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Award

A high-security integrated software management system for security systems including access control and associated high security card readers

Wales And West Utilities

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-033559

Procurement identifier (OCID): ocds-h6vhtk-04ad42

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Section I: Contracting authority/entity

I.1) Name and addresses

Wales And West Utilities

Wales & West House, Spooner Close, Coedkernew

NEWPORT

NP108FZ

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+44 7513118108

Country

United Kingdom

Region code

UKL - Wales

Companies House

05046791

Internet address(es)

Main address

<https://www.wutilities.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Gas Distribution Network provider

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

A high-security integrated software management system for security systems including access control and associated high security card readers

II.1.2) Main CPV code

- 35120000 - Surveillance and security systems and devices

II.1.3) Type of contract

Supplies

II.1.4) Short description

WWU have a number of sites across Wales and the South West and wish to improve the physical security at these sites. WWU intend to award a contract for access control systems that meet the most stringent physical and cybersecurity government standards.

The proposed systems have been approved for high-security solutions and are authorised for use on Critical National Infrastructure (CNI) sites by the National Protective Security Authority (NPSA).

The software system is Cyber Assurance of Physical Security Systems (CAPSS) Class 3 and associated card readers are Class 2

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

- UKL - Wales

II.2.4) Description of the procurement

WWU is looking to improve security at all its sites. WWU's access control system and card readers have reached their end of life and WWU intends to replace these with a CAPSS Class 3 Software System and associated Class 2 NPSA Card Readers compliant with NPSA, NCSC and CAPSS.

WWU intends to replace the current access control system with a platform used by most other UK GDNs. This system is already in use at our shared sites, so the proposed change will help ensure consistency across all shared locations.

II.2.11) Information about options

Options: Yes

Description of options

5 years plus 5 further 1-year options (Total 10 years)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

WWU requires an off the shelf open protocol Access Control Software Management Systems and Card Readers that are to the Cyber Assurance of Physical Security Systems CAPSS Standard and hold the NPSA CAPSS Trademark and are therefore included on the NPSA Catalogue of Security Equipment (CSE). WWU believes that the Gallagher Command Centre & High Security Controller 600 and the Gallagher T20 MiFare Terminal High Security access control readers are the only software management system and card readers rated as Class 3 and Class 2 respectively which is a requirement for WWU. Hence, competition is absent for technical reasons.

WWU is relying on The Utilities Contracts Regulations 2016, Regulation 50 (1)(c)(ii). WWU believes that no alternative off-the shelf systems exist.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

26 September 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Gallagher Security Europe Limited

Warwick

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02668611

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £3,500,000

Section VI. Complementary information

VI.3) Additional information

Gallagher's Access Control and Command Centre offers a robust and comprehensive security management solution.

Centralised Control: The Command Centre software serves as a centralised platform for managing all aspects of WWU sites, including people and building management, as well as our sites EPIDS.

Advanced Features: The system encompasses a wide range of features such as intelligent access control, real-time alarm management, advanced reporting, and visitor management.

Integration Capabilities: It supports integration with various third-party systems, including video management systems (VMS), biometric readers, and building management systems, providing a seamless and comprehensive security solution.

Mobile Solutions: With Command Centre Mobile and Command Centre Web, we can manage our site security from anywhere, ensuring you stay connected and in control even when away from your desk.

Compliance and Safety: The system helps you manage WWU compliance and proactively handle site health and safety, which is crucial for maintaining a secure and compliant environment.

Continuous Improvement: Gallagher continually invests in research and development, ensuring that the Command Centre evolves with new features and enhancements to meet changing security requirements.

CAPSS Approved: Gallagher's Command Centre and High-Security Controller 6000 are CAPSS (Cyber Assurance of Physical Security Systems) approved class rated 3. This certification ensures that the system meets stringent cybersecurity standards, providing robust protection against cyber threats.

NPSA Approved: The system is also approved by the National Protective Security Authority (NPSA), the UK Government's National Technical Authority for Physical and Personnel Protective Security. This approval indicates that Gallagher's solutions meet the highest standards for physical and cybersecurity, making them suitable for critical national infrastructure and other high-security environments.

VI.4) Procedures for review

VI.4.1) Review body

Wales & West Utilities

Newport

Country

United Kingdom