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Contract

NP48823 Homecare Delivery Service for NHS Commissioned Services

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2023/S 000-034042

Procurement identifier (OCID): ocds-h6vhtk-03e1c8

Published 17 November 2023, 10:00am

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH129EB

Contact

Mairi Gibson

Email

mairi.gibson@nhs.scot

Telephone

+44 1698794544

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

http://www.nss.nhs.scot/browse/procurement-and-logistics

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NP48823 Homecare Delivery Service for NHS Commissioned Services

II.1.2) Main CPV code

• 85149000 - Pharmacy services

II.1.3) Type of contract

Services

II.1.4) Short description

A Framework Agreement for the supply and delivery of medications to patients in their own homes, or other designated delivery points on behalf of NHS Scotland.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £27,710,000

II.2) Description

II.2.1) Title

Low Tech Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85149000 Pharmacy services
- 33600000 Pharmaceutical products

II.2.3) Place of performance

NUTS codes

• UKM - Scotland

Main site or place of performance

All entities constituted pursuant to the National Health Service (Scotland) Act 1978, and any Integrated Joint Boards established pursuant to the new Public Bodies (Joint Working) Scotland Act 2014.

II.2.4) Description of the procurement

The provision of a Homecare Delivery Service to deliver a range of medications described as Low Tech and includes a number of / ranges of oral medicines (in particular, antivirals and medicines used to treat pulmonary arterial hypertension, as a minimum). This includes the dispensing and supply of the prescribed medicines and the delivery to patients in their homes or other agreed designated delivery points, as detailed within the specification contained within the tender documentation.

This Lot is for approximately 2,500 patients across NHS Scotland resulting in approximately 10,000 deliveries per annum. The number of patients and deliveries will vary throughout the duration of the framework agreement.

The framework agreement is awarded as an unranked multi-supplier framework to seven (7) suppliers.

II.2.5) Award criteria

Quality criterion - Name: Delivery Service / Weighting: 15

Quality criterion - Name: Communication with the Participating Authorities / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Business Continuity Plans / Weighting: 10

Quality criterion - Name: Communication with the Patient / Weighting: 5

Quality criterion - Name: Carbon Reduction Plan / Weighting: 5

Quality criterion - Name: Packaging and Recycling / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mid Tech Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85149000 Pharmacy services
- 33600000 Pharmaceutical products

II.2.3) Place of performance

NUTS codes

• UKM - Scotland

Main site or place of performance

All entities constituted pursuant to the National Health Service (Scotland) Act 1978, and any Integrated Joint Boards established pursuant to the new Public Bodies (Joint Working) Scotland Act 2014.

II.2.4) Description of the procurement

The provision of a Homecare Delivery Service to deliver a range for medicines described as Mid Tech and includes a number of injectable medications, mostly in the form of pre-filled syringes or pre-filled pens, and may include a number of the Anti- TNF inhibitors injections (i.e. biosimilars prescribed within gastro intestinal, rheumatology and dermatology therapies), as well as multiple sclerosis, erythropoietin, and osteoporosis, although not limited to just this range for patients in NHS Scotland.

Mid Tech also includes a range of oral cancer medicines where a priority service is required with a faster turnaround time after phlebotomy blood tests are confirmed. This includes the dispensing and supply of the prescribed medicines, ancillary products as required, the

delivered to patients in their homes or other agreed designated delivery points, and the supply and removal of sharps containers as detailed within the specification contained within the tender documentation.

This tender is for approximately 22,500 patients resulting in approximately 70,000 deliveries per annum across NHS Scotland. The number of patients and deliveries will vary throughout the duration of the framework agreement.

The framework agreement will be awarded as an unranked multi-supplier framework to eight (8) suppliers.

II.2.5) Award criteria

Quality criterion - Name: Delivery Service / Weighting: 15

Quality criterion - Name: Communication with the Participating Authorities / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Business Continuity Plans / Weighting: 10

Quality criterion - Name: Communication with the Patient / Weighting: 5

Quality criterion - Name: Carbon Reduction Plan / Weighting: 5

Quality criterion - Name: Packaging and Recycling / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-020205

Section V. Award of contract

Lot No

2

Title

Mid Tech Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 October 2023

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Alcura UK Limited

Caswell Road

Northampton

NN47PU

Country

United Kingdom

NUTS code

• UKF - East Midlands (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Calea UK Limited

Cestrian Court, Eastgate Way, Manor Park

Runcorn, Cheshire

WA71NT

Telephone

+44 1928533522

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Fresenius Medical Care (UK) Limited

Nunn Brook Road, Huthwaite,, Sutton-in-Ashfield, Nottinghamshire

Nottinghamshire
NG17 2HU
Telephone
+44 1623445149
Country
United Kingdom
NUTS code
UKF1 - Derbyshire and Nottinghamshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
HealthNet Homecare
HealthNet Homecare 1st Floor, Unit 3, Philippa Way
1st Floor, Unit 3, Philippa Way
1st Floor, Unit 3, Philippa Way Leeds
1st Floor, Unit 3, Philippa Way Leeds LS12 6LS
1st Floor, Unit 3, Philippa Way Leeds LS12 6LS Country
1st Floor, Unit 3, Philippa Way Leeds LS12 6LS Country United Kingdom
1st Floor, Unit 3, Philippa Way Leeds LS12 6LS Country United Kingdom NUTS code
1st Floor, Unit 3, Philippa Way Leeds LS12 6LS Country United Kingdom NUTS code • UK - United Kingdom

LloydsPharmacy Clinical Homecare
Scimitar Park, Roydon Road,
Harlow
CM19 5GU
Country
United Kingdom
NUTS code
UK - United Kingdom
The contractor is an SME
No
V.2.3) Name and address of the contractor
Polar Speed
Polar Speed 8 chartmoor Road
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8 chartmoor Road
8 chartmoor Road Leighton Buzzard
8 chartmoor Road Leighton Buzzard LU7 4WG
8 chartmoor Road Leighton Buzzard LU7 4WG Country
8 chartmoor Road Leighton Buzzard LU7 4WG Country United Kingdom
8 chartmoor Road Leighton Buzzard LU7 4WG Country United Kingdom NUTS code
8 chartmoor Road Leighton Buzzard LU7 4WG Country United Kingdom NUTS code • UKH2 - Bedfordshire and Hertfordshire

Healthcare at Home Ltd

Fifth Avenue, Centrum 100

Burton on Trent, Staffordshire

DE14 2WS

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £24,210,000

Section V. Award of contract

Lot No

1

Title

Low Tech Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 October 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Alcura UK Limited

Caswell Road

Northampton

NN47PU

Telephone

+44 7385031565

Country

United Kingdom

NUTS code

• UKF - East Midlands (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Fresenius Medical Care (UK) Limited

Nottinghamshire
NG17 2HU
Telephone
+44 1623445149
Fax
+44 1623555546
Country
United Kingdom
NUTS code
UKF1 - Derbyshire and Nottinghamshire
The contractor is an SME
No
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V.2.3) Name and address of the contractor
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V.2.3) Name and address of the contractor HealthNet Homecare 1st Floor, Unit 3, Philippa Way Leeds LS12 6LS
V.2.3) Name and address of the contractor HealthNet Homecare 1st Floor, Unit 3, Philippa Way Leeds LS12 6LS Country

Nunn Brook Road, Huthwaite,, Sutton-in-Ashfield, Nottinghamshire

The contractor is an SME No V.2.3) Name and address of the contractor LloydsPharmacy Clinical Homecare Scimitar Park, Roydon Road, Harlow CM19 5GU Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor Polar Speed 8 chartmoor Road Leighton Buzzard LU74WG Country **United Kingdom** NUTS code

• UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Healthcare at Home Ltd

Fifth Avenue, Centrum 100

Burton on Trent, Staffordshire

DE14 2WS

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,500,000

Section VI. Complementary information

VI.3) Additional information

The estimated values referred to in Section II.1.5 and within all Lots covers the forty eight (48) month contract duration and the twenty four (24) month extension period of the framework agreement.

(SC Ref:749228)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH11LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

Internet address

https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session. The bringing of court proceedings against the Authority after the Framework Agreement has be entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.