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Tender

Living Well Community Wellness and Empowerment Service

London Borough of Havering

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-033756

Procurement identifier (OCID): ocds-h6vhtk-051577 ([view related notices](#))

Published 19 June 2025, 2:45pm

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Scope

Description

The London Borough of Havering is seeking to commission a provider for the delivery of the Living Well Community Wellness and Empowerment Service.

This service is designed to support adults aged 18 and over who are living with neurodivergent conditions and disabilities, with the aim of promoting health, wellbeing, independence, and community empowerment.

The contract will commence on 1st February 2026 and run until 31st January 2029, with an option to extend for a further two years until 31st January 2031, subject to satisfactory performance.

Key Service Objectives:

- Deliver early-stage, preventative support to reduce reliance on statutory services.
- Provide personalised, goal-oriented interventions that improve physical, emotional, and

social wellbeing.

- Foster community resilience and cohesion through inclusive, accessible, and locally delivered services.
- Support educational and vocational development to enhance economic outcomes for individuals.

Scope of Services: The service will be delivered across four core areas:

1. Health Promotion and Wellbeing Activities - Including fitness classes, nutritional advice, wellness workshops, and mental health support tailored to neurodivergent and disabled adults.
2. Community Engagement and Social Activities - Social clubs, peer-led support groups, and volunteering opportunities to reduce isolation and build social networks.
3. Support for Independence - Employment workshops, life skills training, and practical support for carers and families.
4. Empowerment - Income maximisation, digital inclusion, and proactive signposting to relevant services.

Delivery Model:

- The service will be community-based, operating from multiple venues across Havering to ensure local accessibility.
- The provider will act as a central coordination point, managing referrals, partnerships, and performance monitoring.
- Collaboration with specialist organisations is encouraged to ensure comprehensive and expert-led service delivery.

Key Requirements for Bidders:

- Demonstrated experience in delivering inclusive, person-centred services for neurodivergent and disabled adults.
- Demonstrated experience in being a lead provider
- Capacity to operate across diverse community settings and engage with a wide range of stakeholders.

- Robust systems for safeguarding, staff training, data protection, and quality assurance.
- Commitment to delivering social value through apprenticeships, volunteering, and community investment.

Total value (estimated)

- £1,061,827 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

extension up to 2 years is available

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

22 July 2025, 12:00pm

Submission address and any special instructions

<https://elfy.fa.em3.oraclecloud.com>

Fusion tender reference ITTH161

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 September 2025

Award criteria

| Name | Type | Weighting |
|-------------|-------------|------------------|
| Price | Price | 70% |
| Quality | Quality | 30% |

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

London Borough of Havering

- Public Procurement Organisation Number: PCZG-5314-HWNM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: procurement.support@haverling.gov.uk

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government