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Tender

NEPO605A - Children's Advocacy, independent people for Children and Adult Complaints and Secure Reviews (P-007452 / C-012113) - OPENING 3 (November 2023)

Newcastle City Council

F02: Contract notice

Notice identifier: 2023/S 000-033961

Procurement identifier (OCID): ocds-h6vhtk-041a7f

Published 16 November 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Margaret Morgan

Email

margaret.morgan@newcastle.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO605A - Children's Advocacy, independent people for Children and Adult Complaints and Secure Reviews (P-007452 / C-012113) - OPENING 3 (November 2023)

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Newcastle City Council ("the Lead Authority") acting as the lead authority on behalf of the North East Procurement Organisation (NEPO) and its Member Authorities, has awarded a Flexible Procurement Agreement (Contract) for:

Lot 1 - Children's Advocacy,

Lot 2 - NOT USED

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot 7 - Independent Persons for Secure Accommodation Reviews

This Notice is for Opening Three of this Flexible Procurement Agreement (Contract) and the Council is inviting tenders for Lots 3 - 7 only.

The North East regional governance arrangements have determined that this is a non-mandatory collaborative exercise, and as a result, Local Authorities can 'opt-in' to the six different elements of the solution, with some Local Authorities choosing to continue to

purchase some of these services through other local arrangements.

The Participating Local Authorities 'opting in' to the initial phase of this solution will be:

1. Darlington - all elements
2. Durham - all elements except Children's Advocacy
3. Gateshead - all elements
4. Hartlepool - all elements
5. Middlesbrough - all elements
6. Newcastle (Lead Authority) - all elements
7. North Tyneside - all elements
8. Northumberland - all elements except Children's Advocacy
9. Redcar & Cleveland - all elements
10. South Tyneside - all elements
11. Stockton - all elements, and
12. Sunderland - all elements

Local Authorities who have 'opted out' for any Lot at this initial period of the solution may 'opt-in' to use the solution during its term.

The agreement will be available for use by all NEPO Members. A list of member organisations is available in the About section of the NEPO website at: www.nepo.org.

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: www.nepo.org/associate-membership/list.

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to

purchase the above services.

A complete list of permissible users is shown on the NEPO website below:

<https://www.nepo.org/associate-membership/permissible-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: www.nepo.org

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Primarily the North East of England, however the Participating Authorities recognise that services may be delivered virtually from elsewhere within the UK.

II.2.4) Description of the procurement

Investigating Officers (Children and Adult Stage Two Complaints)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2x 12 month option to extend

II.2) Description

II.2.1) Title

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Primarily the North East of England, however the Participating Authorities recognise that services may be delivered virtually from elsewhere within the UK.

II.2.4) Description of the procurement

Independent Persons (Children and Adult Stage Two Complaints)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2x 12 month option to extend

II.2) Description

II.2.1) Title

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Primarily the North East of England, however the Participating Authorities recognise that services may be delivered virtually from elsewhere within the UK.

II.2.4) Description of the procurement

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2x 12 month option to extend

II.2) Description

II.2.1) Title

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Primarily the North East of England, however the Participating Authorities recognise that services may be delivered virtually from elsewhere within the UK.

II.2.4) Description of the procurement

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2x 12 month option to extend

II.2) Description

II.2.1) Title

Lot 7 - Independent Persons for Secure Accommodation Reviews

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Primarily the North East of England, however the Participating Authorities recognise that services may be delivered virtually from elsewhere within the UK.

II.2.4) Description of the procurement

Independent Persons for Secure Accommodation Reviews

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2x 12 month option to extend

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 November 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 December 2023

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council and North East Procurement Organisation

Newcastle

Country

United Kingdom