This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/033851-2022">https://www.find-tender.service.gov.uk/Notice/033851-2022</a>

#### Contract

# The Provision of Electronic Ticketing Machines, and Automatic Vehicle Location System and an associated Back Office Management Solution

**Greater Manchester Combined Authority** 

F03: Contract award notice

Notice identifier: 2022/S 000-033851

Procurement identifier (OCID): ocds-h6vhtk-034100

Published 29 November 2022, 5:21pm

# **Section I: Contracting authority**

## I.1) Name and addresses

**Greater Manchester Combined Authority** 

**Tootal Buildings** 

Manchester

M1 6UE

#### Contact

Ms Christine Atherton

#### **Email**

chris.atherton@tfgm.com

#### **Telephone**

+44 1612441234

#### Country

**United Kingdom** 

#### Region code

**UKD3** - Greater Manchester

#### Internet address(es)

Main address

http://www.tfgm.com

Buyer's address

http://www.tfgm.com

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

The Provision of Electronic Ticketing Machines, and Automatic Vehicle Location System and an associated Back Office Management Solution

Reference number

DN575200

#### II.1.2) Main CPV code

• 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

GMCA & TfGM are looking to establish a contract for the supply of Electronic Ticketing Machines (ETM) and Automatic Vehicle Location (AVL) facilities, plus associated ETM and

AVL back office, accessories and services, as part of the introduction of bus franchising within Greater Manchester. The initial term will be 5 years with the option to extend annually

for up to 3 years.

The scope of the procurement is to establish a mechanism to equip the bus fleet with ETM

and AVL facilities, plus a central administrative back office. This consists of the following:

- Electronic Ticketing Machines (ETM) to standardise bus ticket acceptance and sale.
- Automatic Vehicle Location (AVL) facilities which enable confirmation of bus location for:
- o Service control by the TfGM control room
- o Operator administration of their fleets
- o Customer information systems such as journey planners and 'next bus' displays.
- o Other bus-based systems such as customer announcements and driver monitoring.

GMCA & TfGM are procuring contracts for the supply and maintenance of certain elements

of the required Intelligent Transport Systems (ITS) solution (such as ticketing, vehicle location, and driver communications systems) to ensure a standardised approach, which would then be made available to franchise operators by way of a separate agreement who

would be required to utilise this equipment. This could potentially include a transitional phase from current operator-owned ITS equipment to that procured by GMCA & TfGM.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £21,000,000

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKD - North West (England)

#### II.2.4) Description of the procurement

GMCA & TfGM are looking to establish a contract for the supply of Electronic Ticketing Machines (ETM) and Automatic Vehicle Location (AVL) facilities, plus associated ETM and

AVL back office, accessories and services, as part of the introduction of bus franchising within Greater Manchester. The initial term will be 5 years with the option to extend annually

for up to 3 years.

The scope of the procurement is to establish a mechanism to equip the bus fleet with ETM

and AVL facilities, plus a central administrative back office. This consists of the following:

• Electronic Ticketing Machines (ETM) to standardise bus ticket acceptance and sale.

Page 5 to 7

• Automatic Vehicle Location (AVL) facilities which enable confirmation of bus location for:

Page 5 to 7

o Service control by the TfGM control room

o Operator administration of their fleets

o Customer information systems such as journey planners and 'next bus' displays.

o Other bus-based systems such as customer announcements and driver monitoring.

GMCA & TfGM are procuring contracts for the supply and maintenance of certain

elements

of the required Intelligent Transport Systems (ITS) solution (such as ticketing, vehicle

location, and driver communications systems) to ensure a standardised approach, which

would then be made available to franchise operators by way of separate agreement who

would be required to utilise this equipment. This could potentially include a transitional

phase from current operator-owned ITS equipment to that procured by GMCA & TfGM.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-014938</u>

#### Section V. Award of contract

#### **Contract No**

DN575200

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 November 2022

#### V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

**Ticketer Group** 

Marlborough House, Charnham Lane,

Hungerford,

**RG17 0EY** 

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £21,000,000

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

**Greater Manchester Combined Authority** 

Manchester

Country

**United Kingdom**