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Contract

## **Extension of Computer Aided Dispatch system contract**

Northern Ireland Ambulance Service

F03: Contract award notice

Notice identifier: 2022/S 000-033914

Procurement identifier (OCID): ocds-h6vhtk-02d0a1

Published 30 November 2022, 12:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Ireland Ambulance Service

NIAS HQ, Knockbracken Healthcare Park

Belfast

BT88SG

#### **Contact**

Frank Rafferty

#### **Email**

[frank.rafferty@nias.hscni.net](mailto:frank.rafferty@nias.hscni.net)

#### **Telephone**

+44 7920067078

#### **Country**

United Kingdom

**Region code**

UKN0E - Lisburn and Castlereagh

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.nias.hscni.net>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Extension of Computer Aided Dispatch system contract

**II.1.2) Main CPV code**

- 48627000 - Real-time operating system software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland.

These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2023. A new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer Aided Dispatch system until 31 December 2024 at the latest.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £821,048

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland. These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2023. A new contract under the existing terms will be agreed with the current supplier

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The current contract with the incumbent supplier expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2022. A tender for a new contract is underway and in the interim a new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer Aided Dispatch.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018739](#)

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

30 November 2022

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

MIS Emergency Systems

Charnwood House, Gadbrook Business Centre

Northwich

CW97UG

Country

United Kingdom

NUTS code

- UKD - North West (England)

Justification for not providing organisation identifier

Sole trader

Internet address

<http://www.mis-es.com>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £821,048

Total value of the contract/lot: £821,048

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have a review body

UK

Country

United Kingdom