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Tender

Digital - Future Security Operations Centre

The Crown Estate Commissioners

F02: Contract notice

Notice identifier: 2024/S 000-033786

Procurement identifier (OCID): ocds-h6vhtk-04adcb

Published 18 October 2024, 2:32pm

Section I: Contracting authority

I.1) Name and addresses

The Crown Estate Commissioners

1 St James's Market

London

SW1Y 4AH

Contact

Sourcing Team

Email

Sourcingteam@thecrownestate.co.uk

Telephone

+44 2078515000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.thecrownestate.co.uk

Buyer's address

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7/requests/63784>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Cyber Security Operations

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital - Future Security Operations Centre

Reference number

<https://secure.sourcedogg.com/profile/676e86f0-50b5-4563-b7b6-529dcfeb28b7/requests/63784>

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Crown Estate are looking for an outsourced Security Operations Centre (SOC) service provider, to operate and maintain the security monitoring, detection and response capabilities on behalf of The Crown Estate. This is to be a true 24/7/365 service where upon the Service Provider will provide round-the-clock coverage to ensure that any security alerts detected via TCE Microsoft Defender, Sentinel and Azure environments are acted upon within SLA deadlines, actioned and where possible mitigated through the use of the TCE Microsoft security tenant.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Crown Estate are looking for an outsourced Security Operations Centre (SOC) service provider, to operate and maintain the security monitoring, detection and response capabilities on behalf of The Crown Estate. This is to be a true 24/7/365 service where upon the Service Provider will provide round-the-clock coverage to ensure that any security alerts detected via TCE Microsoft Defender, Sentinel and Azure environments are acted upon within SLA deadlines, actioned and where possible mitigated through the use of the TCE Microsoft security tenant.

II.2.5) Award criteria

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 November 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

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