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## **Unidata Support**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-033553

Procurement identifier (OCID): ocds-h6vhtk-03888c

Published 25 November 2022, 4:17pm

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

Business Services Organisation I T S

12-14 Great Victoria Street

BELFAST

BT2 7BA

### **Contact**

Catherine Fegan

### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

### **Telephone**

+44 2895362561

**Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Unidata Support

Reference number

DAC10848

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The SOS CARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to these clients. These clients come from areas including Childrens Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Childrens Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carers. Departmental Statutory Reporting for key areas is also provided. Business critical areas include Child Protection, Fostering Finance payments and Domiciliary Care (Home Care) Payments

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £140,000

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

## **II.2.4) Description of the procurement**

Unidata Software is used by the SOS CARE community system. The SOS CARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to clients. These clients come from areas including Childrens Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Childrens Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carers. Departmental Statutory Reporting for key areas is also provided. Business critical areas include Child Protection, Fostering Finance payments and Domiciliary Care (Home Care) Payments

The system has been extended recently using web-enabled functionality, to allow the capture of UNOCINI (Understanding the Needs of Children in Northern Ireland) information. This mirrors the manual forms, and also provides for entering family-related data once, where it can be copied forward from one sibling to another, saving time in the process.

The system is used by 13,000 users with average concurrency of 250. The database is stored on the Consolidated Server, based on twin data centres at BSO Regional Datacentres. The database is UNIDATA, and software used to access it is a combination of green screen application (SOS CARE) and web enabled application (UNOCINI).

Each Trust has its own database, but there is functionality to allow a) cross - Trust searching for Clients and their associated referrals and services and b) cross-Trust searching of a de facto Regional Child Protection Register.

## **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

Unidata Software is used by the SOS CARE community system. The SOS CARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to clients. These clients come from areas including Childrens Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Childrens Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carers. Departmental Statutory Reporting for key areas is also provided. Business critical areas include Child Protection, Fostering Finance payments and Domiciliary Care (Home Care) Payments

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Rocket Software own this software and have sole technical rights to Unidata software.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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### **Section V. Award of contract/concession**

#### **Contract No**

DAC10848

#### **Title**

Unidata Support

A contract/lot is awarded: Yes

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract**

25 November 2022

##### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor/concessionaire**

Rocket Software

PO BOX 828 3300AV Dordrecht

Country

Netherlands

NUTS code

- NL - Netherlands

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £140,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom