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Pipeline

## **Application Maintenance and Support Services**

DEPARTMENT FOR ENVIRONMENT FOOD & RURAL AFFAIRS

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2022/S 000-033504

Procurement identifier (OCID): ocids-h6vhtk-03886c

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### **Scope**

#### **Title**

Application Maintenance and Support Services

#### **Reference**

P-30609

#### **Description**

This requirement is for the provision of an Application Maintenance and Support (AMS) services contract?

-to pro-actively monitor and provide alerts for applications/services.?

-to manage, maintain and support applications that are currently managed by: ?

-IBM under the e-nabling contract; ?

-Capgemini under the Service Procurement contract; ?

-Other third-party contracts that may be included in this contract. ?

- to manage, maintain and support applications that are developed by: ?
  - internal software development teams; ?
  - suppliers that develop applications for Defra that do not have an AMS capability; ?
  - management of Software as a Service (SaaS) and Commercial of the Shelf (COTS)Software; and?
  - minor application development work to support enhancements and continuous improvement.?
- for the transition of applications from IBM, Capgemini and other third party contracts to the new supplier.?
- for the on-boarding of ?
  - applications developed by internal software development teams; ?
  - applications developed by suppliers that develop applications for Defra that do not have an AMS capability;?
  - Other third-party contracts that may be included in this contract; ?
  - Software as a Service (SaaS) and Commercial of the Shelf (COTS)Software.?
- database administration
- to de-commission / transition applications where required.?
- take on the management of third party suppliers/licences (currently managed by IBM and Capgemini) for existing applications.?
- to transform the AMS services to meet the Future Mode of Operation requirements (option to be agreed).?
- which ensures that application documentation is always current.?
- to provide ongoing recurring reporting.?
- to work in a collaborative supplier eco-system to proactively manage issues and problems?
- to support the transition of the services to the replacement supplier (at the end of the

contract) in accordance with an agreed Exit Plan.?

### **Contract type**

Services

### **Main category (CPV code)**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract location**

- UK - United Kingdom

### **Contract start date (estimated)**

4 December 2023

### **Contract end date (estimated)**

3 December 2028

### **Maximum value (estimated, excluding VAT)**

£290,000,000

### **Renewal**

No

### **Options**

The right to additional purchases while the contract is valid.

No

### **Contract is not suitable for**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
-

## Buyer

### DEPARTMENT FOR ENVIRONMENT FOOD & RURAL AFFAIRS

DEPARTMENT FOR ENVIRONMENT FOOD & RURAL AFFAIRS

Nobel House, 17 Smith Square

London

SW1P 3JR

United Kingdom

Website:

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Not on any register

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## Procedure

### Procurement start date (estimated)

When the contract notice or equivalent will be published.

28 November 2022

### Commercial approach

Whether the procurement is for a new requirement or a reprocurement.

New requirement

**Covered by the Government Procurement Agreement (GPA)**

Yes