

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033869-2024>

Contract

Proactive Technical Monitoring (Safeguarding) service – Managed

London Grid for Learning Trust

F03: Contract award notice

Notice identifier: 2024/S 000-033869

Procurement identifier (OCID): ocds-h6vhtk-04af6e

Published 19 October 2024, 12:02pm

Section I: Contracting authority

I.1) Name and addresses

London Grid for Learning Trust

9th Floor, 10 Exchange Square, Primrose Street

London

EC2A 2BR

Contact

Mr Terry Brewer

Email

terry.brewer@lgfl.net

Telephone

+44 2082555555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.lgfl.net

Buyer's address

www.lgfl.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Proactive Technical Monitoring (Safeguarding) service – Managed

Reference number

LGfL/Contracts/GCloud13/Safeguarding/Service/Managed/05/24

II.1.2) Main CPV code

- 48190000 - Educational software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

LGfL was founded in 2001 as a charity to advance education, in particular by providing and assisting in the provision of information and communications technology to London schools for the benefit of the children attending those schools. LGfL's Objects enable it to provide services to a wide range of beneficiaries including schools, Multi Academy Trusts, Councils, Health Services, the Police, Housing and Community Services.

LGfL delivers its Objects by focusing on:

1. Saving Schools Money
2. Keeping Children Safe
3. Protecting and Securing Schools
4. Energising Teaching and Learning
5. Promoting Wellbeing
6. Tackling Inequality

In the light of new Department for Education standards and updates to Keeping Children

Safe in Education, LGfL conducted a procurement via G-Cloud 13 (CCS RM1557.13) seeking to enter into a contractual agreement to implement an Appropriate Proactive Technical Service for Safeguarding Children in Schools to complement its safeguarding centre of excellence and tie in with its existing expertise and track record in web filtering.

The Service provides alerts to schools in line with LGfL's functionality requirements to ensure that designated safeguarding teams are made aware of individual events and trends helping them to keep children safe online and respond in a timely fashion with informed by clear evidence that can potentially save lives. Alerts may relate to bullying or other peer-on-peer harassment or abuse, child sexual or criminal exploitation and related grooming, as well as markers of self-harm and suicide, radicalisation and a range of other key safeguarding areas

As a result of this procurement LGfL have entered into an agreement with a supplier to provide pro-active and re-active safeguarding services.

Services include but are not limited to the following;

- Automatic Safeguarding and Monitoring software technology
- System Service, Development and Training
- Safeguarding Incident Management
- System Implementation/Integration and On Boarding
- Human Review Services Pro-active Monitoring

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £4,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72212190 - Educational software development services

- 72212730 - Security software development services
- 75121000 - Administrative educational services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

LGfL was founded in 2001 as a charity to advance education, in particular by providing and assisting in the provision of information and communications technology to London schools for the benefit of the children attending those schools. LGfL's Objects enable it to provide services to a wide range of beneficiaries including schools, Multi Academy Trusts, Councils, Health Services, the Police, Housing and Community Services.

LGfL delivers its Objects by focusing on:

1. Saving Schools Money
2. Keeping Children Safe
3. Protecting and Securing Schools
4. Energising Teaching and Learning
5. Promoting Wellbeing
6. Tackling Inequality

In the light of new Department for Education standards and updates to Keeping Children Safe in Education, LGfL conducted a procurement via G-Cloud 13 (CCS RM1557.13) seeking to enter into a contractual agreement to implement an Appropriate Proactive Technical Service for Safeguarding Children in Schools to complement its safeguarding centre of excellence and tie in with its existing expertise and track record in web filtering.

The Service provides alerts to schools in line with LGfL's functionality requirements to ensure that designated safeguarding teams are made aware of individual events and trends helping them to keep children safe online and respond in a timely fashion with informed by clear evidence that can potentially save lives. Alerts may relate to bullying or other peer-on-peer harassment or abuse, child sexual or criminal exploitation and related grooming, as well as markers of self-harm and suicide, radicalisation and a range of other key safeguarding areas

As a result of this procurement LGfL have entered into an agreement with a supplier to provide pro-active and re-active safeguarding services.

Services include but are not limited to the following;

- Automatic Safeguarding and Monitoring software technology
- System Service, Development and Training
- Safeguarding Incident Management
- System Implementation/Integration and On Boarding
- Human Review Services.

II.2.5) Award criteria

Quality criterion - Name: Technical Proactive Monitoring / Weighting: 17.5

Quality criterion - Name: System service, development and training / Weighting: 5

Quality criterion - Name: System Implementation/Onboarding / Weighting: 10

Quality criterion - Name: Compatibility with systems, devices and directories / Weighting: 5

Quality criterion - Name: Human review service / Weighting: 12.5

Quality criterion - Name: Reference Sites / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This Notice is being issued to inform the market of an award of contract following a compliant procurement conducted under G-Cloud 13 - Crown Commercial Services reference - CCS RM1557.13

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

LGfL/Contracts/GCloud13/Safeguarding/Senso/Managed/05/24

Title

Proactive Technical Online Monitoring Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Renato Software Limited

11 High Street,

Ruddington, Nottingham

NG11 6DT

Email

k.sheppard@senso.cloud

Telephone

+44 1158577592

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.lgfl.net

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £4,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts Of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://theroyalcourtsofjustice.com/>