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Award

Invitation to Tender for Independent Mental Health Advocacy (IMHA) for Deaf People

Metropolitan borough of Bury

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-033528

Procurement identifier (OCID): ocds-h6vhtk-04eed9 ([view related notices](#))

Published 19 June 2025, 8:08am

Scope

Reference

DN765630

Description

Bury Council is seeking to appoint a specialist provider with appropriate skills and experience to provide Independent Mental Health Advocacy (IMHA) to people in hospital. The need for this service has arisen due to a change in policy at the Cygnet Bury hospital.

Cygnet Bury refers patients to the Bury Council commissioned Bury Advocacy Hub for support, the service is delivered by NCompass. Cygnet Bury has several adult patients who are deaf and therefore an IMHA service is required to provide appropriate support to these people. The service is for people aged 18+.

Contract 1

Supplier

- SIGNHEALTH

Contract value

- £61,463 excluding VAT
- £73,756 including VAT

Below the relevant threshold

Award decision date

28 May 2023

Earliest date the contract will be signed

23 June 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2026
- Possible extension to 31 August 2027
- 2 years

Description of possible extension:

Extension will be dependent on outcome of internal review.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD - North West (England)

Information about tenders

- 3 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

SIGNHEALTH

- Companies House: 02610559
- Public Procurement Organisation Number: PYCW-2967-HCJG

82 Canopi

London

SE1 3GN

United Kingdom

Email: newbusiness@signhealth.org.uk

Website: <http://signhealth.org.uk>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

Metropolitan borough of Bury

- Public Procurement Organisation Number: PVVT-2483-WWMH

Town Hall, Knowsley Street

Bury

BL9 0SW

United Kingdom

Email: corporateprocurement@bury.gov.uk

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government