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Planning

Multi Agency Incident Transfer (MAIT)

Kent Fire and Rescue Service

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-033789

Procurement identifier (OCID): ocids-h6vhtk-02f46d

Published 29 November 2022, 1:55pm

Section I: Contracting authority

I.1) Name and addresses

Kent Fire and Rescue Service

The Godlands, Straw Mill Hill, Tovil

Maidstone

ME15 6XB

Contact

Mrs Sally Conquest

Email

sally.conquest@kent.fire-uk.org

Telephone

+44 1622692121

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi Agency Incident Transfer (MAIT)

Reference number

DN579990

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Following recommendations from the Grenfell Inquiry, the Fire Sector are seeking a supplier to provide connections to a Multi Agency Incident Transfer (MAIT) hub, with a messaging solution to allow the sharing of critical incident information between blue light control rooms.

The resultant contract shall provide for both installations of the connections to the MAIT hub and spoke solution for all 33 English Fire and Rescue Services (FRS) Control Rooms.

Please note, this is not for hardware, but for the MAIT service itself.

Potential suppliers shall be expected to have knowledge and experience of the MAIT protocols and have either developed or be developing potential MAIT solutions for the emergency services. Please see: <https://www.gov.uk/government/publications/open-standards-for-government/multi-agency-incident-transfer> for further information on this.

Kent Fire and Rescue Service are leading on this activity via the NFCC Procurement hub on behalf of the Fire Sector.

The commercial model is expected to be a single supplier framework for all FRS's to call off upon.

II.1.5) Estimated total value

Value excluding VAT: £1,300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The strategic objectives of this work include, but are not limited to:

- To lead digital and data solutions to drive transformation. This will enable services to improve the way they collect, store, use and present data, manage information, and make best use of digital technology.
- Ensuring that FRS's respond effectively when our customers need us;
- Providing an enhanced emergency response alongside Police and Ambulance partners;
- Improving services whilst making efficiency savings and minimising risk;

The intention of the sector is initially to roll out MAIT in two Phases.

Phase One shall include the provision of a connection to the MAIT hub for each Fire and Rescue Control Room. This shall be a phased roll out over a defined period of time yet to be determined.

Phase Two shall include each Fire and Rescue Control room to determine the level of MAIT

integration they are able to accept, ranging from a stand alone solution, to semi-integrated,

and finally fully integrated. The successful supplier shall work with each local control room to install and configure the MAIT solution

Please note that Tenderers must be able to provide a solution compliant with the MAIT protocols referenced above.

Please visit www.kentbusinessportal.org in order to express an interest and/or for further information.

II.3) Estimated date of publication of contract notice

17 January 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027904](#)