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Contract

## **Provision of Soft FM Helpdesk Services**

Community Health Partnerships Limited

F03: Contract award notice

Notice identifier: 2024/S 000-033435

Procurement identifier (OCID): ocds-h6vhtk-04594b

Published 16 October 2024, 4:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Community Health Partnerships Limited

Suite 12b, Manchester One 53 Portland Street

Manchester

M1 3LD

#### **Contact**

Nicola Congreve

#### **Email**

[procurement@communityhealthpartnerships.co.uk](mailto:procurement@communityhealthpartnerships.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD33 - Manchester

**Internet address(es)**

Main address

<https://www.communityhealthpartnerships.co.uk/>

Buyer's address

<https://www.communityhealthpartnerships.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Soft FM Helpdesk Services

Reference number

C264484

**II.1.2) Main CPV code**

- 72253000 - Helpdesk and support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Contract for the provision of a Soft FM Helpdesk service for use by Community Health Partnerships' staff and stakeholders

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £497,235

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD33 - Manchester

### **II.2.4) Description of the procurement**

Contract for the provision of a Soft FM Helpdesk service for use by Community Health Partnerships' staff and stakeholders

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015202](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mitie Security Limited

Level 12, The Shard, 32 London Bridge Street United Kingdom

London

SE1 9SG

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02938041

Internet address

<http://www.mitie.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £497,000

Total value of the contract/lot: £497,235

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom