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Tender

## **Community and Home Based Support Services for People with Complex Mental Health Needs**

East Lothian Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-033525

Procurement identifier (OCID): ocds-h6vhtk-037661

Published 25 November 2022, 2:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Lothian Council

John Muir House

Haddington, East Lothian

EH41 3HA

#### **Email**

[procurement@eastlothian.gov.uk](mailto:procurement@eastlothian.gov.uk)

#### **Telephone**

+44 1620827827

#### **Country**

United Kingdom

**NUTS code**

UKM73 - East Lothian and Midlothian

**Internet address(es)**

Main address

<http://www.eastlothian.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00181](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00181)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community and Home Based Support Services for People with Complex Mental Health Needs

Reference number

ELC-22-2859

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

East Lothian Council, on behalf of East Lothian Health and Social Care Partnership, has a requirement for a suitably experienced and qualified provider to provide a community and home based support service for people with complex mental health needs. The service will provide a holistic approach to meeting the outcomes of supported people. Support will be provided, through the provision of care at home and housing support services, including personal care, 1-1 support and group support.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKM73 - East Lothian and Midlothian

Main site or place of performance

East Lothian

#### **II.2.4) Description of the procurement**

The Service will provide individual outcome focused support in community resources or in individual homes across East Lothian for people who are aged between 18 and 65, experiencing long term mental health problems or short term acute mental health problems. The principles underpinning the service should be to ensure a strong focus on promoting independence and self-management, exploring new models of localised, community based provision to enable people to become active citizens in their community. Providing day services that are part of the community in which they are based, as opposed to set apart from it, will reduce isolation and help to develop more fulfilled lives.

The purpose of the day service is to support people with complex mental health needs to:

- live independently
- be active citizens
- participate and contribute to our society
- maintain their dignity and human rights
- manage day to day changes in their mental health and improve their mental wellbeing.

Principles for the service:

- Based on a recovery model, enabling rights and capabilities
- Preventative and anticipatory
- Based on building relationships, both with individuals and within their community
- Delivered collaboratively
- Flexibility of service provision, responsive to how people feel on the day
- Outcome focussed

- Involvement of people with lived experiences.

Support will be provided through 1-1 contacts and group support, as appropriate to the needs of the Supported Persons' identified needs and outcomes.

The service will require to operate flexibly across East Lothian and liaise closely with East Lothian Health and Social Care Partnership staff in Adult Social Work and Community Mental Health teams. Provision of support should be equitable across East Lothian, including for those individuals living in remote and rural areas.

The contract is for a 3 year duration with the option for the Council to extend on 2 occasions by 2 years.

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

84

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Tenderers must be able to provide evidence of experience, capability and capacity of delivering the services outlined in this contract notice. Tenderers must meet criteria with regard to Care Inspectorate (or equivalent) grades and registration (including evidence of a minimum of Grade 4 in inspection themes); insurance levels; financial standing; and quality systems. Full details of the criteria are included in the tender documents.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

The successful bidder will require to enter into a data sharing agreement with East Lothian Council.

Staff performing the services will require to have the relevant disclosure checks with the PVG scheme. Management and staff providing the services are qualified to relevant SSSC practice standards.

The Service Provider must be registered with the Care Inspectorate with relevant registration for the delivery of the services.

The successful bidder must maintain registration with the Care Inspectorate throughout the duration of the contract.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at: [www.gov.scot/policies/public-sector-procurement](http://www.gov.scot/policies/public-sector-procurement)

#### **IV.1.11) Main features of the award procedure**

The award procedure will include the evaluation of price and quality criteria, including method statements for the delivery of the service and assessments of business resilience and GDPR compliance.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-029199](https://www.gov.scot/policies/public-sector-procurement)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 January 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 22744.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As part of the Council's wider duties towards its citizens, the Council wishes to engage with suppliers, providers and contractors to deliver benefits, through work experience opportunities, training opportunities or links with schools. Further information will be included in the tender documents

(SC Ref:713239)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom