

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033838-2024>

Tender

## **Community MSK Service in BLMK**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-033838

Procurement identifier (OCID): ocds-h6vhtk-04af46

Published 18 October 2024, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

#### **Email**

[agem.procurementblmk@nhs.net](mailto:agem.procurementblmk@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

#### **Internet address(es)**

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community MSK Service in BLMK

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Bedfordshire, Luton & Milton Keynes Integrated Care Board are seeking a suitable organisation for the provision of Community MSK Service including support for chronic pain in Bedfordshire, Luton and Milton Keynes. The key objective is to enable patients with MSK conditions and those living with chronic pain to live a full and healthy life.

The Service provider will offer a standardised, transparent, and coordinated patient pathway for MSK patients in a responsible and environmentally sustainable way across all relevant healthcare settings in BLMK. The Service provider will ensure patients receive a consistent experience, feel supported, informed and empowered throughout the whole pathway and receive the optimal treatment at the right time.

#### **II.1.5) Estimated total value**

Value excluding VAT: £127,870,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

Main site or place of performance

Bedfordshire, Luton & Milton Keynes

#### **II.2.4) Description of the procurement**

NHS Bedfordshire, Luton & Milton Keynes Integrated Care Board are seeking a suitable organisation for the provision of Community MSK Service including support for chronic pain in Bedfordshire, Luton and Milton Keynes. The key objective is to enable patients with MSK conditions and those living with chronic pain to live a full and healthy life.

The Service provider will offer a standardised, transparent, and coordinated patient pathway for MSK patients in a responsible and environmentally sustainable way across all relevant healthcare settings in BLMK. The Service provider will ensure patients receive a consistent experience, feel supported, informed and empowered throughout the whole pathway and receive the optimal treatment at the right time.

The Service provider will need to provide a high-quality experience, ensuring patients are triaged and treated as early as possible in their pathway to prevent worsening of symptoms, improve outcomes, reduce unnecessary secondary care activity, and avoidable repeat referrals.

The Service will reduce health inequalities across the BLMK geographical area by engaging and working with local community services and groups, to improve access and up-take of MSK services across the BLMK footprint. This will include some focused activity within targeted areas of BLMK, as highlighted by the Health Needs assessment and Health Inequalities studies.

The Service provider will work collaboratively with ICS partners, including the Social Prescribing Link Workers, Community Hubs and the VCSE sector to support residents to lead economically active lives.

The Service provider will consider its impact on the environment, designing and delivering services in a way which minimises its carbon footprint.

The contract will be for a period of up to 10 years commencing on 01st November 2025. It is anticipated that the service provision resultant of this procurement will have a maximum value of £127,870,000 (excluding VAT) over the term of the contract.

The procurement is being run via the Atamis e-system where all procurement documents are available for download. Providers who do not have an account can register at the link [here](#),

<https://health-family.force.com/s/Welcome>. The deadline for receipt of bid submissions via the Atamis e-system is 12noon on 11th December 2024.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £127,870,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2025

End date

31 October 2035

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 December 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

11 December 2024

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

