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Contract

Programme Management Support and Facilitation for the role out and embedding of Place Based Care

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2023/S 000-033738

Procurement identifier (OCID): ocids-h6vhtk-0419e8

Published 15 November 2023, 10:44am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Robert Type

Email

Rob.Type@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Programme Management Support and Facilitation for the role out and embedding of Place Based Care

Reference number

OJ40

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

ABUHB requires support from an appropriate organisation to support the development and implementation of a Programme that will result in patients and carers being able to successfully access information, advice and support within the community. This aims to reduce reliance on the unscheduled care pathway and to eventually reduce avoidable emergency admissions into secondary care. The system will create resilience and compassion within the local communities within Gwent.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £280,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Blaenau Gwent and North Caerphilly

II.2.4) Description of the procurement

ABUHB requires support from an appropriate organisation to support the development and implementation of a Programme that will result in patients and carers being able to successfully access information, advice and support within the community. This aims to reduce reliance on the unscheduled care pathway and to eventually reduce avoidable emergency admissions into secondary care. The system will create resilience and compassion within the local communities within Gwent.

a) A full package of support is required to develop and embed an integrated system working across health, social care and third sector provision. This will be required over two Neighbourhood Care Network areas within Gwent, North Caerphilly and Blaenau Gwent.

This package will be focused around expert facilitation and support for practices and wider community settings, enabling culture change to create compassionate communities which are, resilient, independent and less reliant on healthcare services. This will be tailored to ABUHB Transformational Model

There will also be a requirement for the development and implementation of a robust communications and marketing strategy to increase public awareness about the new models of care.

b) Support the development of sustained self-care within the community through the empowerment of patients and carers. Ensure that successful methods of signposting patients to sources of information, advice and support in the community to reduce demand within the unscheduled care system. Common examples include patient information websites, community pharmacies and patient support groups. The system must ensure that patients benefit from training in managing their condition, as well as connections to care and support services in the community.

Required outcomes:

- Programme management and governance arrangements will be required in the form of a Steering Group for compassionate communities and reporting to a Programme Board (potentially Clinical Futures Level 1)

- Programme Manager to oversee delivery and ensure conversion of system to be supported through core funded roles by the end of March 2020.
- Develop a full benefits realisation plan and map to illustrate anticipated outcomes
- Development of clear measurable outcomes to demonstrate success
- Improved access across primary care with reduction of demand in secondary care
- Enhanced community wellbeing, reducing demands on packages of care and placements in Local Authority care home settings
- Improved sustainability of Primary Care
- Improved integration of Health and Social Care Services
- To support the local population in terms of early intervention and prevention
- Improve quality of Patient Experience
- Improve education with self-management
- Release capacity in GP Surgeries to enable Doctors to concentrate on planned care.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria as per ITT / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2018/S 234-535085](#)

Section V. Award of contract

Contract No

OJ40

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2019

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compassionate Communities UK

Trewoon Farm, St. Martin

Helston

TR126DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £280,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:136486)

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

The Strand

London

WC2A 2LL

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+44 2079477501

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United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>