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Contract

Fat, Oil and Grease (FOG) Reduction Management Services

SEVERN TRENT WATER LIMITED
Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities
Notice identifier: 2023/S 000-033542
Procurement identifier (OCID): ocds-h6vhtk-03eb4a
Published 14 November 2023, 8:22am

Section I: Contracting entity

I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

Contact

Sarah Griffiths-Jones

Email

sarah.griffiths-jones@severntrent.co.uk

Telephone

+44 2477716919

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

02366686

Internet address(es)

Main address

<https://stwater.co.uk/>

I.1) Name and addresses

Hafren Dyfrdwy Cyfyngedig

Wrexham

LL14 4EH

Email

sarah.griffiths-jones@severntrent.co.uk

Country

United Kingdom

Region code

UKL - Wales

Companies House

03527628

Internet address(es)

Main address

<https://hdcymru.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fat, Oil and Grease (FOG) Reduction Management Services

II.1.2) Main CPV code

- 90715000 - Pollution investigation services

II.1.3) Type of contract

Services

II.1.4) Short description

FOG (Fat, Oil and Grease) reduction services:

1. The supply of Commercial and Domestic Field Visits: provision of a network of field operatives to visit clients.

2.Recharge and Litigation Case Management: debt collection services where food service establishments are recharged the costs of cleaning the sewers, and case preparation to support prosecution of non-payers

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services
- 90714000 - Environmental auditing

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This award is for FOG (Fat, Oil, Grease) reduction services viz:

1. Commercial Field Visits: the provision of a network of field operatives with water industry experience to visit FSEs (Food Service Establishments) to encourage FSEs to catch and divert FOG from entering the network.
2. Recharge and litigation case Management: the provision of cost recovery services where repeat offenders are recharged the costs of cleaning the sewers. For non-payers, prosecution document preparation.
3. Domestic Field visits: the supply of a network of field operatives to visit domestic properties in regions impacted by FOG incidents.
4. Administrative support services: the support services namely customer account management, field management, fleet management and training

II.2.5) Award criteria

Quality criterion - Name: managing compliance / Weighting: 20

Quality criterion - Name: managing high risk customers / Weighting: 10

Quality criterion - Name: legal support services / Weighting: 5

Quality criterion - Name: domestic customer engagement / Weighting: 10

Quality criterion - Name: commercial customer management / Weighting: 5

Quality criterion - Name: contractual clauses / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Up to 48 months extension possible, each extension is for a minimum of 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022000](#)

Section V. Award of contract

Title

Fat, Oil and Grease (FOG) Reduction Management Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Environmental Compliance & Services Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

08437019

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Severn Trent Water Limited

2 St John's Street

Coventry

CV1 2LZ

Country

United Kingdom