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Tender

Translation and Interpretation Services

Cumbria County Council

F02: Contract notice

Notice identifier: 2022/S 000-033798

Procurement identifier (OCID): ocds-h6vhtk-03892d

Published 29 November 2022, 2:09pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Ms Lisa Measures

Email

lisa.measures@cumbria.gov.uk

Telephone

+44 1228226456

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.the-chest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.the-chest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Translation and Interpretation Services

Reference number

DN645352

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

1.1 Overview

The Local Authority (hereafter referred to as the Authority) is committed to making sure members of the public can access its services.

As part of its public sector equality duty under the Equality Act 2010, the Authority must remove or minimise disadvantages faced by people due to their protected characteristics. Thus, in order to support non-English-speaking customers, the Authority has a duty to make interpretation and translation services available to them.

The Translation and Interpretation Service needs to be made available across the Authority, whilst recognising that Children's Social Care and the Refugee Resettlement Programmes have historically placed a higher demand on the need for a Translation and Interpretation Service.

1.2 Children's Social Care

This service area supports children and families engage in statutory childcare proceedings, including court proceedings. Children's Social Care also incorporates the Unaccompanied Asylum-Seeking Children (UASC) programme. The greatest user of translation and interpretation services is in this service area, and has been increasing since 2011, with a significant increase in the last two years.

1.3 Refugee Resettlement Programmes

The Authority is working on a number of refugee resettlement programmes including UKRS, ARAP and ACRS. To date approximately 300 individuals have been resettled, with a further commitment of 177 individuals in order to meet the current pledge. The Resettlement Team is also working on the Homes for Ukraine Scheme where, to date, approximately 800 guests have arrived in Cumbria.

1.4 Historic assignments by type

Demand for translation and interpretation services for the first 6 months from 1 April 2022, in Children's Social Care alone, amounted to 1068 assignments of which 1349 were interpreting assignments and 281 were translation assignments. This shows a steady increase in assignments over the last few years.

Cumbria is currently undergoing a Local Government Reorganisation and from 1st April 2023 (Vesting Day) Cumbria County Council and the six district councils will cease to exist and will be replaced by two new unitary councils – Cumberland Council and Westmorland and Furness Council. Consequently, this countywide service is being reprocured by the County Council as two separate contracts, one which covers the geographical footprint of Cumberland Council (Allerdale, Carlisle and Copeland) and one which covers the geographical footprint of Westmorland and Furness Council (Barrow, Eden and South Lakeland). One provider is required to deliver both contracts. The County Council will enter into the contracts with the successful provider and on Vesting Day the contracts will transfer automatically by an operation of law to the relevant new council.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

12 months extension available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 January 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 January 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's Court Service

London

WC2A 2LL

Country

United Kingdom