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Tender

Home Office Crossing the Border (CtB) Procurement 2024 – Service Integration & Management

Home Office

F02: Contract notice

Notice identifier: 2024/S 000-033814

Procurement identifier (OCID): ocds-h6vhtk-04addf

Published 18 October 2024, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

Home Office

London

Contact

CtB Procurement team

Email

CrossingtheBorder2024Procurement@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://crowncommercialservice.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://crowncommercialservice.bravosolution.co.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Office Crossing the Border (CtB) Procurement 2024 – Service Integration & Management

II.1.2) Main CPV code

- 72227000 - Software integration consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Crossing the Border (CtB) sits within DDaT the Migration and Borders Technology Portfolio (MBTP) which encompasses all technology delivery and support for Migration, Asylum, and Border control. This includes the delivery of major technology programmes including Immigration Platform Technology (IPT), Future Borders and Immigration System (FBIS) and the New Plan for Immigration (NPI).

MBTP is organised in a product-centric way, with business requirements met where possible by leveraging a set of strategic technology products. These products are organised across sets of related 'product families, with the CtB product family being one of these. CtB represents the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model and they are managed by utilizing a Product Lifecycle Management (PLM) methodology. This procurement is for the Service Integration & Management services within the CtB supplier ecosystem.

II.1.5) Estimated total value

Value excluding VAT: £25,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72226000 - System software acceptance testing consultancy services
- 72232000 - Development of transaction processing and custom software
- 72261000 - Software support services
- 72262000 - Software development services

- 72265000 - Software configuration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Crossing the Border (CtB) service is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

The central systems support 24 hours a day 365 days a year operations, requiring high degrees of resilience and availability. The existing applications run on diverse technological stacks and have been delivered over a 3-year programme and are expected to evolve over the next 5 years in line with government policy and operational need. The systems are critical national infrastructure, incorporating official and secret data sets and related processes.

Outlined is the Home Office Migration and Borders Technology Portfolio (MBTP) requirement, for an experienced Digital Supplier that can provide high quality Service Integration & Management services for the running, development, management and reporting across the CtB integrated ecosystem and delivering the CtB roadmap

Working collaboratively with the Home Office to deliver our vision for CtB , management, governance, and assurance across digital delivery in the CtB DDaT arena. This document sets out the requirements for a Supplier to deliver the Service Integration & Management services for an initial term of 4 years from the start of the Contract with a possible 1-year extension (4 + 1) option under Technology Services 3 Framework Agreement Lot 5. It has been split into core requirements specific to the CtB & DDaT Outcomes within MBTP and general requirements which apply to all product families across CtB and DDaT. These materials are based upon stakeholder consultation, analysis of the current organisational position and the strategic direction of travel, all of which have informed the view of services required.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Extension provision for an additional 1x 12 month period

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated value of contract is £20-25 million . ITT documentation not yet finalised, Bid pack will be sent to suppliers on CCS Framework, Technology Services 3 (RM6100) Lot 5 via <https://crowncommercialservice.bravosolution.co.uk/web/login.html>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 November 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Please note the dates listed in Section IV: Procedure, IV.2.2) Time limit for receipt of expressions of interest and IV.2.7) Conditions for opening of tenders are for guidance only. ITT documentation has NOT yet been published in Bravo and therefore there is not expectation for return of tenders by the listed date.

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom