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Tender

## **Lifeline / Community Alarms and connected Telecare**

Peterborough City Council

F02: Contract notice

Notice identifier: 2023/S 000-033659

Procurement identifier (OCID): ocds-h6vhtk-0419b7

Published 14 November 2023, 3:28pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Peterborough City Council

Sand Martin House, Bittern Way

Peterborough

PE2 8TY

#### **Contact**

Mrs Jan Thistleton

#### **Email**

[Jan.Thistleton@peterborough.gov.uk](mailto:Jan.Thistleton@peterborough.gov.uk)

#### **Telephone**

+44 1733864553

#### **Country**

United Kingdom

**Region code**

UKH11 - Peterborough

**Internet address(es)**

Main address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

Buyer's address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=34883fee-f582-ee11-8125-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=34883fee-f582-ee11-8125-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lifeline / Community Alarms and connected Telecare

Reference number

DN678140

#### **II.1.2) Main CPV code**

- 35112000 - Rescue and emergency equipment

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The provision of community alarms, referred to locally as Lifelines, and connected telecare technology is an important element of the early intervention and prevention agenda helping to support people to remain living in the home of their choice for as long as possible.

The City Council requires a digital lifeline and telecare service for its residents (population 216,000) providing 'peace of mind' and reassurance to carers and families. The service will need to be 'person centred' in its approach encompassing the latest technology alongside more traditional solutions in order to achieve outcomes:

- o Promotion and maintenance of independence, well-being, and quality of life for customers in their own home
- o Manage and minimise risk for people living at home
- o Reduce social isolation
- o Detect deterioration and enable more early intervention for people with long term conditions
- o Enhance people's sense of dignity and increased confidence
- o Reassurance for informal carers

- o Prevent, reduce, delay escalation of needs and hospital / care home admissions
- o Supporting safe hospital discharge
- o Supporting the prevention, reduction and delay in people needing formal packages of care and support
- o Embrace the use of new technology, as it becomes available

Peterborough City Council prioritises Technology Enabled Care and has a “think TEC first” approach across all the social care teams so as to deliver better outcomes for people and deliver demand management savings for the Council through interventions that avoid, prevent, and delay the need for traditional social care and support.

PCC commissioners acknowledge that the national digital switchover, due to be completed by end of 2025, is a significant catalyst to the telecare industry, making many existing analogue solutions obsolete. It is therefore important that that the Lifeline service offers a fully digital solution.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH11 - Peterborough

Main site or place of performance

Peterborough

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 Month Optional Extensions

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section IV. Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Open procedure

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 November 2023

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

29 November 2023

Local time

12:00pm

Place

Peterborough

Information about authorised persons and opening procedure

Tenders are all received into a sealed electronic box and cannot be opened until after the closing date/time. Designated Approver will break seal and verify submissions.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Peterborough City Council

Sand Martin House

Peterborough

PE2 8TY

Country

United Kingdom