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Tender

## **Framework Agreement for the provision of Children and Families Supported Outreach**

London Borough of Redbridge

F02: Contract notice

Notice identifier: 2023/S 000-033508

Procurement identifier (OCID): ocids-h6vhtk-0417f0

Published 13 November 2023, 4:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

#### **Contact**

- Gemma Edwards

#### **Email**

[Gemma.Edwards@walthamforest.gov.uk](mailto:Gemma.Edwards@walthamforest.gov.uk)

#### **Telephone**

+44 7810501769

#### **Country**

United Kingdom

**Region code**

UKI53 - Redbridge and Waltham Forest

**Internet address(es)**

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=d2b267fb-2982-ee11-8125-005056b64545&p=2241eb95-058a-e511-80f7-000c29c9ba21>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=d2b267fb-2982-ee11-8125-005056b64545&p=2241eb95-058a-e511-80f7-000c29c9ba21>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

### **II.1.1) Title**

Framework Agreement for the provision of Children and Families Supported Outreach

Reference number

DN699009

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Council of the London Borough of Redbridge (“the Authority”) are seeking Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

The aims and objectives of the Supported Outreach Services are as follows:

- 1) Ensure that all service users have access to a high quality, outreach specific, intervention delivered consistently, transparently and in accordance with the parameters set by the referrer.
- 2) To provide a seamless transfer of information from the outreach provider to the commissioner of the service in the form of timely, detailed and accurate outreach reports.
- 3) To provide culturally, gender and age-appropriate interventions to children and families either in their own home or a designated delivery site e.g. a residential setting, school or a

hospital.

- 4) To aid identification of families that may need immediate safeguarding or other additional interventions.
- 5) To enable children and families to achieve mutually agreed goals to maximize their independence, parenting capacity or safeguarding abilities.
- 6) To ensure children, families and carer's are involved in the intervention process.
- 7) To provide highly, specialist outreach work in a multi-disciplinary setting, including working with a range of social work teams.
- 8) To develop strong relationships with relevant agencies (statutory and non-statutory) along wider children and families' services to a smooth transition of support.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Contact

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

#### **II.2.4) Description of the procurement**

The Council of the London Borough of Redbridge ("the Authority") are seeking Tenders from suitably experienced and qualified organisations for the Framework Agreement for

the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

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The aims and objectives of the Supported Outreach Services are as follows:

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- 2) To provide a seamless transfer of information from the outreach provider to the commissioner of the service in the form of timely, detailed and accurate outreach reports.
- 3) To provide culturally, gender and age-appropriate interventions to children and families either in their own home or a designated delivery site e.g. a residential setting, school or a hospital.
- 4) To aid identification of families that may need immediate safeguarding or other additional interventions.
- 5) To enable children and families to achieve mutually agreed goals to maximize their independence, parenting capacity or safeguarding abilities.
- 6) To ensure children, families and carer's are involved in the intervention process.
- 7) To provide highly, specialist outreach work in a multi-disciplinary setting, including working with a range of social work teams.
- 8) To develop strong relationships with relevant agencies (statutory and non-statutory) along wider children and families' services to a smooth transition of support.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.6) Estimated value**

Value excluding VAT: £2,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 March 2024

End date

29 February 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Supported Outreach

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

### **II.2.4) Description of the procurement**

The Council of the London Borough of Redbridge (“the Authority”) are seeking Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

The aims and objectives of the Supported Outreach Services are as follows:

- 1) Ensure that all service users have access to a high quality, outreach specific, intervention delivered consistently, transparently and in accordance with the parameters set by the referrer.
- 2) To provide a seamless transfer of information from the outreach provider to the commissioner of the service in the form of timely, detailed and accurate outreach reports.
- 3) To provide culturally, gender and age-appropriate interventions to children and families either in their own home or a designated delivery site e.g. a residential setting, school or a hospital.
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- 5) To enable children and families to achieve mutually agreed goals to maximize their independence, parenting capacity or safeguarding abilities.
- 6) To ensure children, families and carer's are involved in the intervention process.

7) To provide highly, specialist outreach work in a multi-disciplinary setting, including working with a range of social work teams.

8) To develop strong relationships with relevant agencies (statutory and non-statutory) along wider children and families' services to a smooth transition of support.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.6) Estimated value**

Value excluding VAT: £2,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

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End date

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No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

14 December 2023

Local time

12:00pm

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

Internet address

[www.redbridge.gov.uk](http://www.redbridge.gov.uk)

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contract is being procured in accordance with the Public Contract Regulations 2015.

The contracting Authority will incorporate a minimum ten (10) day calendar day standstill

period at the point of information on the award of the contract is communicated to tenderers. This period allows successful tenderers to seek further de-briefing from the contracting authority before the contract is entered into. Additional information should be requested from the contract in Section 1.1. If an appeal regarding the award of contract has not been successfully resolved the Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or at risk of harm by breach of the rules to take action in the High Court (England and Wales).