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Tender

## **Neonatal Electronic Patient Record System**

NHS Greater Glasgow and Clyde

F02: Contract notice

Notice identifier: 2023/S 000-033548

Procurement identifier (OCID): ocds-h6vhtk-041809

Published 14 November 2023, 9:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Westward House, 15-17 St James Street

Paisley

Pa3 2HJ

#### **Email**

[james.warnock@ggc.scot.nhs.uk](mailto:james.warnock@ggc.scot.nhs.uk)

#### **Telephone**

+44 1412015388

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Neonatal Electronic Patient Record System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Greater Glasgow & Clyde has a requirement to deliver a Neonatal Intensive Care (NICU) cloud based Electronic Patient Record (EPR) system

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

NHS Greater Glasgow & Clyde has a requirement to deliver a robust Neonatal Intensive Care (NICU) cloud based Electronic Patient Record (EPR) system.

The Health Board is seeking to work towards a full EPR system that will take them forward with a system that will have the ability to adapt with the ever-changing technology advances in Neonatal care. Utilising a system that takes away manual aspects and becomes a paper light service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2bx 12 month extension options

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

List and brief description of selection criteria:

Minimum level(s) of standards required:

With reference to SPD questions 4.B.1.1 – tenderers must provide their (“general”)

Turnover for the last three (3) financial years.

Mandatory criteria: Turnover for each year stated must be at least twice the estimated contract value stated in the Contract Notice.

Evidence: copies of accounts or equivalent for the number of years stated. This is a pass/fail question. Failure to provide this information

will result in your bid being rejected.

With reference to SPD question 4B.4 - tenderers must provide the following ratios for at least the three most recent financial years.

- Current Ratio (Liquidity Ratio) of the Company (total current assets divided by total current liabilities) — Acceptable Range is  $>0.99$

- Net Profit Margin of the Company (net profits divided by revenue x100) -- Acceptable Range is  $>0$  (i.e. positive)

These ratios will be used to assess the tenderer's financial strength and security; and to determine whether a parent company guarantee or

another instrument may be required by the Authority.

This is a pass/fail question. Failure to provide this information will result in your bid being rejected. Failure to score above the acceptable

ranges will result in your bid being rejected.

Tenderers should be able to provide financial accounts when requested by NHS GG&C

With reference to SPD question 4B.5.1.a - tenderers must hold and evidence Professional Risk Indemnity Insurance: GBP 2,000,000 in

respect of each and every claim. If tenderers do not currently have this level of insurance, they must agree to put in place prior to contract

commencement

With reference to SPD questions 4B.5.1.b – tenderers must hold employers' liability insurance: GBP 5,000,000 in respect of each and

every claim unless you are exempt from the Employers' Liability (Compulsory Insurance) Act – and you must be able to provide evidence

of exemption. If tenderers are not exempt and do not currently have this level of insurance, they must agree to put in place prior to contract

commencement

With reference to SPD question 4B.5.2 - tenderers must hold and evidence Public Liability Insurance: GBP 10,000,000 in respect of each

and every claim. If tenderers do not currently have this level of insurance, they must agree to put in place prior to contract commencement

### **III.1.3) Technical and professional ability**

Minimum level(s) of standards possibly required

Minimum level(s) of standards required:

List and brief description of selection criteria:

Minimum level(s) of standards required:

Tenderers must demonstrate that they have a sufficient and appropriate general and relevant experience to perform the services and the

extent of experience necessary to deliver the range of the managed services all as described in this contract notice and associated Invitation

to Tender documents. In response to SPD, Part IV, Section C (Technical and Professional Ability) question 4C.1, tenderers must provide

three examples of works of similar scale and complexity to those described in the procurement documents, delivered within a similar live

environment.

With reference to SPD question 4D.1 – the tenderer must provide evidence of ISO9001 or other documented quality management system

endorsed by the bidder's chief executive or equivalent.

With reference to SPD question 4D.2 - the tenderer must provide evidence of ISO14001 or other documented environmental management system endorsed by the bidder's chief executive or equivalent

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

15 December 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=750064](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=750064).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:750064)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom