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Tender

Domestic Abuse Casework Service

Tower Hamlets

F02: Contract notice

Notice identifier: 2023/S 000-034008

Procurement identifier (OCID): ocds-h6vhtk-041aa2

Published 16 November 2023, 5:16pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Bow and Poplar Community Mental Health Team, 51 Three Colts Lane

London

E2 6BF

Contact

Ms Anita Awuku

Email

anita.awuku@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract.due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract.due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Casework Service

Reference number

DN694695

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Tower Hamlets invites bids from VAWG specialist organisations and consortium with VAWG specialists / black, Asian, and multi-ethnic specialists are also welcome. The lead organisation for the contract must be a VAWG specialist and is expected to have evidence of national quality assurance accreditation in the delivery of high-quality support to victims of domestic abuse.

The service will provide support to survivors of domestic abuse aged 16 and above who work/ live/study in the borough. The estimated number of service users to be engaged in the service are 60-80 per annum per caseworker based on SafeLives recommended number of cases per caseworker. The objectives of the service are in line with the Tower Hamlets Strategic Plan, Mayors Manifesto and the VAWG Strategy 2024- 2029 which includes increased safety of adults and children due to domestic abuse, provide access to a range of protection and support services, provide advocacy, represent, and signpost service users to relevant statutory and non-statutory agencies to meet their needs holistically.

The Contract will be for an initial period of 24 months with an option to extend for a further period of 12 months,

A supplier briefing took place on 23 October 2023 and the Presentation notes are included in the ITT documentation.

II.1.5) Estimated total value

Value excluding VAT: £1,425,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The service is a support provision for survivors of domestic abuse aged 16 and above who work/ live/study in the borough by a VAWG specialist organisation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,425,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Council reserves the right to extend the contract for further 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 90 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

18 December 2023

Local time

2:00pm

Place

This will be carried out by Council staff

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tower Hamlets Procurement

5 Clove Crescent

London

E14 2BG

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom