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Contract

Home Oxygen Service & GP Emergency Bag

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2024/S 000-033968

Procurement identifier (OCID): ocds-h6vhtk-043659

Published 21 October 2024, 2:34pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

The Jack Copland Centre,, 52 Research Avenue North, Heriot-Watt Research Park

Edinburgh

EH12 9EB

Email

daniel.holmes2@nhs.scot

Telephone

+44 7919392110

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Oxygen Service & GP Emergency Bag

Reference number

NP185/23

II.1.2) Main CPV code

- 85111700 - Oxygen-therapy services

II.1.3) Type of contract

Services

II.1.4) Short description

A single supplier contract awarded for 7 years with the option to extend for a further 3 years.

A home oxygen service is required to support the 6,500 or so existing patients and support any new patients

entering the service throughout the country with a variety of oxygen equipment including; concentrators,

cylinders and liquid oxygen. The standard response times are for equipment installation and delivery is 4 days,

although it may be necessary to have an 8 hour or next day service to patients. A full holiday service will be

managed by the contractor to facilitate patient movement around the UK. The contractor will provide and

maintain a full web based prescribing and information system to be used by all Health Boards throughout the

country. All supplies and consumables required for the service shall be provided by the contractor and the

contractor shall operate a 24/7 support service. This contract is intended to provide one aggregated contract for the provision of an Emergency

Oxygen Service for GP surgeries, linked branch surgeries and other Healthcare Premises across Scotland. The single supplier contract will

deliver a service that provides an Emergency Oxygen Bag containing an emergency oxygen cylinder and accessories along with the

management of the supplier that will provide the goods and support services required to provide the service 365 days a year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £74,900,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85141210 - Home medical treatment services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A single supplier contract awarded for 7 years with the option to extend for a further 3 years.

A home oxygen service is required to support the 7,100 or so existing patients and support any new patients

entering the service throughout the country with a variety of oxygen equipment including; concentrators,

cylinders and liquid oxygen. The standard response times are for equipment installation and delivery is 4 days,

although it may be necessary to have an 8 hour or next day service to patients. A full holiday service will be

managed by the contractor to facilitate patient movement around the UK. The contractor will provide and

maintain a full web based prescribing and information system to be used by all Health Boards throughout the

country. All supplies and consumables required for the service shall be provided by the contractor and the

contractor shall operate a 24/7 support service. This contract is intended to provide one aggregated contract for the provision of an Emergency

Oxygen Service for GP surgeries, linked branch surgeries and other Healthcare Premises across Scotland. The single supplier contract will

deliver a service that provides an Emergency Oxygen Bag containing an emergency oxygen cylinder and accessories along with the

management of the supplier that will provide the goods and support services required to provide the service 365 days a year.

II.2.5) Award criteria

Quality criterion - Name: Service Requirements & Electricity Cons / Weighting: 29

Quality criterion - Name: IT System & Functionality / Weighting: 15

Quality criterion - Name: Transition Plan & Patient Data / Weighting: 16

Quality criterion - Name: Sustainability/Carob Reduction Plan / Weighting: 10

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003360](#)

Section V. Award of contract

Contract No

NP185/23

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dolby Medical Home Respiratory Care Ltd

Monitor House, Kerse Road, Stirling

Stirling

FK7 7RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £74,900,000

Section VI. Complementary information

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. . For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

It is a mandatory requirement that potential framework participants agree to support the concept, provision and ongoing development of

community benefits provision in relation to this framework. Potential framework participants are required to agree to this mandatory

requirement, provide a brief summary of the community benefits you already deliver in your business, where these are delivered and what

they have achieved in outcomes. Potential framework participants are required to summarise what community benefits you propose to

develop and deliver as part of this contract if successful. Community benefits potential framework participants are required to confirm that

if successful you agree to participate in and support a process of ongoing contract and supplier development in this area including the

tracking and reporting of community benefits delivered as part of this framework.

(SC Ref:772209)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

