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Tender

Community MSK Service in BLMK

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-033838

Procurement identifier (OCID): ocds-h6vhtk-04af46

Published 18 October 2024, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Email

agem.procurementblmk@nhs.net

Country

United Kingdom

Region code

UKH21 - Luton

Internet address(es)

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community MSK Service in BLMK

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bedfordshire, Luton & Milton Keynes Integrated Care Board are seeking a suitable organisation for the provision of Community MSK Service including support for chronic pain in Bedfordshire, Luton and Milton Keynes. The key objective is to enable patients with MSK conditions and those living with chronic pain to live a full and healthy life.

The Service provider will offer a standardised, transparent, and coordinated patient pathway for MSK patients in a responsible and environmentally sustainable way across all relevant healthcare settings in BLMK. The Service provider will ensure patients receive a consistent experience, feel supported, informed and empowered throughout the whole pathway and receive the optimal treatment at the right time.

II.1.5) Estimated total value

Value excluding VAT: £127,870,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

Bedfordshire, Luton & Milton Keynes

II.2.4) Description of the procurement

NHS Bedfordshire, Luton & Milton Keynes Integrated Care Board are seeking a suitable organisation for the provision of Community MSK Service including support for chronic pain in Bedfordshire, Luton and Milton Keynes. The key objective is to enable patients with MSK conditions and those living with chronic pain to live a full and healthy life.

The Service provider will offer a standardised, transparent, and coordinated patient pathway for MSK patients in a responsible and environmentally sustainable way across all relevant healthcare settings in BLMK. The Service provider will ensure patients receive a consistent experience, feel supported, informed and empowered throughout the whole pathway and receive the optimal treatment at the right time.

The Service provider will need to provide a high-quality experience, ensuring patients are triaged and treated as early as possible in their pathway to prevent worsening of symptoms, improve outcomes, reduce unnecessary secondary care activity, and avoidable repeat referrals.

The Service will reduce health inequalities across the BLMK geographical area by engaging and working with local community services and groups, to improve access and up-take of MSK services across the BLMK footprint. This will include some focused activity within targeted areas of BLMK, as highlighted by the Health Needs assessment and Health Inequalities studies.

The Service provider will work collaboratively with ICS partners, including the Social Prescribing Link Workers, Community Hubs and the VCSE sector to support residents to lead economically active lives.

The Service provider will consider its impact on the environment, designing and delivering services in a way which minimises its carbon footprint.

The contract will be for a period of up to 10 years commencing on 01st November 2025. It is anticipated that the service provision resultant of this procurement will have a maximum value of £127,870,000 (excluding VAT) over the term of the contract.

The procurement is being run via the Atamis e-system where all procurement documents are available for download. Providers who do not have an account can register at the link [here](#),

<https://health-family.force.com/s/Welcome>. The deadline for receipt of bid submissions via the Atamis e-system is 12noon on 11th December 2024.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £127,870,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 November 2025

End date

31 October 2035

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

11 December 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

