

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034042-2023>

Contract

## **NP48823 Homecare Delivery Service for NHS Commissioned Services**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2023/S 000-034042

Procurement identifier (OCID): ocds-h6vhtk-03e1c8

Published 17 November 2023, 10:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Contact**

Mairi Gibson

#### **Email**

[mairi.gibson@nhs.scot](mailto:mairi.gibson@nhs.scot)

#### **Telephone**

+44 1698794544

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NP48823 Homecare Delivery Service for NHS Commissioned Services

#### **II.1.2) Main CPV code**

- 85149000 - Pharmacy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A Framework Agreement for the supply and delivery of medications to patients in their own homes, or other designated delivery points on behalf of NHS Scotland.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £27,710,000

### **II.2) Description**

#### **II.2.1) Title**

Low Tech Service

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85149000 - Pharmacy services
- 33600000 - Pharmaceutical products

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

All entities constituted pursuant to the National Health Service (Scotland) Act 1978, and any Integrated Joint Boards established pursuant to the new Public Bodies (Joint Working) Scotland Act 2014.

#### **II.2.4) Description of the procurement**

The provision of a Homecare Delivery Service to deliver a range of medications described as Low Tech and includes a number of / ranges of oral medicines (in particular, antivirals and medicines used to treat pulmonary arterial hypertension, as a minimum). This includes the dispensing and supply of the prescribed medicines and the delivery to patients in their homes or other agreed designated delivery points, as detailed within the specification contained within the tender documentation.

This Lot is for approximately 2,500 patients across NHS Scotland resulting in approximately 10,000 deliveries per annum. The number of patients and deliveries will vary throughout the duration of the framework agreement.

The framework agreement is awarded as an unranked multi-supplier framework to seven (7) suppliers.

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivery Service / Weighting: 15

Quality criterion - Name: Communication with the Participating Authorities / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Business Continuity Plans / Weighting: 10

Quality criterion - Name: Communication with the Patient / Weighting: 5

Quality criterion - Name: Carbon Reduction Plan / Weighting: 5

Quality criterion - Name: Packaging and Recycling / Weighting: 5

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Mid Tech Service

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85149000 - Pharmacy services
- 33600000 - Pharmaceutical products

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

All entities constituted pursuant to the National Health Service (Scotland) Act 1978, and any Integrated Joint Boards established pursuant to the new Public Bodies (Joint Working) Scotland Act 2014.

### **II.2.4) Description of the procurement**

The provision of a Homecare Delivery Service to deliver a range for medicines described as Mid Tech and includes a number of injectable medications, mostly in the form of pre-filled syringes or pre-filled pens, and may include a number of the Anti- TNF inhibitors injections (i.e. biosimilars prescribed within gastro intestinal, rheumatology and dermatology therapies), as well as multiple sclerosis, erythropoietin, and osteoporosis, although not limited to just this range for patients in NHS Scotland.

Mid Tech also includes a range of oral cancer medicines where a priority service is required with a faster turnaround time after phlebotomy blood tests are confirmed. This

includes the dispensing and supply of the prescribed medicines, ancillary products as required, the delivered to patients in their homes or other agreed designated delivery points, and the supply and removal of sharps containers as detailed within the specification contained within the tender documentation.

This tender is for approximately 22,500 patients resulting in approximately 70,000 deliveries per annum across NHS Scotland. The number of patients and deliveries will vary throughout the duration of the framework agreement.

The framework agreement will be awarded as an unranked multi-supplier framework to eight (8) suppliers.

### **II.2.5) Award criteria**

Quality criterion - Name: Delivery Service / Weighting: 15

Quality criterion - Name: Communication with the Participating Authorities / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Business Continuity Plans / Weighting: 10

Quality criterion - Name: Communication with the Patient / Weighting: 5

Quality criterion - Name: Carbon Reduction Plan / Weighting: 5

Quality criterion - Name: Packaging and Recycling / Weighting: 5

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020205](#)

---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Mid Tech Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Alcura UK Limited

Caswell Road

Northampton

NN4 7PU

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Calea UK Limited

Cestrian Court, Eastgate Way, Manor Park

Runcorn, Cheshire

WA7 1NT

Telephone

+44 1928533522

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Fresenius Medical Care (UK) Limited

Nunn Brook Road, Huthwaite,, Sutton-in-Ashfield, Nottinghamshire

Nottinghamshire

NG17 2HU

Telephone

+44 1623445149

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

HealthNet Homecare

1st Floor, Unit 3, Philippa Way

Leeds

LS12 6LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

LloydsPharmacy Clinical Homecare

Scimitar Park, Roydon Road,

Harlow

CM19 5GU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Polar Speed

8 chartmoor Road

Leighton Buzzard

LU7 4WG

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Healthcare at Home Ltd

Fifth Avenue , Centrum 100

Burton on Trent, Staffordshire

DE14 2WS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £24,210,000

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Low Tech Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Alcura UK Limited

Caswell Road

Northampton

NN4 7PU

Telephone

+44 7385031565

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Fresenius Medical Care (UK) Limited

Nunn Brook Road, Huthwaite,, Sutton-in-Ashfield, Nottinghamshire

Nottinghamshire

NG17 2HU

Telephone

+44 1623445149

Fax

+44 1623555546

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

HealthNet Homecare

1st Floor, Unit 3, Philippa Way

Leeds

LS12 6LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

LloydsPharmacy Clinical Homecare

Scimitar Park, Roydon Road,

Harlow

CM19 5GU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Polar Speed

8 chartmoor Road

Leighton Buzzard

LU7 4WG

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Healthcare at Home Ltd

Fifth Avenue , Centrum 100

Burton on Trent, Staffordshire

DE14 2WS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,500,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

The estimated values referred to in Section II.1.5 and within all Lots covers the forty eight (48) month contract duration and the twenty four (24) month extension period of the framework agreement.

(SC Ref:749228)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

[edinburgh@scotcourts.gov.uk](mailto:edinburgh@scotcourts.gov.uk)

Telephone

+44 1312252525

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session. The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.