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Contract

Proactive Technical Monitoring (Safeguarding) service – Unmanaged

London Grid for Learning Trust

F03: Contract award notice

Notice identifier: 2024/S 000-033870

Procurement identifier (OCID): ocds-h6vhtk-04af6f

Published 19 October 2024, 12:09pm

Section I: Contracting authority

I.1) Name and addresses

London Grid for Learning Trust

9th Floor, 10 Exchange Square, Primrose Street

London

EC2A 2BR

Contact

Mr Terry Brewer

Email

terry.brewer@lgfl.net

Telephone

+44 2082555555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.lgfl.net

Buyer's address

www.lgfl.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Proactive Technical Monitoring (Safeguarding) service – Unmanaged

Reference number

LGfL/Contracts/GCloud13/Safeguarding/Service/Unmanaged/05/24

II.1.2) Main CPV code

- 48190000 - Educational software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

LGfL was founded in 2001 as a charity to advance education, in particular by providing and

assisting in the provision of information and communications technology to London schools

for the benefit of the children attending those schools. LGfL's Objects enable it to provide

services to a wide range of beneficiaries including schools, Multi Academy Trusts, Councils,

Health Services, the Police, Housing and Community Services.

LGfL delivers its Objects by focusing on:

1. Saving Schools Money
2. Keeping Children Safe
3. Protecting and Securing Schools
4. Energising Teaching and Learning

5. Promoting Wellbeing

6. Tackling Inequality

In the light of new Department for Education standards and updates to Keeping Children Safe in Education, LGfL conducted a procurement via G-Cloud 13 (CCS RM1557.13) seeking

to enter into a contractual agreement to implement an Appropriate Proactive Technical Service for Safeguarding Children in Schools to complement its safeguarding centre of excellence and tie in with its existing expertise and track record in web filtering.

The Service provides alerts to schools in line with LGfL's functionality requirements to ensure that designated safeguarding teams are made aware of individual events and trends

helping them to keep children safe online and respond in a timely fashion with informed by clear evidence that can potentially save lives. Alerts may relate to bullying or other peer-on-peer

harassment or abuse, child sexual or criminal exploitation and related grooming, as well as markers of self-harm and suicide, radicalisation and a range of other key safeguarding areas

As a result of this procurement LGfL have entered into an agreement with a supplier to provide pro-active and re-active safeguarding services.

- Automatic Safeguarding and Monitoring software technology
- System Service, Development and Training
- Safeguarding Incident Management
- System Implementation/Integration and On Boarding

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,650,000 / Highest offer: £3,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48730000 - Security software package
- 75121000 - Administrative educational services
- 72212190 - Educational software development services
- 72212730 - Security software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Technical Proactive Monitoring / Weighting: 20

Quality criterion - Name: System service, development and training / Weighting: 7.5

Quality criterion - Name: System Implementation/Onboarding / Weighting: 15

Quality criterion - Name: Compatibility with systems, devices and directories / Weighting: 7.5

Quality criterion - Name: Site references / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This Notice is being issued to inform the market of an award of contract following a compliant procurement conducted under G-Cloud 13 - Crown Commercial Services reference - CCS RM1557.13

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

Proactive Technical Monitoring (Safeguarding) service – Unmanaged

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Renato Software Limited

11 High Street

Ruddington, Nottingham

NG11 6DT

Email

k.sheppard@senso.cloud

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,650,000 / Highest offer: £3,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts Of Justice

Stand

London

WC2A 2LL

Country

United Kingdom