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Tender

Lifeline / Community Alarms and connected Telecare

Peterborough City Council

F02: Contract notice

Notice identifier: 2023/S 000-033659

Procurement identifier (OCID): ocds-h6vhtk-0419b7

Published 14 November 2023, 3:28pm

Section I: Contracting authority

I.1) Name and addresses

Peterborough City Council

Sand Martin House, Bittern Way

Peterborough

PE2 8TY

Contact

Mrs Jan Thistleton

Email

Jan.Thistleton@peterborough.gov.uk

Telephone

+44 1733864553

Country

United Kingdom

Region code

UKH11 - Peterborough

Internet address(es)

Main address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

Buyer's address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=34883fee-f582-ee11-8125-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=34883fee-f582-ee11-8125-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lifeline / Community Alarms and connected Telecare

Reference number

DN678140

II.1.2) Main CPV code

- 35112000 - Rescue and emergency equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

The provision of community alarms, referred to locally as Lifelines, and connected telecare technology is an important element of the early intervention and prevention agenda helping to support people to remain living in the home of their choice for as long as possible.

The City Council requires a digital lifeline and telecare service for its residents (population 216,000) providing 'peace of mind' and reassurance to carers and families. The service will need to be 'person centred' in its approach encompassing the latest technology alongside more traditional solutions in order to achieve outcomes:

- o Promotion and maintenance of independence, well-being, and quality of life for customers in their own home
- o Manage and minimise risk for people living at home
- o Reduce social isolation
- o Detect deterioration and enable more early intervention for people with long term conditions
- o Enhance people's sense of dignity and increased confidence
- o Reassurance for informal carers

- o Prevent, reduce, delay escalation of needs and hospital / care home admissions
- o Supporting safe hospital discharge
- o Supporting the prevention, reduction and delay in people needing formal packages of care and support
- o Embrace the use of new technology, as it becomes available

Peterborough City Council prioritises Technology Enabled Care and has a “think TEC first” approach across all the social care teams so as to deliver better outcomes for people and deliver demand management savings for the Council through interventions that avoid, prevent, and delay the need for traditional social care and support.

PCC commissioners acknowledge that the national digital switchover, due to be completed by end of 2025, is a significant catalyst to the telecare industry, making many existing analogue solutions obsolete. It is therefore important that the Lifeline service offers a fully digital solution.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH11 - Peterborough

Main site or place of performance

Peterborough

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 Month Optional Extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 November 2023

Local time

12:00pm

Place

Peterborough

Information about authorised persons and opening procedure

Tenders are all received into a sealed electronic box and cannot be opened until after the closing date/time. Designated Approver will break seal and verify submissions.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Peterborough City Council

Sand Martin House

Peterborough

PE2 8TY

Country

United Kingdom