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Contract

ASC0278 - Healthwatch

Leicester City Council
Leicestershire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-033735

Procurement identifier (OCID): ocids-h6vhtk-0359bc

Published 29 November 2022, 9:47am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mr Ashok Chotalia

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164542383

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.1) Name and addresses

Leicestershire County Council

County Hall

Leicester

Contact

Mr Ashok Chotalia

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164542383

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

www.leicestershire.gov.uk

Buyer's address

<http://www.leicester.gov.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC0278 - Healthwatch

Reference number

DN595733

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Leicester City Council in association with Leicestershire County Council ("the Statutory Authorities") undertook a procurement process to find a suitably qualified and experienced provider

for the Healthwatch Service to operate in Leicester and Leicestershire. Leicester City Council

(acting on behalf of itself and Leicestershire County Council) led this procurement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,497,140

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester
- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

The Health and Social Care Act (March 2012) required local authorities to establish local Healthwatch services in their localities. The Councils are required to purchase a local

Healthwatch service from a social enterprise or body corporate. The statutory functions of

Healthwatch include:-

a. promoting and supporting the involvement of local people in the provision of local health and social care services.

- b. scrutinising local health and social care services.
- c. obtaining the views and experiences of people accessing local health and social care services.
- d. making recommendations about how local health and social care services could be improved.
- e. signposting people to information about local health and care services.

The proposed Contract shall be held by Leicester City Council and will be for an initial period of 3 years to commence on 1st April 2023, with an option to extend, subject to satisfactory performance outcomes for a further 2 years to 31st March 2028, taking the contract term to a maximum of 5 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021702](#)

Section V. Award of contract

Contract No

ASC0278 - Healthwatch

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voluntary Action Leicester

9 Newarke Street

Leicester

LE1 5SN

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,497,140

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Technology and Construction Court

Priory Courts 33 Bull Street

Birmingham

B4 6DS

Country

United Kingdom