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Contract

## **The Provision of Electronic Ticketing Machines, and Automatic Vehicle Location System and an associated Back Office Management Solution**

Greater Manchester Combined Authority

F03: Contract award notice

Notice identifier: 2022/S 000-033851

Procurement identifier (OCID): ocds-h6vhtk-034100

Published 29 November 2022, 5:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Greater Manchester Combined Authority

Tootal Buildings

Manchester

M1 6UE

#### **Contact**

Ms Christine Atherton

#### **Email**

[chris.atherton@tfgm.com](mailto:chris.atherton@tfgm.com)

#### **Telephone**

+44 1612441234

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

The Provision of Electronic Ticketing Machines, and Automatic Vehicle Location System and an associated Back Office Management Solution

Reference number

DN575200

### **II.1.2) Main CPV code**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

GMCA & TfGM are looking to establish a contract for the supply of Electronic Ticketing Machines (ETM) and Automatic Vehicle Location (AVL) facilities, plus associated ETM and AVL back office, accessories and services, as part of the introduction of bus franchising within Greater Manchester. The initial term will be 5 years with the option to extend annually for up to 3 years.

The scope of the procurement is to establish a mechanism to equip the bus fleet with ETM and AVL facilities, plus a central administrative back office. This consists of the following:

- Electronic Ticketing Machines (ETM) to standardise bus ticket acceptance and sale.
- Automatic Vehicle Location (AVL) facilities which enable confirmation of bus location for:
  - o Service control by the TfGM control room
  - o Operator administration of their fleets
  - o Customer information systems such as journey planners and 'next bus' displays.
  - o Other bus-based systems such as customer announcements and driver monitoring.

GMCA & TfGM are procuring contracts for the supply and maintenance of certain elements of the required Intelligent Transport Systems (ITS) solution (such as ticketing, vehicle location, and driver communications systems) to ensure a standardised approach, which

would then be made available to franchise operators by way of a separate agreement who would be required to utilise this equipment. This could potentially include a transitional phase from current operator-owned ITS equipment to that procured by GMCA & TfGM.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £21,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-014938](#)

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## **Section V. Award of contract**

### **Contract No**

DN575200

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ticketer Group

Marlborough House, Charnham Lane,

Hungerford,

RG17 0EY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £21,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greater Manchester Combined Authority

Manchester

Country

United Kingdom