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Contract

## **All Trades Day to Day Reactive Repairs & Small Works Contract, 1 August 2023 to 31 July 2026, Various Locations, North Glasgow**

ng homes

F03: Contract award notice

Notice identifier: 2023/S 000-033640

Procurement identifier (OCID): ocds-h6vhtk-03ac92

Published 14 November 2023, 2:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

ng homes

Ned Donaldson House, 50 Reidhouse Street

Glasgow

G21 4LS

#### **Email**

[info@ewing-somerville.com](mailto:info@ewing-somerville.com)

#### **Telephone**

+44 1415606000

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nghomes.net>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA13703](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13703)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

All Trades Day to Day Reactive Repairs & Small Works Contract, 1 August 2023 to 31 July 2026, Various Locations, North Glasgow

Reference number

ESP 4648

**II.1.2) Main CPV code**

- 45421000 - Joinery work

**II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

It is ng homes intention to enter into a contract with one contractor to deliver their Day to Day Reactive Repairs Service to their properties in North Glasgow the works are predominantly reactive maintenance and small works repairs to various property types including new-build and refurbished houses and flats.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £702,484.88

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 50711000 - Repair and maintenance services of electrical building installations
- 45431200 - Wall-tiling work
- 45410000 - Plastering work
- 45442100 - Painting work
- 71550000 - Blacksmith services
- 45330000 - Plumbing and sanitary works

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

North Glasgow.

#### **II.2.4) Description of the procurement**

Reactive maintenance and small works repairs to various property types including new-

build and refurbished houses and flats. The contract will include only a limited amount of roofing works as these are let under a separate contract. ng homes direct works organisation ng2 will also carry out a limited amount of joinery, wet trades and minor civils works and the majority of the electrical re-wiring and void works. ng2 will also provide a 'handyman' service and this will run concurrently with the reactive repairs contract. There will be occasions when the successful contractor will require to liaise with ng2.

The Contractor will require to carry out the duties of Principal Designer and Principal Contractor when applicable within the contract.

The Contractor will be required to operate an Appointment System within the Contract with am/pm appointment slots being offered to customers for the following trades; Joiner; Plumber; Electrician; Painter; Plasterer and Glazier.

The Contractor must be capable of providing an integrated IT system at no cost to the Client, which is capable of integrating with ng homes Housing Management system, with full integration being achieved prior to Contract commencement. The Contractor must supply 'real time' access to their repairs history system. The Client must be provided with access for multiple users to the 'real time' updates.

Provision for the Client to log calls on the Client repairs system on behalf of the Contractor is required rather than relying on Contractor contact. These jobs will be electronically submitted to the Contractor who will then log them on to their system. The Contractor will then ensure that when the daily job submission occurs these jobs are excluded from the submission in order to avoid job duplication.

The Contractor will be required to send in monthly job status reports, these will include the Key Performance Indicator statistics inclusive of ARC statistics to ensure accurate Client reporting to the Scottish Housing Regulator

The contract will be subject to satisfactory review as set out in the KPI section.

The Contractor will be required to maintain an office and depot, or offices and depots, locally within, or reasonably central to, the area covered by the Contract and provide dedicated staff to deal with the day to day operations of the Contract and employ predominantly directly employed labour to carry out the Works.

The total number of units included within the contract is approximately 5,492. The Contract will also include repairs to common areas of approximately 842 units either factored by ng homes, shared ownership with ng homes. Maintenance may also be required to offices or lock up areas as required.

The contract will not be divided into lots as this would make the execution of the contract excessively technically difficult).

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015.

The incumbent contractor City Building (Contracts) LLP have confirmed that TUPE will apply.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-005735](#)

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## **Section V. Award of contract**

### **Contract No**

ESP 4648

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

City Building (Contracts) LLP/RSBi

350 Darnick Street

Glasgow

G21 4BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £702,484.88

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:750377)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom