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Contract

Crossing the Border (CtB) Systems Integrator

Home Office

F03: Contract award notice

Notice identifier: 2024/S 000-033429

Procurement identifier (OCID): ocds-h6vhtk-04acff

Published 16 October 2024, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

Home Office

London

Email

George.Jones3@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crossing the Border (CtB) Systems Integrator

II.1.2) Main CPV code

- 72227000 - Software integration consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Within DDaT the Migration and Borders Technology Portfolio (MBTP) encompasses all technology delivery and support for Migration, Asylum, and Border control. This includes the delivery of major technology programmes including Immigration Platform Technology (IPT), Future Borders and Immigration System (FBIS) and the New Plan for Immigration (NPI). MBTP is organised in a product-centric way, with business requirements met where possible by leveraging a set of strategic technology products. These products are organised across sets of related 'product families, with the Crossing the Border product family being one of these. Crossing the Border (CtB) is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72232000 - Development of transaction processing and custom software
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Crossing the Border (CtB) is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

The central systems support 24 hours a day 365 days a year operations, requiring high degrees of resilience and availability. The existing applications run on diverse technological stacks and have been delivered over a 3-year programme and are expected to evolve over the next 5 years in line with government policy and operational need. The system is critical national infrastructure, incorporating official and secret data sets and related processes.

Outlined is the Home Office Migration and Borders Technology Portfolio (MBTP) requirement, for an experienced Digital Supplier that can provide Transition and Transformation Leadership for the development, management, and improvements to a range of Digital Outcomes within the Future Borders and Immigration (FBIS) roadmap. Working collaboratively with the Home Office to deliver our vision for FBIS. Transition and Transformation Leadership for FBIS Digital, Data and Technology (“DDaT”) directorate provide programme delivery, management, governance, and assurance across digital delivery in the FBIS DDaT programme. This document sets out the requirements for a Supplier to deliver the Transition and Transformation Leadership services for a minimum of 3 years from the start of the Contract with a possible 2-year extension options under Technology Services 3 Framework Agreement. It has been split into core requirements specific to the FBIS DDaT Outcomes within MBTP and general requirements which apply to all product families across DDaT. These materials are based upon stakeholder consultation, analysis of the current organisational position and the strategic direction of travel, all of which have informed the view of services required.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract notice withdrawn and to be reissued with new notice.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

N/A

Title

N/A

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Notice reference: 2024/S 000-031784 contained incorrect/redundant details. NO CONTRACT AWARD in relation to this notice. Updated Notice to follow.

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom