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Tender

## **Healthwatch**

Croydon Council

F02: Contract notice

Notice identifier: 2022/S 000-033439

Procurement identifier (OCID): ocds-h6vhtk-038845

Published 25 November 2022, 9:31 am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Croydon Council

3RD FLOOR, BWH

CROYDON

cr0 1ea

#### **Contact**

Ms Melissa Bower

#### **Email**

[melissa.bower@croydon.gov.uk](mailto:melissa.bower@croydon.gov.uk)

#### **Telephone**

+44 2087266000

#### **Country**

United Kingdom

**Region code**

UKI62 - Croydon

**Internet address(es)**

Main address

<http://www.croydon.gov.uk>

Buyer's address

<http://www.croydon.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.londontenders.org](http://www.londontenders.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.londontenders.org](http://www.londontenders.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch

Reference number

DN639189

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

London Borough of Croydon wish to procure a Healthwatch service for Croydon residents. Healthwatch is a service designed to strengthen the collective voice of users of health and social care services and members of the public. The service delivers a range of key functions to promote and support the involvement of people in the commissioning and provision of local care services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £900,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

#### **II.2.4) Description of the procurement**

London Borough of Croydon wish to procure the statutory Healthwatch service for Croydon residents.

Further information is in the full specification available on [www.londontenders.org](http://www.londontenders.org).

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 10

#### **II.2.6) Estimated value**

Value excluding VAT: £900,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial contract of 3 years with an option to extend for a further 2 years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 November 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

30 November 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

HM Courts and Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

HM Courts and Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

### **VI.4.4) Service from which information about the review procedure may be obtained**

HM Courts and Tribunal Service

London

WC2A

Country

United Kingdom