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Not applicable

Specialist Palliative Care Service

NHS South West London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-033493

Procurement identifier (OCID): ocds-h6vhtk-051a0a

Published 18 June 2025, 5:45pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS South West London Integrated Care Board

120 The Broadway, Wimbledon

London

SW19 1RH

Contact

Simon Robison

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southwestlondon.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Palliative Care Service

Reference number

C350407

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South West London ICB - The services to be provided under this contract are specialist palliative care services for adults.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-023664](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Instead of

Text

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 23:59 on 3 June 2025. This contract has not formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to: hub.psrrepresentation@nhs.net

Award Decision makers: NHS South West London Integrated Care Board - Contracting and Procurement Group

No conflicts of interest were declared.

The selection criteria and weightings were determined based on key priorities to ensure high-quality, sustainable, and accessible care.

Quality & Innovation (25%) was assigned the highest priority, as maintaining high standards of palliative and end-of-life care is essential. The provider was assessed on their adherence to NICE guidelines, CQC standards, evidence-based clinical practices, and their ability to innovate through digital health solutions, personalised care models, and alternative therapies.

Integration, Collaboration & Service Sustainability (25%) was equally weighted, reflecting the importance of partnerships with NHS services and fostering collaboration across systems. The provider was evaluated on their multidisciplinary working, information-sharing, and ability to ensure long-term service sustainability in response to workforce and policy challenges.

Value (20%) was assessed to ensure services are financially viable and cost-effective, balancing high-quality care with efficient use of resources, ensuring the provider can sustain operations without compromising care.

Access, Reducing Health Inequalities & Facilitating Choice (20%) was prioritised to ensure equitable service provision for all patient groups, particularly those from underserved or deprived communities. The provider was assessed on their ability to deliver flexible, community-based care, culturally competent services, and patient-led end-of-life planning to support dignity and choice.

Finally, Social Value (10%) was included to recognise the broader economic, social, and environmental contributions of hospice provider. This encompassed volunteer engagement, sustainability initiatives, and support for local communities, ensuring hospices deliver wider benefits beyond direct patient care.

All scores have been completed and all Pass/Fail criteria have been successfully met.

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award. This contract has now been formally awarded using Direct Award Process C.

This contract has been awarded on 7 May 2025.

The contract term will be 1 year with the option to extend for a further 1 year at the sole discretion of the Authority.

Contract start date: 1 April 2025

Contract end date 31 March 2026, if the optional extension is utilised the contract end date will be 31 March 2027.

The approximate lifetime value of the contract is £ 4,103,234.00 excluding VAT.