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Tender

## **Hospice at Home and Palliative Care Community Service for Adults and Children and Young People**

NHS Buckinghamshire Oxfordshire & Berkshire West Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-033507

Procurement identifier (OCID): ocds-h6vhtk-0417ef

Published 13 November 2023, 4:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Buckinghamshire Oxfordshire & Berkshire West Integrated Care Board

Executive Offices Amersham Hospital, Whielden Street

Amersham

HP7 OJD

#### **Contact**

Chunmei Zhang

#### **Email**

[chunmei.zhang@nhs.net](mailto:chunmei.zhang@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ13 - Buckinghamshire CC

**Internet address(es)**

Main address

<https://www.buckinghamshireccg.nhs.uk/>

Buyer's address

<https://www.buckinghamshireccg.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Hospice at Home and Palliative Care Community Service for Adults and Children and Young People

Reference number

WA14511

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS Buckinghamshire, Oxfordshire, and Berkshire West Integrated Care Board (BOB ICB) (“The Commissioner”) is seeking to commission a Hospice at Home and Palliative Care Community Service for all ages in Buckinghamshire (predominantly Mid and South Buckinghamshire).

The main responsibilities include (but are not limited to):

- 24/7 advice and guidance for people with palliative and end of life care needs, their families, and their carers
- Provide advanced symptom management including:
  - o complex symptom management skills
  - o knowledge of the deterioration and dying process
  - o understanding of rare disorders and their pathways
- parallel planning with condition-specific teams, e.g., heart failure specialists, respiratory team, complex neurological diseases team – this is appropriate for people whose recovery is uncertain.
- support for personalised care and support conversations and advance care planning, including emergency care and treatment planning and accessing NHS continuing healthcare funding and care.
- support for end of life decision-making, including preferred place of care if important to the person.
- rapid discharge from hospital to hospice or home for care at the end of life

- specialist medical, nursing and therapy support for hospices and community palliative care teams
- specialist equipment in the home [this may be commissioned on a case-by-case basis where unique needs are identified]
- input into multidisciplinary teams (MDTs), pre- and debriefs relating to a person's death, and other professional meetings, at hospitals, hospices and in the community.
- psychosocial support for patients and their families, and professionals [this may be via referral]
- bereavement support for people with complex needs [this may be via referral]
- education and training programmes for specialist and generalist providers delivering palliative care for the BOB ICS.

The contract will be for an initial term of 3 years with an option to extend for any period up to a further 2 years. The Commissioner has a budget of £483,000 per annum. The total value of the contract is £1,449,000.00 for the initial 3 year contract term, with a total contract lifecycle value of 2,415,000.00 including the 2 year extension. The contract will commence on 1st October 2024.

This process is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

Once you have found the opportunity via the search function, using the title of 'Hospice at Home and Palliative Care Community Service for Adults and Children and Young People' or Atamis reference number of 'C221298', to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,415,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.2) Description**

## II.2.2) Additional CPV code(s)

- 85100000 - Health services

## II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

## II.2.4) Description of the procurement

NHS Buckinghamshire, Oxfordshire, and Berkshire West Integrated Care Board (BOB ICB) is seeking to commission a Hospice at Home and Palliative Care Community Service for all ages in Buckinghamshire (predominantly Mid and South Buckinghamshire).

The main responsibilities include (but are not limited to):

- 24/7 advice and guidance for people with palliative and end of life care needs, their families, and their carers
- Provide advanced symptom management including:
  - o complex symptom management skills
  - o knowledge of the deterioration and dying process
  - o understanding of rare disorders and their pathways
- parallel planning with condition-specific teams, e.g., heart failure specialists, respiratory team, complex neurological diseases team – this is appropriate for people whose recovery is uncertain.
- support for personalised care and support conversations and advance care planning, including emergency care and treatment planning and accessing NHS continuing healthcare funding and care.
- support for end of life decision-making, including preferred place of care if important to the person.
- rapid discharge from hospital to hospice or home for care at the end of life
- specialist medical, nursing and therapy support for hospices and community palliative care teams
- specialist equipment in the home [this may be commissioned on a case-by-case basis where unique needs are identified]
- input into multidisciplinary teams (MDTs), pre- and debriefs relating to a person's death, and other professional meetings, at hospitals, hospices and in the community.
- psychosocial support for patients and their families, and professionals [this may be via referral]
- bereavement support for people with complex needs [this may be via referral]
- education and training programmes for specialist and generalist providers delivering palliative care for the BOB ICS.

The ICB aims to deliver the National Ambitions for Palliative and End of Life Care and the local priority to improve access and experience of palliative and end of life services to enable people of all ages to die well. This strategic priority will be delivered across a range of services including inpatient and outpatient services, day hospices, hospice at home, community services, lymphoedema and pre and post bereavement services.

The service will work as part of the Integrated Care System providing cross-organisational working to ensure right care, right place, right time to support a person to die well in their preferred place of care and death.

The service will be instrumental in providing equitable specialist palliative care services as well as supporting education and training to non-specialist services both NHS and Non-NHS. The service will work closely with the Integrated Care Board and system partners across all sectors (Primary, Secondary, Community Voluntary, Community and Social Enterprise (VCSE) sector), raising awareness of death and dying and supporting compassionate communities to grow, whilst working towards changing society's perception of death.

The contract will be for an initial term of 3 year with an option to extend for any period up to a further 2 years. The Commissioner has a budget of £483,000 per annum. The total value of the contract is £1,449,000.00 for the initial 3 year contract term, with a total contract lifecycle value of 2,415,000.00 including the 2 year extension. The contract will commence on 1st October 2024.

This process is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.2.5) Award criteria**

Price

#### **II.2.6) Estimated value**

Value excluding VAT: £2,415,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 November 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 87 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.