h6vhtk-041ab5

Published 17 November 2023, 10:24am

Section I: Contracting authority

I.1) Name and addresses

NHS Dorset Integrated Care Board

Vespasian House, Barrack Road

Dorchester

DT11TG

Contact

Angela Mortley

Email

angelamortley@nhs.net

Telephone

+44 7990551036

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

NHS Organisation Data Service

11J

Internet address(es)

Main address

<https://nhsdorset.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Dorset ICB - Non-Emergency Patient Transport Service (NEPTS) Discharges, enhanced priority, HDU, and 'on-the-day' activity

Reference number

C226461

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Dorset Integrated Care Board (Dorset ICB) are seeking the provision of Non-Emergency Patient Transport Service (NEPTS) for Discharges, enhanced priority, HDU, and 'on-the-day' activity.

The service is to be responsive and organised to meet people's needs. This includes service planning and delivery to meet the requirements of local people and their individual needs in accessing care and treatment flow in a timely way.

Health systems suffer alongside Service Users if transport is delayed:

- o Creating disruption and unnecessary cost.
- o Holding back the use of beds for others who need them.
- o Undermining a Service User's continued recovery and wellbeing during discharge.

The NEPT Service promotes access to healthcare provision through an NHS funded

transport service for those patients registered with a GP in NHS Dorset meeting the eligibility criteria as set down by NHS England and the Department of Health and Social Care (DHSC). Including vulnerable people by reason of mental health or learning disability, children, and eligible escorts.

It is therefore a requirement that journeys must comply with eligibility/access criteria contained within the Service Specification and the NHS Dorset Eligibility Criteria Framework Non-Emergency Patient Transport Services (NEPTS). As such, a Service User's need will determine the required vehicle, crew, and any escort/s. Full details including specification, activity, scope and requirements can be found within the procurement documentation.

The Contract will be for an initial term of 5 years, with an option to extend for any period up to a further 2 years, as defined and at the sole discretion of the Commissioner. Services are scheduled to commence on 27th April 2024. The budget is £1,623,566 inclusive of VAT per annum which would give a total contract value of £11,364,961 inclusive of VAT, over 7 years if the full contract term is fulfilled.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.1.5) Estimated total value

Value excluding VAT: £11,364,961

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK2 - Dorset and Somerset

II.2.4) Description of the procurement

NHS Dorset Integrated Care Board (Dorset ICB) are seeking the provision of Non-Emergency Patient Transport Service (NEPTS) for Discharges, enhanced priority, HDU, and 'on-the-day' activity.

The service is to be responsive and organised to meet people's needs. This includes service

planning and delivery to meet the requirements of local people and their individual needs in accessing care and treatment flow in a timely way.

Health systems suffer alongside Service Users if transport is delayed:

- o Creating disruption and unnecessary cost.
- o Holding back the use of beds for others who need them.
- o Undermining a Service User's continued recovery and wellbeing during discharge.

The NEPT Service promotes access to healthcare provision through an NHS funded transport service for those patients registered with a GP in NHS Dorset meeting the eligibility criteria as set down by NHS England and the Department of Health and Social Care (DHSC). Including vulnerable people by reason of mental health or learning disability, children, and eligible escorts.

It is therefore a requirement that journeys must comply with eligibility/access criteria contained within the Service Specification and the NHS Dorset Eligibility Criteria Framework Non-Emergency Patient Transport Services (NEPTS). As such, a Service User's need will determine the required vehicle, crew, and any escort/s. Full details including specification, activity, scope and requirements can be found within the procurement documentation.

The Contract will be for an initial term of 5 years, with an option to extend for any period up to a further 2 years, as defined and at the sole discretion of the Commissioner. Services are scheduled to commence on 27th April 2024. The budget is £1,623,566 inclusive of VAT per annum which would give a total contract value of £11,364,961 inclusive of VAT, over 7 years if the full contract term is fulfilled.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £11,364,961

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

At the end of the contract term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract will be for an initial term of 5 years, with an option to extend for any period up to a further 2 years, as defined and at the sole discretion of the Commissioner.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

18 December 2023

Local time

12:10pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10-day standstill period described in Regulation 87 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the

characteristics and relative advantages of the winning bid and the reasons why the Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.