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Tender

## **Healthwatch Suffolk Services**

Suffolk County Council

F02: Contract notice

Notice identifier: 2024/S 000-033780

Procurement identifier (OCID): ocids-h6vhtk-04adc8

Published 18 October 2024, 2:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Suffolk County Council

Endeavour House, Russell Road

IPSWICH

IP1 2BX

#### **Contact**

Michelle Youngs

#### **Email**

[michelle.youngs@suffolk.gov.uk](mailto:michelle.youngs@suffolk.gov.uk)

#### **Telephone**

+44 1473265789

#### **Country**

United Kingdom

**NUTS code**

UKH14 - Suffolk

**Internet address(es)**

Main address

[www.suffolksourcing.uk](http://www.suffolksourcing.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.suffolksourcing.uk](http://www.suffolksourcing.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Healthwatch Suffolk Services

Reference number

CD1432

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Suffolk County Council (SCC) is seeking to procure a provider for the statutory provision of Healthwatch Suffolk services, in accordance with the Health and Social Care Act 2012, as amended in June 2022. The Act mandates the establishment of Local Healthwatch to empower citizens and communities in influencing and challenging the provision of health and social care services. SCC is obligated under the Local Government and Public Involvement in Health Act 2007 to ensure effective operation of Local Healthwatch within its jurisdiction. Local Healthwatch plays a crucial role in improving health and social care outcomes by engaging with the community to influence and monitor services. It helps people maintain employment, stability in their homes, social activity and education, while also reducing pressure on carers. By addressing health inequalities, Local Healthwatch contributes to reducing demand on healthcare services.

**II.1.5) Estimated total value**

Value excluding VAT: £1,955,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKH - East of England

**II.2.4) Description of the procurement**

Suffolk County Council (SCC) is seeking to procure a provider for the statutory provision of Healthwatch Suffolk services, in accordance with the Health and Social Care Act 2012, as amended in June 2022. The Act mandates the establishment of Local Healthwatch to empower citizens and communities in influencing and challenging the provision of health and social care services. SCC is obligated under the Local Government and Public Involvement in Health Act 2007 to ensure effective operation of Local Healthwatch within

its jurisdiction. Local Healthwatch plays a crucial role in improving health and social care outcomes by engaging with the community to influence and monitor services. It helps people maintain employment, stability in their homes, social activity and education, while also reducing pressure on carers. By addressing health inequalities, Local Healthwatch contributes to reducing demand on healthcare services. The contract period will be for 3 years (1st April 2025 – 31st March 2028) with the option to extend for up to a further 2 years. The total maximum contract value (including the extension period) is £1,955,000 excluding VAT. Please note there will be no inflationary uplift in the contract. The submission deadline is 18th November 2024 at 12noon.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,955,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As stated in the procurement documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 April 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

18 November 2024

Local time

12:00pm

Place

Suffolk Sourcing

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Suffolk County Council

Endeavour House, 8 Russell Road

Ipswich

IP1 2BX

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Suffolk County Council incorporates a minimum 10 calendar day standstill period from the point at which information on the award of contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of contract has not been successfully resolved: The Public Contracts Regulations 2015 as amended provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules, to take action in the High Court (England, Wales and Northern Ireland) Any such action must be brought promptly.)

