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Contract

# IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-033838

Procurement identifier (OCID): ocds-h6vhtk-02ca89

Published 15 November 2023, 5:20pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Staffordshire County Council

Staffordshire Place 1, Tipping Street

Stafford

ST16 2DH

#### Contact

Clare Kinvig-Jenkinson

#### **Email**

clare.kinvig-jenkinson@staffordshire.gov.uk

#### Country

**United Kingdom** 

## Region code

UKG - West Midlands (England)

#### Internet address(es)

Main address

https://www.staffordshire.gov.uk/Homepage.aspx

Buyer's address

https://www.staffordshire.gov.uk/Business/Procurement/About-us.aspx

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

Reference number

DN1503

#### II.1.2) Main CPV code

• 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Staffordshire County Council (SCC) has a legal duty to ensure Children's Community

Support (including Domiciliary Care) provision is in place to support Children and Young People (C/YP) with a range of Disabilities who have been assessed by a qualified Social Worker as being eligible for a personal care service within the family home and local community.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

## II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £28,000,000 / Highest offer: £31,500,000 taken into consideration

#### II.2) Description

#### II.2.1) Title

Lifeskills and Independence

Lot No

1

#### II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

• UKG - West Midlands (England)

#### II.2.4) Description of the procurement

Lot 1- Lifeskills and Independence

The provision of Lifeskills and Independence Short Breaks support must:

Provide a Short Break opportunity to parents/carers of Children/Young People (C/YP) with

SEND.

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• Enable C/YP with SEND to work towards individualised, person-centred Outcomes with

appropriate support to access their local community, preparing them effectively for

adulthood.

• Equip C/YP with SEND and their parents/carers with the tools and confidence to actively

participate in their local community.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Community & Home Care Support and Socialisation

Lot No

2

II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

II.2.3) Place of performance

**NUTS** codes

UKG - West Midlands (England)

II.2.4) Description of the procurement

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Lot 2- Community & Home Care Support and Socialisation

The Service will focus on building resilience, maximising independence, following a strengths based, restorative approach. Providers will deliver a quality and effective

Service personalised to each C/YP's Assessed Need/s.

The support from the Provider must contribute to enabling the family to live and feel supported in their family life with individualised Care/Support that reflects the C/YP's

needs. Providers will produce their own Care Plan and individual Risk Assessments

personalised to the C/YP.

The partnership between the family and the Provider will aim to maximise the potential of

each C/YP to assist with daily routines and support the parent/carer to be able to

successfully maintain their primary caring role.

The focus of the Service is to promote independence, social inclusion, safe care, positive

risk taking, and general wellbeing of the C/YP and their family. The Service will support

this through the following objectives:

• Consistently promoting independence through an enabling approach at every possible

opportunity.

Achieving the Outcomes in the C/YP's Care Plan.

Involving families to be part of the Assessment and Service delivery process.

Encouraging self-care and 'wellness'.

Arranging access to specialist support when needed.

• Focussing support to help C/YP to remain in the home environment.

Motivating the C/YP to maintain or develop their life skills.

Supporting the family to engage with their wider community

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2) Description

#### II.2.1) Title

Sitting Service

Lot No

3

## II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

#### II.2.3) Place of performance

**NUTS** codes

• UKG - West Midlands (England)

#### II.2.4) Description of the procurement

This Service is to ensure parents/carers are supported to take a short break from their caring

role and responsibilities when caring for C/YP age 0-18 who have SEND.

The Provider must offer flexible sitting services that can be provided during the day, evening,

or night for any length of time, as follows:

- C/YP can be supported in the home, giving the carer time to go out if they choose.
- C/YP may wish to go out in their local community for the allocated hours to pursue their own interests.

• Support workers can accompany parents/carers and the C/YP on outings to provide the extra support required for the whole family unit.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2) Description

#### II.2.1) Title

Complex and Urgent Care

Lot No

4

#### II.2.2) Additional CPV code(s)

• 80000000 - Education and training services

#### II.2.3) Place of performance

**NUTS** codes

• UKG - West Midlands (England)

#### II.2.4) Description of the procurement

Providers will be expected to deliver Care/Support in an urgent situation/emergency, within

the home, to ensure the C/YP Social Care Needs are met. Support will be individualised to

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the C/YP needs, enabling the family to stay safe and well together, deescalating the risk of

the C/YP entering the local authority care system.

This support could be surrounding complex care needs, Challenging Behaviour, and life

limiting conditions. The Provider may need to work alongside healthcare and other professionals to deliver care and support.

The Provider must comply with all Relevant Legislation. The Service will be provided by appropriately qualified Staff, in line with the standards set out by the CQC.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

#### IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-013124

## Section V. Award of contract

#### **Contract No**

IA2455MAY23 LOT 1

#### Lot No

1

#### **Title**

IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 16

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Epic Care Services Ltd

Stafford

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

**HBBA Care Ltd** 

Birmingham
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Passion 4 Care Ltd
Birmingham
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Secure Healthcare Ltd
Wolverhampton
Country
United Kingdom
NUTS code
UKG - West Midlands (England)

Yes
V.2.3) Name and address of the contractor
Care Avenues Limited
Birmingham
Country
United Kingdom
NUTS code
<ul> <li>UKG - West Midlands (England)</li> </ul>
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Doves Care and Support Ltd
Doves Care and Support Ltd  Kidderminster
Kidderminster
Kidderminster Country
Kidderminster  Country  United Kingdom
Kidderminster Country United Kingdom NUTS code
Kidderminster  Country  United Kingdom  NUTS code  • UKG - West Midlands (England)
Kidderminster  Country  United Kingdom  NUTS code  • UKG - West Midlands (England)  The contractor is an SME
Kidderminster  Country  United Kingdom  NUTS code  • UKG - West Midlands (England)  The contractor is an SME  Yes

The contractor is an SME

# Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Shiloh Healthcare Services Ltd Derby Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Lotus Care Services Ltd **Burton on Trent** Country **United Kingdom**

The contractor is an SME

• UKG - West Midlands (England)

**NUTS** code

No

## V.2.3) Name and address of the contractor

**Axion Social Care Limited** 

Wolverhampton

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £525,000

Lowest offer: £0.01 / Highest offer: £525,000 taken into consideration

## Section V. Award of contract

#### **Contract No**

IA2455MAY2023

#### Lot No

2

#### **Title**

Community and Home Care Support and socialisation

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 October 2023

## V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

**Executive Health Ltd** 

Coventry

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Haven Healthcare Services Ltd

Stourbridge

Country

## **United Kingdom**

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Empathy View Healthcare Services Ltd

Dudley

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

**HBBA Care Ltd** 

Birmingham

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

CSK Support 24 Ltd Oldbury Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Daniels Special Care Ltd Fareham Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Secure Healthcare Ltd Wolverhampton Country **United Kingdom** 

#### **NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Passion 4 Care Ltd

Erdington

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Amazing Angels Care Ltd

Crayford

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Care Avenues Limited
Birmingham
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Doves Care and Support Ltd
Kidderminster
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Newcross Healthcare Services Ltd
Totnes
Country
United Kingdom
NUTS code

• UKG - West Midlands (England) The contractor is an SME No V.2.3) Name and address of the contractor Eliezer Supported Living Services Ltd Nottingham Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor

Care Perfect

Stoke on Trent

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Lotus Care Services Ltd
Burton on Trent
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
No
V.2.3) Name and address of the contractor
Epic Care Services Ltd
Stafford
Country
United Kingdom
NUTS code
UKG - West Midlands (England)

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

Monarch Inc Ltd

**New Basford** 

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

**Axion Social Care Limited** 

Wolverhampton

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,625,000

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

## Section V. Award of contract

#### **Contract No**

IA2455MAY2023

#### Lot No

3

#### **Title**

Sitting Service

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 October 2023

## V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

## V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

#### Yes

## V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Haven Healthcare Services Ltd

Stourbridge

Country

## **United Kingdom**

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

CSK Support 24 Ltd

Oldbury

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Epic Care Services Ltd

Stafford

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

The contractor is an SME

Yes

# V.2.3) Name and address of the contractor

Daniels Special Care Ltd
Fareham
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Passion 4 Care Ltd
Erdington
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Secure Healthcare Ltd
Wolverhampton
Country
United Kingdom

#### **NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Amazing Angels Care Ltd

Crayford

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Care Avenues Limited

Birmingham

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Doves Care and Support Ltd
Kidderminster
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Eliezer Supported Living Services Ltd
Nottingham.
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Bleep 360 Care Ltd
Camberley
Country
United Kingdom
NUTS code

Yes
V.2.3) Name and address of the contractor
Care Perfect
Stoke on Trent
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Monarch Inc Ltd
New Basford
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.4) Information on value of contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: £2,635,000

• UKG - West Midlands (England)

The contractor is an SME

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

## Section V. Award of contract

#### **Contract No**

IA2455MAY23

#### Lot No

4

#### **Title**

Complex and Urgent Care

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Executive Health Ltd
Coventry
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Haven Healthcare Services Ltd
Stourbridge
Country
United Kingdom
NUTS code
UKG - West Midlands (England)
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Daniels Special Care Ltd
Fareham

# Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Amazing Angels Care Ltd Crayford Country **United Kingdom NUTS** code • UKG - West Midlands (England) The contractor is an SME Yes V.2.3) Name and address of the contractor Shiloh Healthcare Services Ltd Derby Country **United Kingdom**

The contractor is an SME

• UKG - West Midlands (England)

**NUTS** code

Yes

## V.2.3) Name and address of the contractor

Secure Healthcare Ltd

Wolverhampton

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Doves Care and Support Ltd

Kidderminster

Country

## **United Kingdom**

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Eliezer Supported Living Services Ltd

Nottingham

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.3) Name and address of the contractor

Bleep 360 Care Ltd

Camberley

Country

**United Kingdom** 

**NUTS** code

• UKG - West Midlands (England)

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,625,000

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

# **Section VI. Complementary information**

## VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

**United Kingdom**