

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033459-2023>

Tender

Provision of West Midlands Ring and Ride Service

West Midlands Combined Authority

F05: Contract notice – utilities

Notice identifier: 2023/S 000-033459

Procurement identifier (OCID): ocds-h6vhtk-03d68e

Published 13 November 2023, 1:08pm

Section I: Contracting entity

I.1) Name and addresses

West Midlands Combined Authority

16 Summer Lane

Birmingham

B19 3SD

Email

procurement.team@wmca.org.uk

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

www.wmca.org.uk

Buyer's address

<https://wmca.bravosolution.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://wmca.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://wmca.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://wmca.bravosolution.co.uk>

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of West Midlands Ring and Ride Service

Reference number

04531-2022

II.1.2) Main CPV code

- 60130000 - Special-purpose road passenger-transport services

II.1.3) Type of contract

Services

II.1.4) Short description

The West Midlands Combined Authority (WMCA) is responsible for promoting public transport within the West Midlands, operates and maintains bus and Metro stations and passenger shelters, supports local railway services and stations and provides passenger transport information and is looking to procure suitable operators to provide Ring and Ride services across the West Midlands area.

Ring and Ride is the non-statutory door-to-door transport service for registered users who live in the West Midlands who cannot access mainstream transport provision (<https://ringandride.org>). Typical journeys are for shopping trips, medical appointments, visiting friends, day centres, lunch clubs and other social activities. Demand has not yet fully recovered from the Covid-19 pandemic, prior to which there were around 12,000 trips a week.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The WMCA is seeking an operator for each Lot and an operator may be awarded a maximum of two Lots. Journeys will predominantly be within the individual operating areas, although there may be some cross-boundary travel around the peripheries.

II.2) Description

II.2.1) Title

Black Country

Lot No

1

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

WMCA supported area of the West Midlands

II.2.4) Description of the procurement

Following on from the WMCA's previous Opportunity Notice published on 15/06/23 calling for Expressions of Interest in relation to this project, the WMCA is making available a Supplier Qualification Questionnaire ("SSQ") that sets out the information which a Prospective Bidder is required to provide to the WMCA in this first stage of the procurement process (please see the Qualification Envelope). At the same time as issuing this SSQ, the WMCA is also including the following draft tender documents for consideration and comment:

- Technical Specification
- Performance Management Structure and KPIs
- Pricing Document
- Target Operating Model Qualitative Document

Please note that the maps contained in the draft Technical Specification are copyright to the WMCA and in relation to the draft Pricing Document we will be asking operators to price based on meeting current demand plus 10%.

Please note that the WMCA will state in the ITN documents the evaluation criteria to be used for the ITN stage. The contract is expected to commence on 01/02/25 for a period of at least 5 years, with options to extend, and will be advised in the ITN documents.

The deadline for clarification questions regarding the SSQ is 1200 on 06/12/23 and the deadline for receipt of SSQ submissions is 1200 on 13/12/23.

In order to access the documents and respond to the SSQ please do so through BravoSolution, the WMCA's e-tendering portal (<https://wmca.bravosolution.co.uk>). The reference is pqq_198 and if you are not already registered on BravoSolution it is free and usually only takes a few minutes to do so.

Following the evaluation of SSQ's and the shortlisting process, expected to take place between 14/12/23 and 12/01/24, Invitation to Negotiate (ITN) documents are then expected to be issued on 15/01/24.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The WMCA is seeking an operator for each Lot and an operator may be awarded a maximum of two Lots. Journeys will predominantly be within the individual operating areas, although there may be some cross-boundary travel around the peripheries.

II.2) Description

II.2.1) Title

Birmingham

Lot No

2

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

WMCA supported area of the West Midlands

II.2.4) Description of the procurement

Following on from the WMCA's previous Opportunity Notice published on 15/06/23 calling for Expressions of Interest in relation to this project, the WMCA is making available a Supplier Qualification Questionnaire ("SSQ") that sets out the information which a Prospective Bidder is required to provide to the WMCA in this first stage of the procurement process (please see the Qualification Envelope). At the same time as issuing this SSQ, the WMCA is also including the following draft tender documents for consideration and comment:

- Technical Specification

- Performance Management Structure and KPIs
- Pricing Document
- Target Operating Model Qualitative Document

Please note that the maps contained in the draft Technical Specification are copyright to the WMCA and in relation to the draft Pricing Document we will be asking operators to price based on meeting current demand plus 10%.

Please note that the WMCA will state in the ITN documents the evaluation criteria to be used for the ITN stage. The contract is expected to commence on 01/02/25 for a period of at least 5 years, with options to extend, and will be advised in the ITN documents.

The deadline for clarification questions regarding the SSQ is 1200 on 06/12/23 and the deadline for receipt of SSQ submissions is 1200 on 13/12/23.

In order to access the documents and respond to the SSQ please do so through BravoSolution, the WMCA's e-tendering portal (<https://wmca.bravosolution.co.uk>). The reference is pqq_198 and if you are not already registered on BravoSolution it is free and usually only takes a few minutes to do so.

Following the evaluation of SSQ's and the shortlisting process, expected to take place between 14/12/23 and 12/01/24, Invitation to Negotiate (ITN) documents are then expected to be issued on 15/01/24.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The WMCA is seeking an operator for each Lot and an operator may be awarded a maximum of two Lots. Journeys will predominantly be within the individual operating areas, although there may be some cross-boundary travel around the peripheries.

II.2) Description

II.2.1) Title

Coventry and Solihull

Lot No

3

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

WMCA supported area of the West Midlands

II.2.4) Description of the procurement

Following on from the WMCA's previous Opportunity Notice published on 15/06/23 calling for Expressions of Interest in relation to this project, the WMCA is making available a Supplier Qualification Questionnaire ("SSQ") that sets out the information which a Prospective Bidder is required to provide to the WMCA in this first stage of the procurement process (please see the Qualification Envelope). At the same time as issuing

this SSQ, the WMCA is also including the following draft tender documents for consideration and comment:

- Technical Specification
- Performance Management Structure and KPIs
- Pricing Document
- Target Operating Model Qualitative Document

Please note that the maps contained in the draft Technical Specification are copyright to the WMCA and in relation to the draft Pricing Document we will be asking operators to price based on meeting current demand plus 10%.

Please note that the WMCA will state in the ITN documents the evaluation criteria to be used for the ITN stage. The contract is expected to commence on 01/02/25 for a period of at least 5 years, with options to extend, and will be advised in the ITN documents.

The deadline for clarification questions regarding the SSQ is 1200 on 06/12/23 and the deadline for receipt of SSQ submissions is 1200 on 13/12/23.

In order to access the documents and respond to the SSQ please do so through BravoSolution, the WMCA's e-tendering portal (<https://wmca.bravosolution.co.uk>). The reference is pqq_198 and if you are not already registered on BravoSolution it is free and usually only takes a few minutes to do so.

Following the evaluation of SSQ's and the shortlisting process, expected to take place between 14/12/23 and 12/01/24, Invitation to Negotiate (ITN) documents are then expected to be issued on 15/01/24.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The WMCA is seeking an operator for each Lot and an operator may be awarded a maximum of two Lots. Journeys will predominantly be within the individual operating areas, although there may be some cross-boundary travel around the peripheries.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

The aim of this SSQ process is to enable the WMCA to draw up a list of prequalified Prospective Bidders by evaluating the economic and financial standing and the technical and professional standing and experience of the organisations that have responded. The WMCA has decided that only a limited number of prospective bidders who meet the WMCA's requirements in response to this SSQ shall be selected to move forward to the next stage of the process which will be the Invitation to Negotiate (ITN) stage using the Negotiated Procedure with Prior Call for Competition established under the Utilities Contracts Regulations 2016 ("PCR 2016").

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017025](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 December 2023

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

15 January 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

In order to access the documents and respond to the SSQ please do so through BravoSolution, the WMCA's e-tendering portal (<https://wmca.bravosolution.co.uk>). The reference is pqq_198 and if you are not already registered on BravoSolution it is free and usually only takes a few minutes to do so.

The deadline for clarification questions regarding the SSQ is 1200 on 06/12/23 and the deadline for receipt of SSQ submissions is 1200 on 13/12/23.

Following the evaluation of SSQ's and the shortlisting process, expected to take place between 14/12/23 and 12/01/24, Invitation to Negotiate (ITN) documents are then expected to be issued on 15/01/24.

Please note that the WMCA will state in the ITN documents the evaluation criteria to be used for the ITN stage. The contract is expected to commence on 01/02/25 for a period of at least 5 years, with options to extend, and will be advised in the ITN documents.

VI.4) Procedures for review

VI.4.1) Review body

West Midlands Combined Authority

Birmingham

Country

United Kingdom