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Contract

## **Fat, Oil and Grease (FOG) Reduction Management Services**

SEVERN TRENT WATER LIMITED

Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-033542

Procurement identifier (OCID): ocids-h6vhtk-03eb4a

Published 14 November 2023, 8:22am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

#### **Contact**

Sarah Griffiths-Jones

#### **Email**

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

#### **Telephone**

+44 2477716919

**Country**

United Kingdom

**Region code**

UKG33 - Coventry

**Companies House**

02366686

**Internet address(es)**

Main address

<https://stwater.co.uk/>

**I.1) Name and addresses**

Hafren Dyfrdwy Cyfyngedig

Wrexham

LL14 4EH

**Email**

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

**Country**

United Kingdom

**Region code**

UKL - Wales

**Companies House**

03527628

**Internet address(es)**

Main address

<https://hdcymru.co.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Fat, Oil and Grease (FOG) Reduction Management Services

#### **II.1.2) Main CPV code**

- 90715000 - Pollution investigation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

FOG (Fat, Oil and Grease) reduction services:

1. The supply of Commercial and Domestic Field Visits: provision of a network of field operatives to visit clients.

2.Recharge and Litigation Case Management: debt collection services where food service establishments are recharged the costs of cleaning the sewers, and case preparation to support prosecution of non-payers

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79940000 - Collection agency services
- 90714000 - Environmental auditing

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This award is for FOG (Fat, Oil, Grease) reduction services viz:

1. Commercial Field Visits: the provision of a network of field operatives with water industry experience to visit FSEs (Food Service Establishments) to encourage FSEs to catch and divert FOG from entering the network.
2. Recharge and litigation case Management: the provision of cost recovery services where repeat offenders are recharged the costs of cleaning the sewers. For non-payers, prosecution document preparation.
3. Domestic Field visits: the supply of a network of field operatives to visit domestic properties in regions impacted by FOG incidents.
4. Administrative support services: the support services namely customer account management, field management, fleet management and training

#### **II.2.5) Award criteria**

Quality criterion - Name: managing compliance / Weighting: 20

Quality criterion - Name: managing high risk customers / Weighting: 10

Quality criterion - Name: legal support services / Weighting: 5

Quality criterion - Name: domestic customer engagement / Weighting: 10

Quality criterion - Name: commercial customer management / Weighting: 5

Quality criterion - Name: contractual clauses / Weighting: 10

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

Up to 48 months extension possible, each extension is for a minimum of 12 months.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-022000](#)

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## **Section V. Award of contract**

### **Title**

Fat, Oil and Grease (FOG) Reduction Management Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Environmental Compliance & Services Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

08437019

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Severn Trent Water Limited

2 St John's Street

Coventry

CV1 2LZ

Country

United Kingdom