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Tender

Research participant incentive (Gift Card) Retender

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F02: Contract notice

Notice identifier: 2023/S 000-033778

Procurement identifier (OCID): ocds-h6vhtk-0405ea

Published 15 November 2023, 1:47pm

Section I: Contracting authority

I.1) Name and addresses

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

10 South Colonnade

London

E14 4PU

Contact

Procurement.Notices@ukhsa.gov.uk

Email

Procurement.Notices@ukhsa.gov.uk

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Research participant incentive (Gift Card) Retender

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

To encourage the participation of vulnerable underrepresented social groups in health related research studies, the Agency is seeking a supplier of gift cards that can be redeemed with multiple high street retailers, particularly budget retailers, by vulnerable groups, for whom e-vouchers would not be an accessible incentive.

This opportunity was previously advertised but not awarded (FTS identifier: 2023/S 000-028569) Minor amendments have been made to the assessment, pricing and page limits.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Across UKHSA Public health surveillance and research studies are conducted to gather

data, used to help inform Public Health policy development, national strategy and the commissioning of services. Surveys as a means of data gathering have been utilised by the business for several years and form a core business activity. The Agency does use e-vouchers as an incentive for the majority of research participants however to encourage the participation of vulnerable underrepresented social groups, the Agency is seeking a supplier of gift cards that can be redeemed with multiple high street retailers, particularly budget retailers by vulnerable groups, for whom e-vouchers would not be an accessible incentive.

The duration of this contract will be for an initial 1 year with the option to extend three times (3+3+5). Extensions will be dependent on the feasibility and value for money during each term. The duration of this Contract shall be no longer than twelve (12) years in total or until the maximum value of £1m (excl. VAT) is consumed. However, no new cards will be purchased during the last 2 years.

The Authority is not able to give any commitment as to the volume of Gift Cards required.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 February 2024

End date

31 January 2036

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028569](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 17 June 2024

IV.2.7) Conditions for opening of tenders

Date

15 November 2023

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>