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Awarded contract

Radiology Informatics System Procurement ("RISP")

Digital Health and Care Wales ("DHCW")
Aneurin Bevan University Health Board
Betsi Cadwaladar University Health Board
Cardiff and Vale University Health Board
Cwm Taf Morgannwg University Health Board
Hywel Dda University Health Board
Powys Teaching Health Board
Public Health Wales NHS Trust
Swansea Bay University Health Board
Velindre University NHS Trust
Welsh Ambulance Service NHS Trust

F03: Contract award notice

Notice reference: 2023/S 000-033518

Published: 13 November 2023, 4:44pm

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales ("DHCW")

Ty Glan-yr-Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Email

laura.panes@wales.nhs.uk

Telephone

+44 2920502109

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.1) Name and addresses

Aneurin Bevan University Health Board

St Cadoc's Hospital, Lodge Road, Caerleon

Newport

NP18 3XQ

Contact

Alex Curley

Email

alex.curley@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Betsi Cadwaladar University Health Board

Ysbyty Gwynedd, Penrhosgarnedd

Bangor

LL57 2PW

Contact

Wyn Owens

Email

wyn.g.owens@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Cardiff and Vale University Health Board

University Hospital of Wales, Heath Park

Cardiff

CF14 4XW

Contact

Claire Salisbury

Email

claire.salisbury@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Cwm Taf Morgannwg University Health Board

Ynysmeurig House, Navigation Park

Abercynon

CF45 4SN

Contact

Esther Price

Email

esther.price@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Hywel Dda University Health Board

Prince Philip Hospital, Bryngwyn Mawr, Llanelli

Carmarthenshire

SA14 8QF

Contact

Katharine Fletcher

Email

katharine.fletcher@wales.nhs.uk

Country

United Kingdom

NUTS code

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Internet address(es)

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<http://wales.nhs.uk>

I.1) Name and addresses

Powys Teaching Health Board

Neuadd Bryncheiniog, Cambrian Way

Brecon

LD3 7HR

Contact

Wyn Owens

Email

wyn.g.owens@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Public Health Wales NHS Trust

2 Capital Quarter

Cardiff

CF10 4BZ

Contact

Helen James

Email

helen.c.james@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Swansea Bay University Health Board

One Talbot Gateway, Baglan Energy Park, Baglan

Port Talbot

SA12 7BR

Contact

Keir Warner

Email

keir.warner@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Velindre University NHS Trust

Unit 2, Charnwood Court, Parc Nantgarw, Nantgarw

Cardiff

CF15 7QZ

Contact

Helen James

Email

helen.c.james@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.1) Name and addresses

Welsh Ambulance Service NHS Trust

Trust Headquarters, HM Stanley Hospital

St Asaph, Denbighshire

LL17 0RS

Contact

Wyn Owens

Email

wyn.g.owens@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://wales.nhs.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Radiology Informatics System Procurement ("RISP")

Reference number

P213.02

II.1.2) Main CPV code

- 48329000 - Imaging and archiving system

II.1.3) Type of contract

Supplies

II.1.4) Short description

Digital Health and Care Wales ("DHCW") has procured a Radiology Informatics System for NHS Wales. The system is required to support all Services within the “footprint” of the current Imaging service. This includes systems and services that collectively deliver an end-to-end technical solution to support modernisation and innovation of imaging services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £47,222,003

II.2) Description

II.2.2) Additional CPV code(s)

- 48329000 - Imaging and archiving system
- 48000000 - Software package and information systems
- 48814400 - Clinical information system
- 48180000 - Medical software package
- 48814000 - Medical information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

All sites within the geographical region of NHS Wales and the Health Boards or Trusts within Wales.

II.2.4) Description of the procurement

DHCW has procured a Radiology Informatics System for NHS Wales. The system will support all Services within the “footprint” of the current Imaging service. This includes systems and services that collectively deliver an end-to-end technical solution to support modernisation and innovation of imaging services. The core scope includes:

- End to End Radiology Solution – A modular, paperless end to end solution with Radiology Information System (“RIS”) and Picture Archiving and Communication System (“PACS”) functionality to support “receipt of request to publishing of the result and receipt of acknowledgement”
- Patient Dose Monitoring System (“PDMS”)
- Electronic requesting and results acknowledgement will be explored as an option in the event that the Welsh Clinical Portal (“WCP”) cannot be developed to meet the requirements of Imaging services in line with the programme’s timeline
- The contract is for a managed end-to-end service delivery, with the Supplier responsible for all aspects of the solution and its ongoing performance over the life of the contract.

II.2.5) Award criteria

Quality criterion - Name: Conformance to Specification / Weighting: 77

Price - Weighting: 23

II.2.11) Information about options

Options: Yes

Description of options

The Authority may purchase from the successful bidder software for electronic test requesting and other imaging related services and equipment.

Any such call off if required will be made during the contract term(s).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please Note: The contract value of 47 222 003 GBP is for the full contract term including the extension options.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-031742](#)

Section V. Award of contract

Contract No

P213.02

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Philips Electronics UK Limited

Ascent 1, Aerospace Boulevard Farnborough United Kingdom

Farnborough

GU146XW

Email

Jason.Barron@philips.com

Telephone

+44 7764623583

Country

United Kingdom

NUTS code

- UKJ25 - West Surrey

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £56,000,000

Total value of the contract/lot: £47,222,003

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £6,704,184

Short description of the part of the contract to be subcontracted

The Prime Contractor will be providing the PACS directly and provisioning the RIS and PDMS via sub-contractors.

Section VI. Complementary information

VI.3) Additional information

The Master Services Agreement term shall be for a period of seven (7) years, commencing on 6th September 2023, following the execution of the contract. There is also an option to extend the term for a further two (2) years, exercised in annual increments.

Each Authority Party entering into a Deployment Order within the term of the Master Services Agreement shall have a Deployment Order term of no less than sixty (60) months of operational service, i.e., post deployment, and each Deployment Order shall have the option to be extended by a period of up to two (2) years, exercised in annual increments.

For the avoidance of doubt, any Deployment Order entered into may persist beyond the expiration of the Master Services Agreement.

(WA Ref:136388)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom