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Tender

Healthwatch

Croydon Council

F02: Contract notice

Notice identifier: 2022/S 000-033439

Procurement identifier (OCID): ocids-h6vhtk-038845

Published 25 November 2022, 9:31am

Section I: Contracting authority

I.1) Name and addresses

Croydon Council

3RD FLOOR, BWH

CROYDON

cr0 1ea

Contact

Ms Melissa Bower

Email

melissa.bower@croydon.gov.uk

Telephone

+44 2087266000

Country

United Kingdom

Region code

UKI62 - Croydon

Internet address(es)

Main address

<http://www.croydon.gov.uk>

Buyer's address

<http://www.croydon.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.londontenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.londontenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch

Reference number

DN639189

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Croydon wish to procure a Healthwatch service for Croydon residents. Healthwatch is a service designed to strengthen the collective voice of users of health and social care services and members of the public. The service delivers a range of key functions to promote and support the involvement of people in the commissioning and provision of local care services.

II.1.5) Estimated total value

Value excluding VAT: £900,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

London Borough of Croydon wish to procure the statutory Healthwatch service for Croydon residents.

Further information is in the full specification available on www.londontenders.org.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £900,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial contract of 3 years with an option to extend for a further 2 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

30 November 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

HM Courts and Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

HM Courts and Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

HM Courts and Tribunal Service

London

WC2A

Country

United Kingdom