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Planning

## **Multi Agency Incident Transfer (MAIT)**

Kent Fire and Rescue Service

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-033789

Procurement identifier (OCID): ocids-h6vhtk-02f46d

Published 29 November 2022, 1:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent Fire and Rescue Service

The Godlands, Straw Mill Hill, Tovil

Maidstone

ME15 6XB

#### **Contact**

Mrs Sally Conquest

#### **Email**

[sally.conquest@kent.fire-uk.org](mailto:sally.conquest@kent.fire-uk.org)

#### **Telephone**

+44 1622692121

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Multi Agency Incident Transfer (MAIT)

Reference number

DN579990

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Following recommendations from the Grenfell Inquiry, the Fire Sector are seeking a supplier to provide connections to a Multi Agency Incident Transfer (MAIT) hub, with a messaging solution to allow the sharing of critical incident information between blue light control rooms.

The resultant contract shall provide for both installations of the connections to the MAIT hub and spoke solution for all 33 English Fire and Rescue Services (FRS) Control Rooms.

Please note, this is not for hardware, but for the MAIT service itself.

Potential suppliers shall be expected to have knowledge and experience of the MAIT protocols and have either developed or be developing potential MAIT solutions for the emergency services. Please see: <https://www.gov.uk/government/publications/open-standards-for-government/multi-agency-incident-transfer> for further information on this.

Kent Fire and Rescue Service are leading on this activity via the NFCC Procurement hub on behalf of the Fire Sector.

The commercial model is expected to be a single supplier framework for all FRS's to call off upon.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,300,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The strategic objectives of this work include, but are not limited to:

- To lead digital and data solutions to drive transformation. This will enable services to improve the way they collect, store, use and present data, manage information, and make best use of digital technology.
- Ensuring that FRS's respond effectively when our customers need us;
- Providing an enhanced emergency response alongside Police and Ambulance partners;
- Improving services whilst making efficiency savings and minimising risk;

The intention of the sector is initially to roll out MAIT in two Phases.

Phase One shall include the provision of a connection to the MAIT hub for each Fire and Rescue Control Room. This shall be a phased roll out over a defined period of time yet to be

determined.

Phase Two shall include each Fire and Rescue Control room to determine the level of MAIT

integration they are able to accept, ranging from a stand alone solution, to semi-integrated,

and finally fully integrated. The successful supplier shall work with each local control room to install and configure the MAIT solution

Please note that Tenderers must be able to provide a solution compliant with the MAIT protocols referenced above.

Please visit [www.kentbusinessportal.org](http://www.kentbusinessportal.org) in order to express an interest and/or for further information.

### **II.3) Estimated date of publication of contract notice**

17 January 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-027904](#)