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Contract

IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-033838

Procurement identifier (OCID): ocds-h6vhtk-02ca89

Published 15 November 2023, 5:20pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Staffordshire Place 1, Tipping Street

Stafford

ST16 2DH

Contact

Clare Kinvig-Jenkinson

Email

clare.kinvig-jenkinson@staffordshire.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

Buyer's address

<https://www.staffordshire.gov.uk/Business/Procurement/About-us.aspx>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

Reference number

DN1503

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council (SCC) has a legal duty to ensure Children's Community Support (including Domiciliary Care) provision is in place to support Children and Young People (C/YP) with a range of Disabilities who have been assessed by a qualified Social Worker as being eligible for a personal care service within the family home and local community.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £28,000,000 / Highest offer: £31,500,000 taken into consideration

II.2) Description**II.2.1) Title**

Lifeskills and Independence

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Lot 1- Lifeskills and Independence

The provision of Lifeskills and Independence Short Breaks support must:

- Provide a Short Break opportunity to parents/carers of Children/Young People (C/YP) with SEND.
- Enable C/YP with SEND to work towards individualised, person-centred Outcomes with appropriate support to access their local community, preparing them effectively for adulthood.
- Equip C/YP with SEND and their parents/carers with the tools and confidence to actively participate in their local community.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community & Home Care Support and Socialisation

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Lot 2- Community & Home Care Support and Socialisation

The Service will focus on building resilience, maximising independence, following a strengths based, restorative approach. Providers will deliver a quality and effective Service personalised to each C/YP's Assessed Need/s.

The support from the Provider must contribute to enabling the family to live and feel supported in their family life with individualised Care/Support that reflects the C/YP's needs. Providers will produce their own Care Plan and individual Risk Assessments personalised to the C/YP.

The partnership between the family and the Provider will aim to maximise the potential of each C/YP to assist with daily routines and support the parent/carer to be able to successfully maintain their primary caring role.

The focus of the Service is to promote independence, social inclusion, safe care, positive risk taking, and general wellbeing of the C/YP and their family. The Service will support this through the following objectives:

- Consistently promoting independence through an enabling approach at every possible opportunity.
- Achieving the Outcomes in the C/YP's Care Plan.
- Involving families to be part of the Assessment and Service delivery process.
- Encouraging self-care and 'wellness'.
- Arranging access to specialist support when needed.
- Focussing support to help C/YP to remain in the home environment.
- Motivating the C/YP to maintain or develop their life skills.

- Supporting the family to engage with their wider community

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Sitting Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

This Service is to ensure parents/carers are supported to take a short break from their caring role and responsibilities when caring for C/YP age 0-18 who have SEND.

The Provider must offer flexible sitting services that can be provided during the day, evening, or night for any length of time, as follows:

- C/YP can be supported in the home, giving the carer time to go out if they choose.
- C/YP may wish to go out in their local community for the allocated hours to pursue their own interests.
- Support workers can accompany parents/carers and the C/YP on outings to provide the extra support required for the whole family unit.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Complex and Urgent Care

Lot No

4

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Providers will be expected to deliver Care/Support in an urgent situation/emergency, within the home, to ensure the C/YP Social Care Needs are met. Support will be individualised to the C/YP needs, enabling the family to stay safe and well together, deescalating the risk of the C/YP entering the local authority care system.

This support could be surrounding complex care needs, Challenging Behaviour, and life limiting conditions. The Provider may need to work alongside healthcare and other professionals to deliver care and support.

The Provider must comply with all Relevant Legislation. The Service will be provided by appropriately qualified Staff, in line with the standards set out by the CQC.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20%

Price - Weighting: 80%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013124](#)

Section V. Award of contract

Contract No

IA2455MAY23 LOT 1

Lot No

1

Title

IA2455MAY23 Children's Community Support Flexible Framework (Including Domiciliary)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2023

V.2.2) Information about tenders

Number of tenders received: 16

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Epic Care Services Ltd

Stafford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HBBA Care Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passion 4 Care Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Healthcare Ltd

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Avenues Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Doves Care and Support Ltd

Kidderminster

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eliezer Supported Living Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lotus Care Services Ltd

Burton on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Axion Social Care Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £525,000

Lowest offer: £0.01 / Highest offer: £525,000 taken into consideration

Section V. Award of contract

Contract No

IA2455MAY2023

Lot No

2

Title

Community and Home Care Support and socialisation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2023

V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Executive Health Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Haven Healthcare Services Ltd

Stourbridge

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Empathy View Healthcare Services Ltd

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HBBA Care Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSK Support 24 Ltd

Oldbury

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Daniels Special Care Ltd

Fareham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Healthcare Ltd

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passion 4 Care Ltd

Erdington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amazing Angels Care Ltd

Crayford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Avenues Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Doves Care and Support Ltd

Kidderminster

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Newcross Healthcare Services Ltd

Totnes

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Eliezer Supported Living Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Perfect

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lotus Care Services Ltd

Burton on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Epic Care Services Ltd

Stafford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Monarch Inc Ltd

New Basford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Axion Social Care Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,625,000

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

Section V. Award of contract

Contract No

IA2455MAY2023

Lot No

3

Title

Sitting Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2023

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Haven Healthcare Services Ltd

Stourbridge

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSK Support 24 Ltd

Oldbury

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Epic Care Services Ltd

Stafford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Daniels Special Care Ltd

Fareham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passion 4 Care Ltd

Erdington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Healthcare Ltd

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amazing Angels Care Ltd

Crayford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Avenues Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Doves Care and Support Ltd

Kidderminster

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eliezer Supported Living Services Ltd

Nottingham.

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bleep 360 Care Ltd

Camberley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Perfect

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Monarch Inc Ltd

New Basford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,635,000

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

Section V. Award of contract

Contract No

IA2455MAY23

Lot No

4

Title

Complex and Urgent Care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2023

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Healthcare 1st Choice Ltd

Whitchurch

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Executive Health Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Haven Healthcare Services Ltd

Stourbridge

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Daniels Special Care Ltd

Fareham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amazing Angels Care Ltd

Crayford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Shiloh Healthcare Services Ltd

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Healthcare Ltd

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ocearns Care Services Ltd

Cannock

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Doves Care and Support Ltd

Kidderminster

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eliezer Supported Living Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bleep 360 Care Ltd

Camberley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,625,000

Lowest offer: £0.01 / Highest offer: £2,625,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom