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Tender

Healthwatch Suffolk Services

Suffolk County Council

F02: Contract notice

Notice identifier: 2024/S 000-033780

Procurement identifier (OCID): ocids-h6vhtk-04adc8

Published 18 October 2024, 2:20pm

Section I: Contracting authority

I.1) Name and addresses

Suffolk County Council

Endeavour House, Russell Road

IPSWICH

IP1 2BX

Contact

Michelle Youngs

Email

michelle.youngs@suffolk.gov.uk

Telephone

+44 1473265789

Country

United Kingdom

NUTS code

UKH14 - Suffolk

Internet address(es)

Main address

www.suffolksourcing.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.suffolksourcing.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Suffolk Services

Reference number

CD1432

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Suffolk County Council (SCC) is seeking to procure a provider for the statutory provision of Healthwatch Suffolk services, in accordance with the Health and Social Care Act 2012, as amended in June 2022. The Act mandates the establishment of Local Healthwatch to empower citizens and communities in influencing and challenging the provision of health and social care services. SCC is obligated under the Local Government and Public Involvement in Health Act 2007 to ensure effective operation of Local Healthwatch within its jurisdiction. Local Healthwatch plays a crucial role in improving health and social care outcomes by engaging with the community to influence and monitor services. It helps people maintain employment, stability in their homes, social activity and education, while also reducing pressure on carers. By addressing health inequalities, Local Healthwatch contributes to reducing demand on healthcare services.

II.1.5) Estimated total value

Value excluding VAT: £1,955,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Suffolk County Council (SCC) is seeking to procure a provider for the statutory provision of Healthwatch Suffolk services, in accordance with the Health and Social Care Act 2012, as amended in June 2022. The Act mandates the establishment of Local Healthwatch to empower citizens and communities in influencing and challenging the provision of health and social care services. SCC is obligated under the Local Government and Public Involvement in Health Act 2007 to ensure effective operation of Local Healthwatch within

its jurisdiction. Local Healthwatch plays a crucial role in improving health and social care outcomes by engaging with the community to influence and monitor services. It helps people maintain employment, stability in their homes, social activity and education, while also reducing pressure on carers. By addressing health inequalities, Local Healthwatch contributes to reducing demand on healthcare services. The contract period will be for 3 years (1st April 2025 – 31st March 2028) with the option to extend for up to a further 2 years. The total maximum contract value (including the extension period) is £1,955,000 excluding VAT. Please note there will be no inflationary uplift in the contract. The submission deadline is 18th November 2024 at 12noon.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,955,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 April 2025

IV.2.7) Conditions for opening of tenders

Date

18 November 2024

Local time

12:00pm

Place

Suffolk Sourcing

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Suffolk County Council

Endeavour House, 8 Russell Road

Ipswich

IP1 2BX

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Suffolk County Council incorporates a minimum 10 calendar day standstill period from the point at which information on the award of contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of contract has not been successfully resolved: The Public Contracts Regulations 2015 as amended provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules, to take action in the High Court (England, Wales and Northern Ireland) Any such action must be brought promptly.)

