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Tender

Community and Home Based Support Services for People with Complex Mental Health Needs

East Lothian Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-033525

Procurement identifier (OCID): ocids-h6vhtk-037661

Published 25 November 2022, 2:27pm

Section I: Contracting authority

I.1) Name and addresses

East Lothian Council

John Muir House

Haddington, East Lothian

EH41 3HA

Email

procurement@eastlothian.gov.uk

Telephone

+44 1620827827

Country

United Kingdom

NUTS code

UKM73 - East Lothian and Midlothian

Internet address(es)

Main address

<http://www.eastlothian.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00181

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community and Home Based Support Services for People with Complex Mental Health Needs

Reference number

ELC-22-2859

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

East Lothian Council, on behalf of East Lothian Health and Social Care Partnership, has a requirement for a suitably experienced and qualified provider to provide a community and home based support service for people with complex mental health needs. The service will provide a holistic approach to meeting the outcomes of supported people. Support will be provided, through the provision of care at home and housing support services, including personal care, 1-1 support and group support.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM73 - East Lothian and Midlothian

Main site or place of performance

East Lothian

II.2.4) Description of the procurement

The Service will provide individual outcome focused support in community resources or in individual homes across East Lothian for people who are aged between 18 and 65, experiencing long term mental health problems or short term acute mental health problems. The principles underpinning the service should be to ensure a strong focus on promoting independence and self-management, exploring new models of localised, community based provision to enable people to become active citizens in their community. Providing day services that are part of the community in which they are based, as opposed to set apart from it, will reduce isolation and help to develop more fulfilled lives.

The purpose of the day service is to support people with complex mental health needs to:

- live independently
- be active citizens
- participate and contribute to our society
- maintain their dignity and human rights
- manage day to day changes in their mental health and improve their mental wellbeing.

Principles for the service:

- Based on a recovery model, enabling rights and capabilities
- Preventative and anticipatory
- Based on building relationships, both with individuals and within their community
- Delivered collaboratively
- Flexibility of service provision, responsive to how people feel on the day

- Outcome focussed
- Involvement of people with lived experiences.

Support will be provided through 1-1 contacts and group support, as appropriate to the needs of the Supported Persons' identified needs and outcomes.

The service will require to operate flexibly across East Lothian and liaise closely with East Lothian Health and Social Care Partnership staff in Adult Social Work and Community Mental Health teams. Provision of support should be equitable across East Lothian, including for those individuals living in remote and rural areas.

The contract is for a 3 year duration with the option for the Council to extend on 2 occasions by 2 years.

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Tenderers must be able to provide evidence of experience, capability and capacity of delivering the services outlined in this contract notice. Tenderers must meet criteria with regard to Care Inspectorate (or equivalent) grades and registration (including evidence of a minimum of Grade 4 in inspection themes); insurance levels; financial standing; and quality systems. Full details of the criteria are included in the tender documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The successful bidder will require to enter into a data sharing agreement with East Lothian Council.

Staff performing the services will require to have the relevant disclosure checks with the PVG scheme. Management and staff providing the services are qualified to relevant SSSC practice standards.

The Service Provider must be registered with the Care Inspectorate with relevant registration for the delivery of the services.

The successful bidder must maintain registration with the Care Inspectorate throughout the duration of the contract.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at: www.gov.scot/policies/public-sector-procurement

IV.1.11) Main features of the award procedure

The award procedure will include the evaluation of price and quality criteria, including method statements for the delivery of the service and assessments of business resilience and GDPR compliance.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-029199](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 22744. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As part of the Council's wider duties towards its citizens, the Council wishes to engage with suppliers, providers and contractors to deliver benefits, through work experience opportunities, training opportunities or links with schools. Further information will be included in the tender documents

(SC Ref:713239)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom