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Tender

CWC23097 - Managed Client Caseload Information System and Tracking Service

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2023/S 000-033962

Procurement identifier (OCID): ocids-h6vhtk-041a80

Published 16 November 2023, 3:04pm

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Mrs Sheena Douglas

Email

Sheena.Douglas@wolverhampton.gov.uk

Telephone

+44 1902556556

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.wolverhamptontenders.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.wolverhamptontenders.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC23097 - Managed Client Caseload Information System and Tracking Service

Reference number

DN699535

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for the provision of a Client Caseload Information System (CCIS) and a tracking service. The supplier will provide full implementation of the CCIS including management and tracking, on-going maintenance, training, data migration, and cleansing and report production as specified. The supplier will also provide a tracking service that conforms to the statutory responsibility to report to the Department for Education (DfE) on young people's post-16 activities, as well as an additional tracking service of the activities of young people aged nineteen and beyond.

The initial term of the contract is for 18 months followed by the option for the Local Authority to extend for two 1 year period.

II.1.5) Estimated total value

Value excluding VAT: £346,500

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

This procurement is for the provision of a Client Caseload Information System (CCIS) and a tracking service. The supplier will provide full implementation of the CCIS including management and tracking, on-going maintenance, training, data migration, and cleansing and report production as specified. The supplier will also provide a tracking service that conforms to the statutory responsibility to report to the Department for Education (DfE) on young people's post-16 activities, as well as an additional tracking service of the activities of young people aged nineteen and beyond.

The initial term of the contract is for 18 months followed by the option for the Local Authority to extend for two 1 year period.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £346,500

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 August 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Wolverhampton City Council

Wolverhampton

Country

United Kingdom