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Tender

## **ASC0288 - Home Care Service, Leicester**

Leicester City Council

NHS Leicester, Leicestershire and Rutland Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-033736

Procurement identifier (OCID): ocids-h6vhtk-03c793

Published 15 November 2023, 10:31am

The closing date and time has been changed to:

**26 January 2024, 2:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Miss Jasmin Dhonsi

#### **Email**

[procurement-asc@leicester.gov.uk](mailto:procurement-asc@leicester.gov.uk)

**Telephone**

+44 1164546125

**Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.1) Name and addresses**

NHS Leicester, Leicestershire and Rutland Integrated Care Board

NHS Leicester, Leicestershire & Rutland, Room G30, Pen Lloyd Building, County Hall,  
Glenfield

Leicester

LE3 8TB

**Contact**

Jasmin Dhonsi

**Email**

[procurement-asc@leicester.gov.uk](mailto:procurement-asc@leicester.gov.uk)

**Country**

United Kingdom

**Region code**

UKF22 - Leicestershire CC and Rutland

**Internet address(es)**

Main address

[www.leicesterleicestershireandrutland.icb.nhs.uk](http://www.leicesterleicestershireandrutland.icb.nhs.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=84b6b1ac-2971-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=84b6b1ac-2971-ee11-8124-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ASC0288 - Home Care Service, Leicester

Reference number

DN641853

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Leicester City Council (‘the ‘Authority’) in addition to Leicester, Leicestershire and Rutland NHS Integrated Care Board invites Tenders for the provision of the Home Care Service, Leicester. Leicester City Council is leading the procurement on behalf of Leicester City Council and Leicester, Leicestershire and Rutland NHS Integrated Care Board (ICB).

The purpose of the Home Care Service is to provide support to People in their own homes so that they can remain living at home for as long as possible. Home Care Service Providers will promote independence and support People to maintain their existing skills and/or acquire new skills to ensure the best quality of life possible.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

General Home Care Support

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKF22 - Leicestershire CC and Rutland

### **II.2.4) Description of the procurement**

It is the intention of the Authority to award Framework Agreements to Providers for each Lot. The Authority provides no guarantee or volume of any work to any successful provider.

It is anticipated that Services will be called-off from the Framework Agreement during the period of the Framework Agreement. The proposed Framework Agreement will be for an initial period to commence on 7th October 2024 and expire on 7th October 2029, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period or periods up to 5th October 2031, taking the contract term to a maximum of 7 years.

The contract value assigned to this service is £392 million (£470.4 million including VAT) for the full 7-year contract period [5 years plus the option to extend for up to a further 2 years].

The Framework Agreement will be an Open Framework Agreement. Throughout the duration of the Framework Agreement, the Authority may review the Framework Agreement and may open it to the market for new appointments to it when a service need arises.

The Authority is conducting this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the Public Contract Regulations 2015 (PCR), at Section 7 (Regulations 74 to 77) and Schedule 3. The procurement process will not be conducted under the Public Contract Regulations 2015; however, it will be similar to that of an Open procedure. The Process will, unlike an Open Procedure, include the flexibility, as allowed under the Light Touch Regime with various evaluation stages as detailed in this Invitation to Tender documentation.

It is the Authority's preliminary view that TUPE may apply in respect of this Contract.

The Invitation to Tender document and with the appendices and all other documentation issued to Tenderers sets out the details of the Authority's requirements and how to submit your Tender. The link to the documentation is included below.

The Authority will hold an Online Tender Information Session conducted via Microsoft Teams on 29th November 2023 between 11:00 am to 12.30 pm. Further information on how to register for this session is contained within the ITT documentation.

### **II.2.6) Estimated value**

Value excluding VAT: £390,000,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

7 October 2024

End date

7 October 2029

## **II.2) Description**

### **II.2.1) Title**

High Dependency Home Care Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKF22 - Leicestershire CC and Rutland

### **II.2.4) Description of the procurement**

It is the intention of the Authority to award Framework Agreements to Providers for each Lot. The Authority provides no guarantee or volume of any work to any successful

provider.

It is anticipated that Services will be called-off from the Framework Agreement during the period of the Framework Agreement. The proposed Framework Agreement will be for an initial period to commence on 7th October 2024 and expire on 7th October 2029, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period or periods up to 5th October 2031, taking the contract term to a maximum of 7 years.

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#### **II.2.6) Estimated value**

Value excluding VAT: £2,000,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

7 October 2024

End date

7 October 2029

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As detailed in the Invitation to Tender documentation.

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

#### **III.2.2) Contract performance conditions**

As detailed in the Invitation to Tender documentation.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The procurement involves the establishment of a framework agreement. In the case of framework agreements, provide justification for any duration exceeding 4 years: To provide financial, market and service stability; retention and training of staff; investment in infrastructure, efficiency savings, quality provision and innovation. Throughout the duration of the Framework, the Authority may review the Framework and may open the Framework when a service need arises as detailed in the ITT documentation.

#### **IV.1.11) Main features of the award procedure**

As detailed in the Invitation to Tender documentation.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-013295](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

19 December 2023

Local time

2:00pm

Changed to:

Date

26 January 2024

Local time

2:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Authority will hold an Online Tender Information Session conducted via Microsoft Teams on 29th November 2023 between 11:00 am to 12.30 pm. Further information on how to register for this session is contained within the ITT documentation.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Telephone

+44 1216814441

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Country

United Kingdom