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Planning

Concessionary Travel Service Management and Mobility Assessment Services

Harrow Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-033742

Procurement identifier (OCID): ocds-h6vhtk-04adaf

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Section I: Contracting authority

I.1) Name and addresses

Harrow Council

Procurement Team, PO Box 1358

Harrow

HA3 3QN

Contact

Mr Marzuki Haji

Email

marzuki.haji@harrow.gov.uk

Country

United Kingdom

Region code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Concessionary Travel Service Management and Mobility Assessment Services

Reference number

DN747479

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Harrow is looking to commission a service that will provide mobility assessments for non-automatic applications for Concessionary Travel, for a contract term of 3 + 2 years.

We are in the process of reviewing our specification for mobility and hidden disabilities assessments. To assist us in developing the specification, we would welcome your feedback and suggestions based on your experience as to the delivery approach that best supports service users.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI7 - Outer London – West and North West

II.2.4) Description of the procurement

Prior Information Notice: Opportunity to Supply Concessionary Travel Mobility & Hidden Disabilities Assessment to the London Borough of Harrow (the Authority)

The London Borough of Harrow is looking to commission a service that will provide mobility assessments for non-automatic applications for Concessionary Travel, for a contract term of 3 + 2 years.

The Authority provides the following three concessionary transport services for eligible residents:

- Freedom Pass: Allows free travel in the Greater London area on buses, tube, Overground, national rail (London), DLR and Tramlink, for older and disabled people who reside in the Borough. It also allows free bus travel on local bus services anywhere in England. The Harrow Discretionary Freedom Pass only allows travel within Greater London.
- Blue Badge: The Blue Badge scheme gives free and dedicated parking close to amenities for drivers and passengers with mobility-related disabilities, or who are blind.

Blue Badge holders are able to park on yellow lines for up to three hours and are also exempt from the central London congestion charge. A pass is valid for a maximum three-year period when holders have to reapply.

- Taxicard: for people with serious difficulties with walking (including breathing problems and sight loss) to travel in taxis in London at reduced rates.

Market engagement

We are in the process of reviewing our specification for mobility and hidden disabilities assessments, with the intention to go out to market in January 2025. To assist us in developing the specification, we would welcome your feedback and suggestions based on your experience as to the delivery approach that best supports service users. To capture this information, we have developed a short provider questionnaire and invite participation in this stage of engagement. To express an interest, please email: marzuki.haji@harrow.gov.uk by 4th November 2024.

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

This contract is subject to renewal

Yes

Description of renewals

An initial contract term of three years with the option to extend for a period of up to two years.

II.3) Estimated date of publication of contract notice

6 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No