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Tender

## **Digital - Future Security Operations Centre**

The Crown Estate Commissioners

F02: Contract notice

Notice identifier: 2024/S 000-033786

Procurement identifier (OCID): ocds-h6vhtk-04adcb

Published 18 October 2024, 2:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Crown Estate Commissioners

1 St James's Market

London

SW1Y 4AH

#### **Contact**

Sourcing Team

#### **Email**

[Sourcingteam@thecrownestate.co.uk](mailto:Sourcingteam@thecrownestate.co.uk)

#### **Telephone**

+44 2078515000

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.thecrownestate.co.uk](http://www.thecrownestate.co.uk)

Buyer's address

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7/requests/63784>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Cyber Security Operations

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Digital - Future Security Operations Centre

Reference number

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7/requests/63784>

#### II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Crown Estate are looking for an outsourced Security Operations Centre (SOC) service provider, to operate and maintain the security monitoring, detection and response capabilities on behalf of The Crown Estate. This is to be a true 24/7/365 service where upon the Service Provider will provide round-the-clock coverage to ensure that any security alerts detected via TCE Microsoft Defender, Sentinel and Azure environments are acted upon within SLA deadlines, actioned and where possible mitigated through the use of the TCE Microsoft security tenant.

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

#### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Crown Estate are looking for an outsourced Security Operations Centre (SOC) service provider, to operate and maintain the security monitoring, detection and response capabilities on behalf of The Crown Estate. This is to be a true 24/7/365 service where upon the Service Provider will provide round-the-clock coverage to ensure that any security alerts detected via TCE Microsoft Defender, Sentinel and Azure environments are acted upon within SLA deadlines, actioned and where possible mitigated through the use of the TCE Microsoft security tenant.

#### **II.2.5) Award criteria**

Price

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

18 November 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Crown Estate Commissioners

1 St James's Market

London

SW1Y 4AH

Email

[Sourcingteam@thecrownestate.co.uk](mailto:Sourcingteam@thecrownestate.co.uk)

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