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Tender

Provision of a Carers Advice, Information and Support Service

Inverclyde Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-033728

Procurement identifier (OCID): ocds-h6vhtk-0419e3

Published 15 November 2023, 10:09am

Section I: Contracting authority

I.1) Name and addresses

Inverclyde Council

Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

Contact

Andrew Duncan

Email

Procurement@inverclyde.gov.uk

Telephone

+44 1475712796

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Carers Advice, Information and Support Service

Reference number

CP0497/HSCP

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

Inverclyde Council operating through a Health and Social Care Partnership has a statutory obligation to provide an advice, information and support service to Carers in Inverclyde under the Carers (Scotland) Act 2016 & Scotland's Carers Charter published in 2018.

II.1.5) Estimated total value

Value excluding VAT: £1,515,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Support to Carers (including Young Carers) living within the boundary of the local authority area of Inverclyde.

II.2.4) Description of the procurement

The Service is required to be local service user led and managed providing support to Carers (including Young Carers) living within the boundary of the local authority area including those with protected characteristics under the terms of the Equality Act 2010.

The service to be provided will include (but not limited to):

- Information and Advice;
- Stress management therapies;
- Promotion of wellbeing;
- Providing access to social opportunities;
- Facilitating Supportive peer Groups;
- Counselling;
- Facilitating access to Health and Social care support;
- Supporting Carers through hospital discharge;
- Facilitating and Accessing short breaks;
- Financial Maximisation;
- Training;
- Completion of Adult Carer Support Plans;
- Completion of Young carers Statements.

Award Criteria:

Quality criterion: Service Delivery / Weighting: 15

Quality criterion: Carer Involvement / Weighting: 15

Quality criterion: Quality Assurance / Weighting: 12.5

Quality criterion: Workforce / Weighting: 10

Quality criterion: Complaints Process/Procedure / Weighting: 2.5

Quality criterion: Phase Out & Exit Strategy / Weighting: 2.5

Quality criterion: Fair Work First / Weighting: 1.5

Quality criterion: Social Value / Weighting: 1

Price / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £1,515,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 May 2024

End date

30 April 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Duration at 'II.2.7' is the initial period. Option to extend at the sole discretion of Inverclyde Council, for 12 months to 30th April 2028, and further extend for 12 months to 30th April 2029.

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

The scope of Services to be provided under the Contract falls within the definition of a “social and other specific” service under the Public Contracts (Scotland) Regulations 2015 and therefore the Contract is not subject to the full requirements of the aforementioned regulations.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 23399. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community Benefits (Social Value) is a key component in maximising social, economic, and environmental benefits. The key principles of including social benefits within contracts are to ensure they are proportionate, deliverable and relevant to that contract. This Contract will set a minimum number of Social Value Points to receive maximum marks during the Social Value Outcomes response evaluation.

(SC Ref:748058)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

Sheriff Court House, 1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom